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**Project Overview**

In fall 2012, Redhill Group conducted an origin-destination study for Alameda Contra-Costa Transit District (AC Transit). This project was a phase of a larger Metropolitan Transit Commission initiative whose purpose is to compile travel behavior and demographic data for transit passengers in the San Francisco Bay Area. There are two primary goals of the effort. The first is to collect demographic data to assist with Title VI of the 1964 Civil Rights Act compliance for regional expenditures and to facilitate equity analysis. The second goal is to collect passenger travel pattern data to support the refinement of MTC partner agencies’ analytical tools and regional and county-level travel demand models. Each property’s participation is voluntary and the AC Transit project is the sixth transit agency to participate.

The project included the development of a sampling plan, onboard data collection of rider contact information, and subsequent telephone surveying using real-time trip mapping to provide fully valid and logical trip summaries that include GIS data for origin, destination, boarding, alighting, and transfer points. The onboard data collection phase was conducted by Dikita Management Services, and all other project tasks were conducted by Redhill Group. Using a standard set of questions a telephone survey was used to collect GIS data, access and egress modes, and distance to and from bus stops, fare media, discounts, traditional demographics and supplemental information to support Title VI reporting. The survey also included transit property-specific questions regarding Clipper card usage.

**Communications Summary**

**Field Survey Operations Communications:**

Redhill Group coordinated with AC Transit’s point of contact, Howard Der. Sally Goodman also participated in the survey startup process handling communications in Mr. Der’s absence and managing the survey design process throughout.

Communications began with a kickoff meeting with MTC, AC Transit and Redhill Group on July 20th which provided an overview of the surveying methodology and process. Project goals which originally included sampling plans for weekday service, owl service and weekend service were also reviewed. Based on security concerns, the owl service
was eliminated from the sampling plan. Mr. Der provided both ridership and operations information to facilitate the survey sampling plan and the daily scheduling process.

Redhill Group worked with Mr. Der to establish the surveying schedule and provided AC Transit with announcement information including a sample notice poster for drivers, a sample notice poster for patrons, and sample multimedia messages for Facebook, Twitter, head signs, electronic boards, and customer service center and onboard announcements. These documents are attached as Appendix A: Survey Announcement Documents. The initial field survey dates were established as September 10 to December 3, 2012 and were later revised to September 13 to December 20, 2012.

Redhill Group also provided Mr. Der with a copy of a sample badge which was given to drivers to help them identify field surveyors.

Redhill Group also requested an announcement to all operations personnel so that they would be aware of the surveying process as attached in Appendix B: Sample Authorization Letter.

Phone Survey Communications:

Redhill Group provided Mr. Der and Ms. Goodman with copies of the field surveys in English, Spanish and Chinese. The Chinese version went through two rounds of revisions with input from AC Transit. All field surveys were approved and finalized on September 5, 2012 as attached in Appendix C: Field Survey.

Redhill Group also provided Mr. Der and Ms. Goodman with a copy of the telephone survey instrument and noted that each transit property was invited to include up to three custom questions at the end of the survey. Ms. Goodman requested four questions addressing: 1) if a Clipper card was used to pay for the surveyed trip, 2) why non-Clipper card users do not elect to use a Clipper card, 3) which incentive(s) would be likely to get non-Clipper card users to consider using a Clipper card, and 4) which of two service changes they would prefer; buses that stop closer to their home or destination but run less frequently, or more frequent service that is further from their home or destination.

Redhill Group also worked with Ms. Goodman to ensure that the fare-type and discount questions were logical given AC Transit’s fare system. Design of these questions included two rounds of revisions to ensure that they were clear and logical, and met the needs of both AC Transit and the MTC.
Redhill Group provided a final copy of the phone survey and received approval from AC Transit on September 9, 2012. Appendix D: Telephone Survey. Throughout the project startup process, Mr. Der and Ms. Goodman were cooperative and supportive of the project.

Dikita worked directly with AC Transit on the coordination of files needed for programming of PDAs to read stop location GIS information and also to coordinate use of facilities for training.

**Detailed Sampling Plan**

AC transit operates 114 bus lines which include 79 local lines, 30 Transbay lines to San Francisco and the peninsula and five all night service OWL lines. AC Transit buses connect with nine other public and private bus systems, 21 BART stations, six Amtrak stations, and three ferry terminals. Sampling plans were developed for weekday and weekend service.

For weekdays, the sampling plan was developed to collect completed surveys from approximately 5 percent of average weekday boardings excluding 600 lines designed for students and 800 lines that run only 9:00PM to 5:00AM (159,100 boardings). Since most riders ride round-trip each day and a significant portion must transfer on each one-way trip, 5 percent of boardings are assumed to approximate 15 percent or more of all riders. Another factor to be considered is that reported boarding counts used for sampling include all riders regardless of age. Since survey distribution is limited to riders that appear to be 16 years of age or older, this further increases the proportion of eligible riders that are being surveyed. The sampling plan was initially based on total boardings and no weekend surveys. After adding 300 weekend surveys and excluding school and OWL service the total sample size was revised to 8,777, which is 5.5 percent of boardings. The weekday sample was distributed to provide survey targets in proportion to route ridership by direction and time of day.

The daily average for weekend boardings is 115,782. Due to budget constraints, a sample size of 300 was selected for weekend boardings and surveys were collected in proportion to weekend boardings by route.

---

2 Ridership by line provided by AC Transit. Because of safety concerns boardings after 9:00 PM were not included in the calculations and sampling plan at the direction of AC Transit.
Targets were also established by direction for most routes. Routes with low ridership were not assigned directional targets. Sampling tables are provided on the following pages including: Table 1: Sampling Plan – Weekday Boardings by Route and Direction, Table 2: Sampling Plan – Weekend Boardings by Route and Direction, Table 3: Expected Response Rates, Table 4: Weekday Field Sampling Targets by Route, Direction, and Daypart, Table 5: Field Sampling Targets by Route and Direction - Weekend Service, and Table 6: Weekday Field Sampling Target Summary by Time of Day.

In Table 1, where single directions had fewer than 100 boardings for a route, they were combined with the other route direction. Combined routes are indicated by blue or green shading.

### Table 1: Sampling Plan – Weekday Boardings by Route and Direction

<table>
<thead>
<tr>
<th>AC Transit Route</th>
<th>Average Daily Boardings</th>
<th>% of Boardings</th>
<th>Phone Surveys</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 NB</td>
<td>5,467</td>
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<td>303</td>
</tr>
<tr>
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<td>5,358</td>
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</tr>
<tr>
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<td>3.58%</td>
<td>315</td>
</tr>
<tr>
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<td>332</td>
<td>0.21%</td>
<td>19</td>
</tr>
<tr>
<td>7 SB</td>
<td>331</td>
<td>0.21%</td>
<td>18</td>
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<td>0.50%</td>
<td>45</td>
</tr>
<tr>
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<td>912</td>
<td>0.57%</td>
<td>51</td>
</tr>
<tr>
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<td>1,098</td>
<td>0.69%</td>
<td>61</td>
</tr>
<tr>
<td>12 SB</td>
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<td>0.69%</td>
<td>61</td>
</tr>
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</tr>
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<tr>
<td>AC Transit Route</td>
<td>Average Daily Boardings</td>
<td>% of Boardings</td>
<td>Phone Surveys</td>
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<td>------------------------</td>
<td>----------------</td>
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<td>AC Transit Route</td>
<td>Average Daily Boardings</td>
<td>% of Boardings</td>
<td>Phone Surveys</td>
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<tr>
<td>86 SB</td>
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<td>0.26%</td>
<td>23</td>
</tr>
<tr>
<td>AC Transit Route</td>
<td>Average Daily Boardings</td>
<td>% of Boardings</td>
<td>Phone Surveys</td>
</tr>
<tr>
<td>------------------</td>
<td>-------------------------</td>
<td>----------------</td>
<td>--------------</td>
</tr>
<tr>
<td>88 NB</td>
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</tr>
<tr>
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<td>59</td>
</tr>
<tr>
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</tr>
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<td>0.47%</td>
<td>41</td>
</tr>
<tr>
<td>99 NB</td>
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<td>1.01%</td>
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</tr>
<tr>
<td>99 SB</td>
<td>1,547</td>
<td>0.98%</td>
<td>86</td>
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<tr>
<td>210 NB</td>
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</tr>
<tr>
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<td>212 NB</td>
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<td>23</td>
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<tr>
<td>212 SB</td>
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</tr>
<tr>
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<td>0.06%</td>
<td>6</td>
</tr>
<tr>
<td>215 SB</td>
<td>144</td>
<td>0.09%</td>
<td>8</td>
</tr>
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<tr>
<td>216 SB</td>
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<td>37</td>
</tr>
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<td>217 SB</td>
<td>753</td>
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<td>42</td>
</tr>
<tr>
<td>232 NB</td>
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<td>0.14%</td>
<td>12</td>
</tr>
<tr>
<td>232 SB</td>
<td>214</td>
<td>0.13%</td>
<td>12</td>
</tr>
<tr>
<td>239 NB</td>
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<td>13</td>
</tr>
<tr>
<td>239 SB</td>
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<td>13</td>
</tr>
<tr>
<td>242 CCW</td>
<td>272</td>
<td>0.17%</td>
<td>15</td>
</tr>
<tr>
<td>242 CW</td>
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<td>0.12%</td>
<td>10</td>
</tr>
<tr>
<td>251 CCW</td>
<td>321</td>
<td>0.20%</td>
<td>17</td>
</tr>
<tr>
<td>251 CW</td>
<td>307</td>
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<td>17</td>
</tr>
<tr>
<td>264 NB</td>
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<td>11</td>
</tr>
<tr>
<td>AC Transit Route</td>
<td>Average Daily Boardings</td>
<td>% of Boardings</td>
<td>Phone Surveys</td>
</tr>
<tr>
<td>------------------</td>
<td>-------------------------</td>
<td>----------------</td>
<td>--------------</td>
</tr>
<tr>
<td>264 SB</td>
<td>198</td>
<td>0.12%</td>
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<tr>
<td>275 CCW</td>
<td>186</td>
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<td>1</td>
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<td>0.01%</td>
<td>0</td>
</tr>
<tr>
<td>339 EB</td>
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<td>0</td>
</tr>
<tr>
<td>339 WB</td>
<td>58</td>
<td>0.04%</td>
<td>5</td>
</tr>
<tr>
<td>356 NB</td>
<td>5</td>
<td>0.00%</td>
<td>0</td>
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<tr>
<td>356 SB</td>
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<td>0.01%</td>
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<td>376 CW</td>
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<td>0.06%</td>
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<td>391 WB</td>
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<td>0</td>
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<td>840 NB</td>
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<td>0.01%</td>
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<td>0.01%</td>
<td>4</td>
</tr>
<tr>
<td>B EB</td>
<td>173</td>
<td>0.11%</td>
<td>12</td>
</tr>
<tr>
<td>B WB</td>
<td>47</td>
<td>0.03%</td>
<td>0</td>
</tr>
<tr>
<td>BSD NB</td>
<td>1,251</td>
<td>0.79%</td>
<td>69</td>
</tr>
<tr>
<td>BSD SB</td>
<td>1,341</td>
<td>0.85%</td>
<td>74</td>
</tr>
<tr>
<td>BSN NB</td>
<td>138</td>
<td>0.09%</td>
<td>13</td>
</tr>
<tr>
<td>BSN SB</td>
<td>88</td>
<td>0.06%</td>
<td>0</td>
</tr>
<tr>
<td>C EB</td>
<td>86</td>
<td>0.05%</td>
<td>0</td>
</tr>
<tr>
<td>C WB</td>
<td>106</td>
<td>0.07%</td>
<td>11</td>
</tr>
<tr>
<td>CB EB</td>
<td>67</td>
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<td>0</td>
</tr>
<tr>
<td>CB WB</td>
<td>73</td>
<td>0.05%</td>
<td>8</td>
</tr>
<tr>
<td>DA EB</td>
<td>8</td>
<td>0.01%</td>
<td>0</td>
</tr>
<tr>
<td>DA WB</td>
<td>12</td>
<td>0.01%</td>
<td>0</td>
</tr>
<tr>
<td>DB EB</td>
<td>290</td>
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<td>16</td>
</tr>
<tr>
<td>DB WB</td>
<td>444</td>
<td>0.28%</td>
<td>25</td>
</tr>
<tr>
<td>DB1 EB</td>
<td>159</td>
<td>0.10%</td>
<td>13</td>
</tr>
<tr>
<td>DB1 WB</td>
<td>74</td>
<td>0.05%</td>
<td>0</td>
</tr>
<tr>
<td>E EB</td>
<td>125</td>
<td>0.08%</td>
<td>11</td>
</tr>
<tr>
<td>E WB</td>
<td>76</td>
<td>0.05%</td>
<td>0</td>
</tr>
<tr>
<td>F EB</td>
<td>933</td>
<td>0.59%</td>
<td>51</td>
</tr>
<tr>
<td>AC Transit Route</td>
<td>Average Daily Boardings</td>
<td>% of Boardings</td>
<td>Phone Surveys</td>
</tr>
<tr>
<td>------------------</td>
<td>-------------------------</td>
<td>----------------</td>
<td>--------------</td>
</tr>
<tr>
<td>F WB</td>
<td>977</td>
<td>0.62%</td>
<td>54</td>
</tr>
<tr>
<td>FS EB</td>
<td>128</td>
<td>0.08%</td>
<td>7</td>
</tr>
<tr>
<td>FS WB</td>
<td>112</td>
<td>0.07%</td>
<td>6</td>
</tr>
<tr>
<td>G EB</td>
<td>148</td>
<td>0.09%</td>
<td>8</td>
</tr>
<tr>
<td>G WB</td>
<td>179</td>
<td>0.11%</td>
<td>10</td>
</tr>
<tr>
<td>H EB</td>
<td>259</td>
<td>0.16%</td>
<td>14</td>
</tr>
<tr>
<td>H WB</td>
<td>246</td>
<td>0.16%</td>
<td>14</td>
</tr>
<tr>
<td>J EB</td>
<td>222</td>
<td>0.14%</td>
<td>12</td>
</tr>
<tr>
<td>J WB</td>
<td>163</td>
<td>0.10%</td>
<td>9</td>
</tr>
<tr>
<td>L EB</td>
<td>325</td>
<td>0.20%</td>
<td>18</td>
</tr>
<tr>
<td>L WB</td>
<td>251</td>
<td>0.16%</td>
<td>14</td>
</tr>
<tr>
<td>LA EB</td>
<td>306</td>
<td>0.19%</td>
<td>17</td>
</tr>
<tr>
<td>LC EB</td>
<td>42</td>
<td>0.03%</td>
<td>0</td>
</tr>
<tr>
<td>LA WB</td>
<td>179</td>
<td>0.11%</td>
<td>10</td>
</tr>
<tr>
<td>M EB</td>
<td>212</td>
<td>0.13%</td>
<td>14</td>
</tr>
<tr>
<td>M WB</td>
<td>223</td>
<td>0.14%</td>
<td>13</td>
</tr>
<tr>
<td>NL EB</td>
<td>1,141</td>
<td>0.72%</td>
<td>63</td>
</tr>
<tr>
<td>NL WB</td>
<td>1,127</td>
<td>0.71%</td>
<td>63</td>
</tr>
<tr>
<td>NX WB</td>
<td>243</td>
<td>0.15%</td>
<td>13</td>
</tr>
<tr>
<td>NX1 EB</td>
<td>215</td>
<td>0.14%</td>
<td>12</td>
</tr>
<tr>
<td>NX2 EB</td>
<td>250</td>
<td>0.16%</td>
<td>14</td>
</tr>
<tr>
<td>NX3 EB</td>
<td>138</td>
<td>0.09%</td>
<td>8</td>
</tr>
<tr>
<td>NX3 WB</td>
<td>123</td>
<td>0.08%</td>
<td>7</td>
</tr>
<tr>
<td>NX4 EB</td>
<td>137</td>
<td>0.09%</td>
<td>8</td>
</tr>
<tr>
<td>NX4 WB</td>
<td>160</td>
<td>0.10%</td>
<td>9</td>
</tr>
<tr>
<td>NXC EB</td>
<td>31</td>
<td>0.02%</td>
<td>2</td>
</tr>
<tr>
<td>O EB</td>
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<td>0.47%</td>
<td>42</td>
</tr>
<tr>
<td>O WB</td>
<td>750</td>
<td>0.47%</td>
<td>42</td>
</tr>
<tr>
<td>OX EB</td>
<td>318</td>
<td>0.20%</td>
<td>18</td>
</tr>
<tr>
<td>OX WB</td>
<td>225</td>
<td>0.14%</td>
<td>12</td>
</tr>
<tr>
<td>P EB</td>
<td>436</td>
<td>0.27%</td>
<td>24</td>
</tr>
<tr>
<td>P WB</td>
<td>115</td>
<td>0.07%</td>
<td>6</td>
</tr>
<tr>
<td>S EB</td>
<td>116</td>
<td>0.07%</td>
<td>6</td>
</tr>
<tr>
<td>S WB</td>
<td>118</td>
<td>0.07%</td>
<td>7</td>
</tr>
<tr>
<td>SB EB</td>
<td>214</td>
<td>0.13%</td>
<td>12</td>
</tr>
<tr>
<td>AC Transit Route</td>
<td>Average Daily Boardings</td>
<td>% of Boardings</td>
<td>Phone Surveys</td>
</tr>
<tr>
<td>-----------------</td>
<td>------------------------</td>
<td>---------------</td>
<td>--------------</td>
</tr>
<tr>
<td>SB WB</td>
<td>224</td>
<td>0.14%</td>
<td>12</td>
</tr>
<tr>
<td>U EB</td>
<td>287</td>
<td>0.18%</td>
<td>16</td>
</tr>
<tr>
<td>U WB</td>
<td>259</td>
<td>0.16%</td>
<td>14</td>
</tr>
<tr>
<td>V EB</td>
<td>424</td>
<td>0.27%</td>
<td>23</td>
</tr>
<tr>
<td>V WB</td>
<td>152</td>
<td>0.10%</td>
<td>8</td>
</tr>
<tr>
<td>W EB</td>
<td>260</td>
<td>0.16%</td>
<td>14</td>
</tr>
<tr>
<td>W WB</td>
<td>206</td>
<td>0.13%</td>
<td>11</td>
</tr>
<tr>
<td>Z EB</td>
<td>44</td>
<td>0.03%</td>
<td>0</td>
</tr>
<tr>
<td>Z WB</td>
<td>36</td>
<td>0.02%</td>
<td>4</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>158,614</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>8,777</strong></td>
</tr>
</tbody>
</table>

### Table 2: Sampling Plan – Weekend Boardings by Route and Direction

<table>
<thead>
<tr>
<th>Weekend Routes</th>
<th>Average Weekend Day</th>
<th>%</th>
<th>Phone Surveys</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>18,213</td>
<td>15.7%</td>
<td>47</td>
</tr>
<tr>
<td>1R</td>
<td>7,683</td>
<td>6.6%</td>
<td>20</td>
</tr>
<tr>
<td>14</td>
<td>3,708</td>
<td>3.2%</td>
<td>10</td>
</tr>
<tr>
<td>18</td>
<td>8,769</td>
<td>7.6%</td>
<td>23</td>
</tr>
<tr>
<td>20</td>
<td>4,504</td>
<td>3.9%</td>
<td>12</td>
</tr>
<tr>
<td>40</td>
<td>9,316</td>
<td>8.1%</td>
<td>24</td>
</tr>
<tr>
<td>51A</td>
<td>10,333</td>
<td>8.9%</td>
<td>27</td>
</tr>
<tr>
<td>51B</td>
<td>9,017</td>
<td>7.8%</td>
<td>23</td>
</tr>
<tr>
<td>57</td>
<td>6,961</td>
<td>6.0%</td>
<td>18</td>
</tr>
<tr>
<td>62</td>
<td>3,386</td>
<td>2.9%</td>
<td>9</td>
</tr>
<tr>
<td>72</td>
<td>9,122</td>
<td>7.9%</td>
<td>24</td>
</tr>
<tr>
<td>72M</td>
<td>7,634</td>
<td>6.6%</td>
<td>20</td>
</tr>
<tr>
<td>73</td>
<td>3,022</td>
<td>2.6%</td>
<td>8</td>
</tr>
<tr>
<td>97</td>
<td>4,265</td>
<td>3.7%</td>
<td>11</td>
</tr>
<tr>
<td>99</td>
<td>3,713</td>
<td>3.2%</td>
<td>10</td>
</tr>
<tr>
<td>F</td>
<td>3,268</td>
<td>2.8%</td>
<td>8</td>
</tr>
<tr>
<td>NL</td>
<td>2,868</td>
<td>2.5%</td>
<td>7</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>115,782</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>301</strong></td>
</tr>
</tbody>
</table>
The weekday sample of 8,777 provides statistical accuracy of ± 1 percent at a 95% confidence level for a target universe of 158,614. The weekend sample of 301 provides statistical accuracy of ± 5.7 percent at a 95% confidence level for a target universe of 115,782 average weekend day boardings.

Starting with the targeted number of completed phone surveys, the estimated field response rate was then used to develop the field sampling plan. The projected response rate was based on estimates for three variables:

1. Percent of riders responding to the survey. This is an estimate, based on previous surveys. It was estimated that 45 percent of the AC Transit riders will return the survey. Due to the short length of the questionnaire, the projected 45 percent response rate was projected to be higher than normal for traditional onboard surveys. The actual overall response rate achieved was 46.5 percent.

2. Percent of surveys that appear complete (i.e. the rider provided a 10 digit phone number). We estimated that 80 percent of the responses would appear to be complete (although not necessarily valid). The overall rate was 91.7 percent.

3. Percent of valid surveys with valid phone numbers that would participate during the second stage of the process. We estimated that 2.5 times the total number of completed phone surveys needed would yield sufficient numbers to achieve the desired phone sample size. For example, if the goal was to complete 50 valid phone surveys, then the goal was to collect 125 apparently complete field survey records for subsequent calling.

Using the response rate calculations above, we estimated the following:

- The desired weekday sample was 8,777 completed phone surveys.
- Total number of weekday field surveys to collect is approximately 21,942 surveys (2.5 x 8,777).
- Total number of passengers needed to intercept on weekdays is approximately 60,950 (21,942/45%/80%).
- The desired Weekend sample was 300 completed phone surveys.
- The total number of Weekend field surveys to collect is approximately 750 surveys (2.5 x 300).
- Total number of passengers needed to intercept on Weekends is approx. 2,083 (750/45%/80%).
Table 3: Expected Response Rates

<table>
<thead>
<tr>
<th>Variable</th>
<th>Estimated</th>
<th>Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sample Size (Boardings) (a)</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>Response % (b)</td>
<td>45%</td>
<td>46.5%</td>
</tr>
<tr>
<td>Validated Surveys (%) (c)</td>
<td>80%</td>
<td>91.7%</td>
</tr>
<tr>
<td>% Valid - Goal (d)</td>
<td>100% x 45% x 80% = 36%</td>
<td>100% x 46.5% x 91.7% = 42.6%</td>
</tr>
</tbody>
</table>

(a) With regard to total boardings, each passenger over the age of 16 is offered a survey. There is no random sampling involved in the distribution of the instruments.

(b) Response rate refers to the expected percentage of actual returned surveys from everyone who was offered a survey, which is a percentage of boardings since everyone is offered a survey.

(c) Validated surveys are a percentage of the returned surveys that appear to have valid phone numbers.

(d) The goal for percentage of apparently valid field surveys needed to provide for telephone interviewing. In other words, this factor is used to determine the quantity of surveys needed (qualified by field observation) to help predict the number of valid surveys that will be able to be reached by phone and provide a full geocodable trip. This rate was used to determine how many passengers must be approached in order to arrive at the necessary number of apparently valid surveys that will become part of the final field survey sample. In this example, if 22,698 surveys are needed, then (22,050+756)³/36% or 63,350 passengers need to be approached.

Once the overall sample size was determined for weekday surveys, a stratified sampling method was used to calculate the number of surveys needed for each route. The target surveys for each route were determined using the percentage of average passenger boardings per route and distributed in proportion to ridership using standard industry time periods.

- Early AM 5:00 AM to 5:59 AM
- AM Peak 6:00 AM to 9:59 AM

³ These numbers are slightly higher than the original 21,942 and 750 weekday and weekend field surveys because each indicated route-direction-daypart combination was rounded up producing a higher total when the combinations were summed.
For the weekend surveys, a stratified sampling method was used to calculate the number of surveys needed for each route. The target surveys for each route were determined using the percentage of average passenger trips per route and distributed in proportion to the 300 completed surveys needed to reach the desired sample size.

In Table 4, combinations of route-direction-daypart cells of fewer than 100 boardings are combined with continuous dayparts, and if necessary, directions in order to provide targets with at least 100 boardings. Combined routes are indicated by blue, green, or orange shading.

Table 4: Weekday Field Sampling Targets by Route, Direction, and Daypart

<table>
<thead>
<tr>
<th>Weekday Route Targets</th>
<th>Early Am</th>
<th>AM Peak</th>
<th>Midday</th>
<th>PM Peak</th>
<th>Night</th>
<th>Total Surveys</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 NB</td>
<td>23</td>
<td>245</td>
<td>230</td>
<td>193</td>
<td>68</td>
<td>759</td>
</tr>
<tr>
<td>1 SB</td>
<td>28</td>
<td>175</td>
<td>243</td>
<td>230</td>
<td>68</td>
<td>744</td>
</tr>
<tr>
<td>1R NB</td>
<td>0</td>
<td>305</td>
<td>310</td>
<td>175</td>
<td>790</td>
<td></td>
</tr>
<tr>
<td>1R SB</td>
<td>163</td>
<td>338</td>
<td>288</td>
<td>0</td>
<td>789</td>
<td></td>
</tr>
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Weekday Route Targets | Early Am | AM Peak | Midday | PM Peak | Night | Total Surveys
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S EB | 0 | 15 | 0 | 15 | 15 | 0
S WB | 0 | 18 | 0 | 18 | 30 | 30
SB EB | 0 | 30 | 0 | 30 | 30 | 30
SB WB | 0 | 30 | 0 | 30 | 30 | 30
U EB | 35 | 0 | 40 | 40 | 40 | 40
U WB | 35 | 0 | 40 | 40 | 40 | 40
V EB | 58 | 0 | 58 | 58 | 58 | 58
V WB | 0 | 20 | 0 | 20 | 20 | 20
W EB | 35 | 0 | 35 | 35 | 35 | 35
W WB | 0 | 28 | 0 | 28 | 28 | 28
Z EB | 0 | 0 | 0 | 0 | 0 | 0
Z WB | 10 | 10 | 10 | 10 | 10 | 10

Total Surveys | 380 | 6,432 | 7,268 | 7,115 | 855 | 22,050

To ensure a representative, yet cost-effective sampling plan for weekend surveying, 17 of the 62 weekend routes were selected. These 17 routes were selected to be representative of the geography of AC Transit’s service area and account for 73 percent of all weekend boardings.

There were no time of day targets established for Weekend service. However, surveys were completed in approximate proportion to the distribution of weekend ridership between Saturday and Sunday. Fifty-five percent of weekend ridership is on Saturday, and 45 percent on Sunday. This compares with 56 of surveys completed with Saturday riders and 44 percent with Sunday riders.

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4 The cited totals by daypart are not definitive as several dayparts were combined to produce route-direction-daypart combinations of at least 100 boardings.
The trips were scheduled by route and time period. In order to logistically schedule trips efficiently, assignments were created to follow the driver’s paddles as much as possible. The majority of the trips were scheduled in block order fashion from common transfer points. The cited totals by daypart are not definitive as several dayparts were combined to produce route-direction-daypart combinations of at least 100 boardings.
points which were usually BART stations. All surveys were collected on whole trips, rather than partial, in order to collect the ridership count for the entire trip, for weighting purposes.

**Survey Instruments**

**Field Survey:**

The field survey instrument for AC Transit was identical to the survey instrument that has been used on previous waves of the MTC study with the exception of customizing the instrument with the operator name and logo. The survey was printed on 8"x 10" inch double-sided card stock with one side in English and the other side in Spanish. Surveys were also printed with English on one side and Chinese on the reverse side. The survey included six questions, graphics to aid the passenger with directions on completing and returning the survey, and a description of incentives to support participation.

The questions included:

- The rider’s current route
- Origin type
- Destination type
- Name
- Phone number and type (mobile/home/work), and
- Best week-part (weekday or weekend) and time of day to reach them

The bottom two inches of the survey was perforated to allow the participant to detach and save. It had space for the route and date to help the passenger remember where they were intercepted, and to remind them of the drawing.

The survey also included a unique identifier (serial number) to track every survey to a date, route, trip, vehicle, and surveyor. The surveys were organized in decks and the decks included up to 25 surveys each. Each survey within a deck is sequentially organized.
Telephone Survey:

The telephone survey instrument was based on the telephone survey instrument used in previous MTC surveys with modifications to incorporate the proprietary questions requested by MTC and fare media and transfer options specific to AC Transit.

The modifications to the survey included:

- Adjusting potential transfer agency names and routes to incorporate agencies that intersect AC Transit.
- Adjusting fare media to match AC Transit’s fare options.

In addition to revisions made to the core survey instrument, the survey included four new custom questions requested by AC Transit addressing:

- Use of Clipper card on the trip where surveyed.
- Reasons for not using Clipper card on surveyed trip.
- Incentive options to encourage Clipper card use.
- Preference for one of two potential service improvement alternatives.

The survey first asks for the respondent’s origin and destination types. It then asks if the rider had any intermediate stops between their origin point and transit boarding point. This sometimes identifies a new, more valid origin-type based on new information such as stopping to get coffee or to drop off dry cleaning. The interviewer then captures the rider’s access mode to their first transit boarding point as well as the minutes (if walked) or miles (if non-pedestrian mode) from their origin to the boarding point.

The interviewer then determines if the transit trip where the rider was initially surveyed, was the first leg of their transit trip, or if they were transferring from another transit vehicle. The survey allows up to four transit segments prior to the trip where they were surveyed, as well as four segments following the surveyed segment of their trip. For each trip segment, the respondent identified the relevant transit operator and route, and the corresponding boarding and alighting points.

The rider is then asked about their egress mode and minutes or miles from their last transit alighting point to their destination. Riders who do not have work or school as part of their trip are also asked if they are employed and/or a student, so that it is clear whether each respondent is only employed, only a student, both, or neither. Work and school locations are also captured if they were not part of the trip. If the riders are
employed and this was not part of their transit trip, then they are asked if they went to work before or after their transit trip on the day that they were surveyed.

All riders regardless of work and student status were asked what time they left home prior to the trip where they were surveyed and when they returned home after this trip.

Finally, respondents were asked about their fare media type and discount, if any, the four AC Transit proprietary questions, demographics and Title VI questions including:

- If they have a driver’s license,
- The number of people that live in their household who work,
- The number of drivable vehicles available to people living in their household,
- The year they were born,
- If they are of Hispanic or Latino origin,
- Race (White, African American, Asian, American Indian or Alaska Native, native Hawaiian or Pacific Islander, or other),
- If they speak a language other than English at home, and if so, which language,
- Income, and
- Gender (observed, not asked).

**Data Collection – Field Surveys**

**Recruiting and Hiring and Training Field Surveyors:**

The surveyors were locally recruited by ExpressWe and Express Employment Professionals and trained by Dikita. Surveyors from previous projects were also included in the interviewing team. Thirty-one prospective team members were considered and 25 were selected for training. An additional eight returning surveyors joined the team. The optimum daily staffing was eight two-person teams plus an extra-board of four surveyors.

The minimum job qualifications for the surveyors are shown in Figure 1: Field Surveyor Qualifications.

A 6.5 hour training session was held on September 11-12, 2012 at AC Transit Education and Training Center in Hayward, CA. Supplemental field training was conducted on September 12 and 13, 2012.
Classroom training included manual instruction about the various aspects of the project and the tasks; technical and non-technical information was explained, including project goals and the significance of the survey. The training also covered procedures and techniques for collecting the surveys, bus operations, safety, transit terminology and practices, and general employment information.

**Figure 1: Field Surveyor Qualifications**

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<th>Minimum age, 18</th>
<th>Must not exhibit any extremes in hair style, clothing, jewelry or makeup</th>
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<td>Minimum Education – HS Diploma or GED</td>
<td>Surveyors are expected to wear a plain white or solid colored shirt or blouse (no tank tops, no t-shirts, no logos, nothing printed on the blouse/shirt); neatly ironed pants, khakis or jeans (no holes), no shorts and no short skirts. Rubber soled shoes are recommended, flip flops are not allowed</td>
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<td>Must have a car or other means of reliable transportation that provides the ability to get to the report location</td>
<td>Must be able to ride without motion sickness or incontinence</td>
</tr>
<tr>
<td>Must be reliable, attendance and punctuality are critical</td>
<td>Must have a watch; using a cell phone to tell time could be cumbersome, and cell phones should not be used while working, unless you are communicating with your DIKITA Survey Supervisor</td>
</tr>
<tr>
<td>Must be able to continuously observe and legibly record information</td>
<td>Bilingual a plus</td>
</tr>
<tr>
<td>Must be able to recognize where they are at all times while riding the bus</td>
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<tr>
<td>Must be self-motivated, have a positive attitude, and be customer service oriented</td>
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<tr>
<td>Must be assertive without being a nuisance</td>
<td></td>
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<tr>
<td>Must be presentable and professional</td>
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</table>

Field training included mastering necessary daily procedures, learning how to catch the correct bus, demonstrating onboard procedures such as approaching passengers, completing trip logs and shift wrap-up procedures.

The crew was managed by two supervisors who were highly skilled in transit data collection routines and had significant field experience with similar projects. The supervisors had worked on previous MTC projects and received additional training that was specific to the AC Transit initiative. The field surveying training manual is attached as Appendix D: Field Training Manual.
Data Collection Procedure:

Surveyors boarded the bus at the beginning of the trips and distributed surveys to each passenger boarding the bus. As the passenger boarded survey card bar codes for ‘on’ were scanned and given to the passenger. As the passenger alighted and handed back the card with call-back information, the barcode for ‘off’ was scanned by the surveyor. When the passenger refused the survey, a survey barcode was scanned for ‘refusal’.

If a passenger refused, the surveyor tracked the refusal by marking it in the trip log. Once a passenger completed a survey, the surveyor collected it before the passenger alighted. The passenger was also advised of the incentive for completing the survey. The incentive was very helpful in engaging passengers to complete the survey and provide their name and phone number.

Each trip had a pre-printed log form and a designated envelope. The surveyor used the log form to track all surveys distributed and any refusals. At the end of each trip the surveyor tallied the number of surveys distributed and refusals, and secured all returned surveys in the envelopes provided. If the surveyor encountered any problems or issues that they felt may have had an effect on the completion of the survey, such as bus breakdown or a major traffic delay, they described the incident on their trip log.

Prior to being dispatched to the field, all surveyors reported to BART stations to pick up their materials and assignments, and to pair up with AC Transit bus drivers.

Each morning following days were data was collected, the Survey Editor in San Bruno office, collected the surveys completed the previous day from the field supervisors, took the surveys to Dikita offices in San Bruno, and scanned the completed surveys to transmit to the Dikita main office for processing. The data was immediately retrieved, and processed. After processing and validating the data, the scanned forms and spreadsheet formatted data details were sent to the Redhill Group.

Results:

The target number of the total surveys to collect for the telephone survey was estimated at approximately 2.5 times the amount of the final survey expectations. The original target number of surveys for the system was 22,805. The total number of surveys actually collected was 30,351, which was 33 percent more than the target. All of these results are included in Table 7: Field Survey Distribution and Refusals.
The response rate was 41.3 percent. Response rate was calculated as total valid surveys (total uploaded to CATI)/total boardings. Said another way, 41 percent of everyone who boarded the bus completed a survey that contained the apparent correct information and phone numbers to send to the phone call phase.

The combined total boarding count on the trips surveyed was 71,843. The table below displays other statistical measures. A total of 53 percent of the boarding passengers refused to take the survey while 47 percent accepted the survey. Of the surveys distributed, 90 percent were collected, discarding 10 percent. After further processing, 98 percent were uploaded to CATI.

### Summary of Distribution and Results

#### Table 7: Field Survey Distribution and Refusals

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<tr>
<th>Total Boarded</th>
<th>Total Refused</th>
<th>Total Distributed</th>
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In Table 8, combinations of route-direction-daypart cells of fewer than 100 boardings are combined with continuous dayparts, and if necessary, directions in order to provide targets with at least 100 boardings. Combined cells are indicated by blue, green, or orange shading.
Table 8: Weekday Field Survey Results by Route, Direction, and Time of Day

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<th>PM Peak</th>
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<td>380</td>
<td>734</td>
<td>6,432</td>
<td>8,489</td>
<td>7,268</td>
<td>8,985</td>
<td>7,115</td>
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Table 9: Weekend Field Survey Results by Route

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<th>Field Collection</th>
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<tr>
<td>Grand Total</td>
<td>756</td>
<td>1,712</td>
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</table>

There were no established quotas by daypart for weekend service. However, an overall weekend target of 756 field surveys was established to generate the required 301 weekend telephone surveys. Data was collected on both Saturday and Sunday. A total of 1,712 cards were collected which exceeded the target by 126 percent.
Table 10: Weekday Field Survey Results by Time of Day

<table>
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<tr>
<th>Dayparts</th>
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<th>Collected Cards</th>
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<tr>
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<td>8,425</td>
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<tr>
<td>Midday</td>
<td>7,268</td>
<td>9,171</td>
</tr>
<tr>
<td>PM Peak</td>
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<td>8,672</td>
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<td><strong>Grand Total</strong></td>
<td><strong>22,050</strong></td>
<td><strong>27,934</strong></td>
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Weekday surveys were distributed in proportion to ridership by time of day. Table 10: Weekday Field Survey Results by Time of Day. All field data collection quotas by time of day were achieved with the exception of Early AM, where in several cases, quotas were combined with the AM Peak time period because boardings were very low.

Table 11 shows Weekday phone survey targets and completions by route and direction. Where single directions had fewer than 100 boardings for a route, they were combined with the other route direction. Combinations are indicated by blue or green shading.

Table 11: Weekday Phone Survey Results by Route

<table>
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<th>Field Surveys</th>
<th>Variance From Field Target</th>
<th>Phone Survey Target</th>
<th>Phone Surveys</th>
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**Results:** A total of 9,512 weekday telephone surveys were completed which exceeded the sampling plan target by 735 surveys, or 8.4 percent.
Table 12: Weekend Phone Survey Results by Route

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<th>Completed Surveys</th>
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<tr>
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<tr>
<td><strong>Grand Total</strong></td>
<td><strong>301</strong></td>
<td><strong>519</strong></td>
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</table>

**Results:** A total of 519 telephone surveys were completed exceeding the overall target by 218 surveys, or 72 percent. Weekend telephone surveys were not tracked by time of day.

Table 13: Weekday Phone Survey Results by Time of Day

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<td>AM Peak</td>
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<td>Midday</td>
<td>2,896</td>
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<td>PM Peak</td>
<td>2,833</td>
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<tr>
<td>Night</td>
<td>339</td>
<td>492</td>
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<tr>
<td><strong>Grand Total</strong></td>
<td><strong>8,777</strong></td>
<td><strong>9,512</strong></td>
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</tbody>
</table>
In a majority of instances the Early AM period for a particular route and direction were too low to establish a completed survey quota and were combined with the AM Peak time period for that route and direction. A total of 35 phone surveys were identified as a target where boardings were sufficient to establish specific goals for the route-direction-daypart combination. A maximum of 150 surveys would occur if it was possible to secure surveys for every route-direction combination that had an Early AM trip. It should also be noted that since the Early AM Peak is one hour in length, it is likely that a significant proportion of the boardings would occur in the AM Peak for trips that begin in the Early AM period (e.g. a trip that has 50 boardings, starts at 5:50 AM, and runs 30 minutes would likely have two-thirds of the boardings in the AM Peak period.)

Data Collection - Real-Time GIS Telephone Surveys

Surveyor Recruitment:

Interviewers were hired through targeted outreach efforts to the University of California at Irvine and California State University at Long Beach with the goal of attracting upper-level and graduate students. At the University of California at Irvine the MURP (Master’s in Urban and Regional Planning) program, engineering, and transportation departments, were contacted. At California State University at Long Beach the Geography program and GIS Certification programs were approached for qualified candidates. A special effort was made to recruit multi-lingual candidates. On-site campus interviews were conducted in cooperation with the various departments.

Candidates were interviewed using rigorous standards to yield the most technologically qualified candidates who also possessed superior communications skills. A group of 80 candidates were selected by the interviewing team. The team included senior Redhill staff interviewers who had worked on previous project waves.

The knowledge, skills and abilities of the team included:

- Seven Master’s candidates in urban planning.
- Five geography majors with either baccalaureates or upper division status.
- Twenty-three baccalaureate or upper division level civil engineers.
- Sixteen social science baccalaureates or upper division status which includes (anthropology, psychology, social ecology, sociology and political science.)
Language capabilities included:

- Spanish
- Mandarin
- Cantonese
- Arabic
- Hindi
- Korean
- Vietnamese
- Japanese
- Indonesian
- Romanian
- Russian
- Tagalog
- Urdu
- German

Training:

The selected staff received a 20-hour training program which consisted of classroom and practical training. The training included the following modules:

- A comprehensive review of research methodology
- Project overview and goals
- Project location information
  - Demographic
  - Cultural
  - Economic
- Transit system overview:
  - Modes and services
  - Transfers
  - Fares
  - Routes
  - Day parts
- Survey Methodology
- Interviewing protocol
- Spatial perspectives
- Mapping
• Data integrity
• Privacy and confidentiality
• Customer service

Project interviewers were required to spend a minimum of 12 hours on practical application using geographic/spatial relations software to demonstrate their proficiency in conducting route related interviews with transit riders.

Throughout the duration of the project quality assurance staff observed and reviewed all data collection efforts to ensure the highest level of data integrity. Refresher trainings were held throughout the project.

File Receipt and Loading:

Files were provided by Dikita on a daily basis (weekdays) with information collected over the previous time period with a lag from field data collection ranging from one to three business days. Upon receipt of the files, they were converted into Redhill’s internal CATI system format and added to the calling list for the project.

Survey Scheduling:

Calling was conducted across all seven days of the week and all records were called within 48 hours of being loaded into the calling list, and the majority was contacted within 24 hours. However, many of the potential respondents were not able to be reached for up to three weeks and required several call attempts. If an answering machine was reached on a first call attempt, a message was left indicating the purpose of the call and providing Redhill Group’s toll-free number in case the respondent preferred to proactively call us to complete the survey.

A summary of calling statistics is detailed in Table 14: Call Statistics.
Table 14: Call Statistics

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<th>Status</th>
<th>Records</th>
<th>Percent</th>
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<tr>
<td>Incomplete (^6)</td>
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<td>Refused</td>
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<td>Answering Machine/Voicemail</td>
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<td>No Answer/Busy Signal</td>
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</tr>
<tr>
<td><strong>Total</strong></td>
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<td>100%</td>
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</table>

Data Collection Procedure:

Prior to contacting respondents, surveyors familiarized themselves with major streets, landmarks, and transit agencies in the surveyed region by reviewing the area in mapping software. Figure 2 displays the complete bus route on which the sample respondent was surveyed.

Once familiar with the region, surveyors used Redhill Group’s proprietary Computer Aided Telephone Interviewing (CATI) software and mapping software to administer the survey.

Surveyors first requested an address or intersection for each geographic location (origin, boarding, transfer, alighting, and destination) starting with their origin (Figure 3). Origins and destinations are captured first to orient the surveyor to the spatial information to be collected within that extent and assist riders to recollect their entire trip (Figure 4). Having the origin and destination near the surveyed route is usually a signal to the surveyor that no transfers took place. If the surveyor was unable to locate

\(^6\)Surveys that were not considered complete because respondent information was missing and the respondent could not be reached or contained illogical data and could not be verified.
the address or intersection provided, multiple steps were taken to secure a geocodable point, including asking for the spelling of cross streets or nearby landmarks.

The surveyed route boarding and alighting are collected next. To ensure the accuracy and logic of geographic and spatial information, surveyors confirmed that the boarding and alighting points fell along the routes the rider took to complete rider’s trips. Surveyors used information about access and egress modes as well as travel time or distance between points to assess the accuracy of information provided. This assured that access and egress mode time/distance and boarding/alighting points are logical in relationship to one another. Figure 5: In the sample survey included in this section, the respondent walked six-minutes from home to the first boarding point. Figure 6: they concluded their trip with a 10 minute walk from their last alighting to their destination. Both times and distances respective of origins and destinations are considered logical.

Once all points for a trip have been captured and visualized on the map, the surveyor reviews the spatial data as a whole to confirm the logical progression of the information collected. If any information appears illogical, the surveyor then clarifies the trip with the respondent to verify all information is accurate or to correct discrepancies. Figure 7: A complete trip map, illustrates the respondent’s entire trip, including transfers if any occur. This trip follows a logical progression through Oakland.

When a geographic point (origin, boarding, transfer, alighting, or destination) was located, surveyors coded it within the mapping software. This coding included the location of the point, which point on the trip the location corresponded to (origin, boarding, transfer, alighting, or destination), and whether the point was on the surveyed route, a transferred route, or no route.

After confirming the accuracy and logic of the points recorded, surveyors captured demographic and attitudinal information within the CATI telephone survey instrument.
Figure 2: Display AC Transit Surveyed Route and Review the Region
Figure 3: Search Origin
Figure 4: Search Destination and Review Trip Region
Figure 5: Boarding Search and Access Mode Time/Distance Logic Check
Figure 6: Alighting Search and Egress Mode Time/Distance Logic Check
Figure 7: Check Logical Progression of Spatial Data
Quota Tracking and Management:

The number of completed surveys was tracked by line, direction, and daypart throughout data collection. When insufficient progress was being made towards a quota goal, the following steps were taken to ensure the achievement of sampling targets.

First, if a number was disconnected or reached and determined to be a wrong number (no one by that name at the number provided), the original survey record was reviewed to determine if the original number provided could be off due to legibility or ambiguity for one or more of the digits provided. If it appeared possible that the number could be different, all feasible variations were attempted.

If all phone numbers for a particular line were exhausted and the target had still not been met, then all survey records where a transfer to this line was feasible were reviewed to determine if this route was used to reach or continue their trip from the route where the respondent was surveyed. If this was the case, and there were “extra” surveys for the other route, the record was converted to the desired route, adjusting the survey so that the desired route was the survey route, and the original route and any other transfers were converted to the appropriate preceding or subsequent trip segments.
Data Cleaning and Weighting

Data Cleaning and File Preparation:

All data cleaning was conducted by staff that had experience collecting MTC data to assure the deepest understanding of the surveying process, survey instrument, and logical trip progression. All data cleaning staff received supplemental training. All surveys underwent multiple phases of cleaning to assure all survey data was complete and all trips followed a logical progression.

Each survey was reviewed by a quality assurance team member for four primary criteria to ensure the logic and accuracy of the captured geographic information.

1. Boarding and alighting points must be located along the appropriate bus route.
2. All points must be labeled with their position along the trip. Labels include Origin, Boarding, Transfer, Alighting, and Destination.
3. The distance between the respondent’s origin point and first boarding point as determined by the mapping software must be consistent with the access mode and the distance or walk time reported by the respondent during the survey. Similarly, the distance between the respondent’s last alighting point and destination point as determined by the mapping software must be consistent with the egress mode and distance or walk time reported by the respondent during the survey.
4. Each point must have a complete address or set of cross streets recorded to allow for accurate future geocoding.

Through custom programming, the final data file was reviewed for systematic errors which were either corrected or flagged for additional research or a callback. In the few cases where the cleaning process revealed the need for additional information or clarification from a respondent, the respondent was called back and the revised or supplementary data was collected and added into the geographic, CATI, or combined data file as appropriate.

The data is provided in six separate files, three for Weekday data and three for Weekend data. The CATI survey data is provided with a single record for each respondent with 420 survey questions, 68 recoded fields, and the survey weight. The GIS data is provided with one record for each physical location to facilitate use of the data file to more easily load the data points. The CATI survey data is provided in Excel files labeled “AC TRANSIT WEEKDAY CATI DATA” and “AC TRANSIT WEEKEND CATI DATA.” The GIS data file is provided in spreadsheet files labeled “AC TRANSIT WEEKDAY GIS DATA” and “AC TRANSIT WEEKEND GIS DATA.” A third file includes the original boarding and alighting records for all completed onboard surveys. Where boardings
and alightings were changed based on updated information secured in the phone survey, the updated information was used to replace the original boarding and alighting records. The calling list files are provided in Excel files labeled “AC TRANSIT WEEKDAY INFO FILE” and “AC TRANSIT WEEKEND INFO FILE.”

**Data Weighting:**

Data weighting was performed to avoid over or underrepresentation of any individual rider group, where surveys were completed in excess of the desired target level. Weights were developed based on boardings by route, direction, and dayparts provided by AC transit. The definition of daypart categories was provided by MTC as follows.

- **Early AM** 5:00 AM to 5:59 AM
- **AM Peak** 6:00 AM to 9:59 AM
- **Midday** 10:00 AM to 2:59 PM
- **PM Peak** 3:00 PM to 6:59 PM
- **Night** 7:00 PM to 9:00 PM

The weights were calculated by dividing the boardings for each combination of route, direction, and daypart by the number of completed surveys in the route, direction, and daypart combination. Weekend surveys were weighted solely by route. For example, the number of boardings for the northbound direction of Route 1 in the Early AM period for an average weekday was 165. Dividing this by the 17 completed surveys with riders on trips beginning in the Early AM period for Route 1 produces the weight for this Route-daypart cell of 9.706 as shown in the Route 1 NB – Early AM cell of Table 15: Weekday Weights. In accordance with the approved sampling plan, when route or directional ridership was less than 100 boardings for a particular route-direction-daypart cell, multiple daypart categories and/or directional designations for a single route were combined, weighted as a group, and the weight was applied to all included categories. Such combinations can be identified in the weighting documents as combined and shaded data cells. Route-Daypart combinations with no boardings in the cell did not receive a weight, and are indicated with “NA.”
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APPENDIX A: SURVEY ANNOUNCEMENT DOCUMENTS
Between ENTER SURVEY DATES, AC Transit will be conducting an onboard survey of its passengers to gather on its services. The information that is collected in individual surveys is confidential and the survey results in aggregate will be used to plan services to serve our customers.

On behalf of AC Transit, Dikita Enterprises, a subcontractor of Redhill Group, Inc., will be collecting names and phone numbers of passengers who agree to participate in an in-depth phone survey at a later date. Surveying will take place throughout the service day during the noted surveying dates. Interviewers will either board buses at the garages or at stops throughout the system. They will also assist passengers in filling out surveys if assistance is requested.

Interview staff will be easily identifiable. They will be displaying badges designating them as “surveyors” (sample below). Interviewers who are wearing badges are not required to pay a fare while riding the bus.

Interviewers should not interfere with the regular operation of the route. Please notify your supervisor immediately if you have any questions or encounter a problem.

We value feedback from our customers and appreciate your help in making this project a success.

Sample Surveyor Identification:

![Sample Surveyor Identification Image]
Notice to Patrons: Customer Onboard Survey

How are we doing?
Your opinion is important to us!

AC Transit is conducting a survey with our customers who are riding the buses between ENTER SURVEY DATES.

Your participation will help plan services to better serve the community.

Each survey takes a minute to complete and all information is confidential.

When you are asked to participate, we hope that you can take the time to share your opinions with us.

Thank you for your help!
Notice to Patrons

We are suggesting that the website, Facebook page and/or Twitter, if used, inform passenger of the survey.

Suggested text:

How are we doing? Your opinion is important to us! AC Transit is conducting a survey with our customers who are riding the buses between ENTER SURVEY DATES. The results of the survey will be used to help plan services to better serve the community. Each survey takes a minute to fill in and will be completed over the phone at a time that best suits you. All information is confidential we hope that you can take the time to share how you use AC Transit. Thank you for your help!

Head Signs/Electronic message Boards/Recorded Onboard Announcement

For the electronic message boards at stops/transit centers (if available), programmed announcements, or head signs (if possible) the following text is suggested.

“Survey Week – Your Opinion is Important to us.” or
“Survey Week – We appreciate your feedback.”
APPENDIX B: SAMPLE AUTHORIZATION LETTER
MEMORANDUM

TO: All Division Staff

FROM: Mary V. King, Interim General Manager

DATE: October 6, 2011

SUBJECT: MTC Onboard Rider Survey--Fall 2011

MTC, in coordination with AC Transit, will be conducting a pre-test of an On-board Survey of AC Transit riders. We hope to obtain an improved understanding of travel patterns of our riders.

MTC survey consultants are authorized to distribute and collect onboard surveys to bus passengers during the week of October 10th through October 14th.

Results of the survey will help MTC and AC Transit determine the best method to find out about our riders' travel behavior. In other words, to help us better understand our customers and their transportation needs. (This survey will not be used to gather information on any operator or information such as schedule adherence.)

Survey workers will board routes 40 and 73 at different times of the day and night during the week of Oct. 10th. Surveyors will identify themselves and board the coach using passes or one-ride tickets.

While we are not requesting any direct participation from the bus operator, in the event that surveys are left on the bus, it would be appreciated if you would return the surveys to the Division for pick up.

Thank you so much for help in this matter.

MVK/ts/ct
APPENDIX C: FIELD SURVEY INSTRUMENT
Please tell us about this ONE-WAY TRIP

1. What route are you on right now? ____________________________

2. Where are you coming FROM now?  (Mark best answer)
   ○ Work
   ○ Business Appointment
   ○ My Home
   ○ Social or Recreational
   ○ Shopping
   ○ School (K-12) (student only)
   ○ College or University (student only)
   ○ Airport (airline passenger only)
   ○ Medical/Dental
   ○ Other ____________________________

3. Where are you going TO now?  (Mark best answer)
   ○ Work
   ○ Business Appointment
   ○ My Home
   ○ Social or Recreational
   ○ Shopping
   ○ School (K-12) (student only)
   ○ College or University (student only)
   ○ Airport (airline passenger only)
   ○ Medical/Dental
   ○ Other ____________________________

So we can learn more about your use of AC Transit, please provide us with your name, phone number and best time to call you.

Upon completion of the phone survey, your name will be entered into a drawing for one of two $500 CASH AWARDS

Your personal information is confidential and will not be shared.

4. Name: ____________________________

5. Phone: ____________________________
   (_______) _______ _______
   ○ Cell / Mobile
   ○ Landline - Home
   ○ Landline - Work

6. When is the best day and time to call you?  (Mark all that apply)
   ○ Weekday - before 6:00 PM
   ○ Weekday - after 6:00 PM
   ○ Weekend - before 6:00 PM
   ○ Weekend - after 6:00 PM

Transit Survey

We will call you within a week in order to learn more about your use of AC Transit. Please retain this coupon and record the information below for your reference.

Today’s date: ____________________________  Survey ID 510500
What route are you on right now? ____________________________
Time you boarded this bus? ____________________________

Español →
Por favor cuéntenos acerca de ESTE VIAJE de IDA

1. ¿En cuál ruta de autobús está usted ahora mismo? ____________

2. ¿De dónde VIENE usted en este momento? (Escoja la mejor respuesta)
   - Trabajo
   - Cita de negocios
   - Casa
   - Social o Recreativo
   - De Compras
   - Escuela (K-12) (estudiantes solamente)
   - Colegio o Universidad (estudiantes)
   - Aeropuerto (pasajeros solamente)
   - Citas médicas / Dental
   - Otra opción ____________

3. ¿A dónde VA usted ahora? (Escoja la mejor respuesta)
   - Trabajo
   - Cita de negocios
   - Casa
   - Social o Recreativo
   - De Compras
   - Escuela (K-12) (estudiantes solamente)
   - Colegio o Universidad (estudiantes)
   - Aeropuerto (pasajeros solamente)
   - Citas médicas / Dental
   - Otra opción ____________

Para aprender más acerca del uso de AC Transit, por favor déjenos su nombre, número de teléfono, y un buen tiempo para llamarte.

Al terminar la encuesta sobre el teléfono, su nombre será incluido en un sorteo para la oportunidad de ganar uno de dos premios de $500.

Su información personal es confidencial y no será compartida

4. Nombre: __________________________

5. Número de teléfono: __________________________
   - Teléfono Celular/Móvil
   - Línea Fija de Casa
   - Línea Fija de Trabajo

6. ¿Cuál sería el mejor día y hora para llamarle a usted? (Marquen todas las respuestas que apliquen)
   - Día de la semana - antes 6:00 PM
   - Día de la semana - después 6:00 PM
   - Fin de semana - antes 6:00 PM
   - Fin de semana - después 6:00 PM

¡Gracias!

Por favor quédese con este cupón y llene la información de abajo para su información.
Le llamaremos dentro de una semana para aprender más de su uso de AC Transit.

Fecha de hoy: __________________________
¿En cuál ruta estas ahora? __________________________
¿Hora que bordó este autobús? __________________________
Please tell us about this ONE-WAY TRIP

1. What route are you on right now? __________________________

2. Where are you coming FROM now? (Mark best answer)
   - Work
   - Business Appointment
   - My Home
   - Social or Recreational
   - Shopping
   - School (K-12) (student only)
   - College or University (student only)
   - Airport (airline passenger only)
   - Medical/Dental
   - Other __________________________

3. Where are you going TO now? (Mark best answer)
   - Work
   - Business Appointment
   - My Home
   - Social or Recreational
   - Shopping
   - School (K-12) (student only)
   - College or University (student only)
   - Airport (airline passenger only)
   - Medical/Dental
   - Other __________________________

So we can learn more about your use of AC Transit, please provide us with your name, phone number and best time to call you.

Upon completion of the phone survey, your name will be entered into a drawing for one of two $500 CASH AWARDS.
Your personal information is confidential and will not be shared.

4. Name: ____________________________________________

5. Phone: ___________________________
   - Cell / Mobile
   - Landline - Home
   - Landline - Work

6. When is the best day and time to call you? (Mark all that apply)
   - Weekday - before 6:00 PM
   - Weekday - after 6:00 PM
   - Weekend - before 6:00 PM
   - Weekend - after 6:00 PM

AC TRANSIT
Transit Survey

We will call you within a week in order to learn more about your use of AC Transit. Please retain this coupon and record the information below for your reference.

Today's date: ____________________________
What route are you on right now? ____________________________
Time you boarded this bus? ____________________________

Survey ID 590000
請告訴我們您此次的乘坐情況

1. 您正在乘坐幾號公交線路？

2. 在您坐上本次公交車前您從哪裏來？
   - 工作
   - 工作相關的地點
   - 家
   - 社交活動或娛樂活動
   - 購物
   - 學校 (K-12)
   - 學院或大學
   - 機場
   - 醫生/牙科
   - 其他

3. 現在您要去哪裏？
   - 工作
   - 工作相關的地點
   - 家
   - 社交活動或娛樂活動
   - 購物
   - 學校 (K-12)
   - 學院或大學
   - 機場
   - 醫生/牙科
   - 其他

請您留下您的姓名，電話號碼，以及聯繫您的最佳時間，這樣我們可以更多的了解您對於 AC Transit 的使用情況。

當您完成我們的電話訪問後，您的姓名將會參與到我們的 $500 現金抽獎活動中，共有兩個獲獎名額。

您的個人信息是保密的，我們不會告知任何人。

4. 姓名

5. 電話號碼
   - 手機/移動電話
   - 家庭電話
   - 工作電話

6. 什麼日期和時間您最方便接電話？
   - 工作日一上午 6:00 以前
   - 工作日一上午 6:00 以後
   - 周末一上午 6:00 以前
   - 周末一上午 6:00 以後

謝謝！

我們將會在一周內致電您了解更多您對於 AC Transit 的使用情況。

請您保留此券，並且記錄以下信息作為您的參考

今天的日期
您正在乘坐幾號公交線路？
您坐上本次公交線路的時間

Survey ID 590000
APPENDIX D: TELEPHONE SURVEY INSTRUMENT
GOOD EVENING/MORNING/AFTERNOON, THIS IS _____ AND I AM CALLING TO COMPLETE THE SURVEY YOU RECENTLY STARTED ON AC TRANSIT IN ORDER TO HELP US IMPROVE TRANSIT SERVICES IN THE BAY AREA.

IS NOW A GOOD TIME FOR YOU TO ANSWER A FEW QUESTIONS ?

1. OK, WE WOULD LIKE TO GET MORE DETAILED INFORMATION ABOUT THE TRIP YOU MADE ON <<DAY>>, THE <<DATE>> WHICH INCLUDED RIDING ON <<OPERATOR>>, ROUTE <<ROUTE>>.

YOU INDICATED ON THE SURVEY THAT YOU WERE COMING FROM <<ORIGIN-TYPE>> AND GOING TO <<DESTINATION-TYPE>>. IS THAT CORRECT ?

COMING FROM . . .

1. WORK
2. BUSINESS APPOINTMENT
3. YOUR HOME
4. SOCIAL OR RECREATIONAL
5. SHOPPING
6. SCHOOL (K-12) (STUDENT ONLY)
7. COLLEGE OR UNIVERSITY (STUDENT ONLY)
8. AIRPORT (AIRLINE PASSENGER ONLY)
9. MEDICAL/DENTAL
10. DINING/COFFEE
11. ESCORTING OTHERS (CHILDREN, ELDERLY)
12. MAINTENANCE (DRY-CLEANING, PICKING UP REPAIRED CAR, ETC.)
2. GOING TO . . .

1. WORK
2. BUSINESS APPOINTMENT
3. YOUR HOME
4. SOCIAL OR RECREATIONAL
5. SHOPPING
6. SCHOOL (K-12) (STUDENT ONLY)
7. COLLEGE OR UNIVERSITY (STUDENT ONLY)
8. AIRPORT (AIRLINE PASSENGER ONLY)
9. MEDICAL/DENTAL
10. DINING/COFFEE
11. ESCORTING OTHERS (CHILDREN, ELDERLY)
12. MAINTENANCE (DRY-CLEANING, PICKING UP REPAIRED CAR, ETC.)

********************************************************************************
3. YOU INDICATED THAT YOU ARE BOTH COMING FROM <<ORIGIN-TYPE>>
AND GOING TO <<DESTINATION-TYPE>>.

IS THAT YOUR ROUND-TRIP? OR A ONE-WAY TRIP?

[IF "ROUND-TRIP" GO BACK TO Q1 (VIA LASTQ) AND RE-ENTER CORRECTED ANSWERS.]

[IF "ONE-WAY" TRIP: PROVIDE EXPLANATION WHY THIS IS LOGICAL.]

********************************************************************************
4. CAN YOU PLEASE TELL ME THE ADDRESS OR THE CLOSEST INTERSECTION TO
<<ORIGIN-TYPE>> ?

[GEOCODE LOCATION]: 4O_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

********************************************************************************
5. CAN YOU PLEASE TELL ME THE ADDRESS OR THE CLOSEST INTERSECTION TO
<<DESTINATION TYPE>> ?

[GEOCODE LOCATION]: 5D_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

********************************************************************************
6. DID YOU, IN FACT, GET ON <<OPERATOR>>, <<ROUTE>> AT <<BOARDING INTERSECTION>> ?

[GEOCODE LOCATION]: 6B_ADDRESS/INTERSECTION

1. YES
2. NO

SKIP AFTER Q6 IF Q<6> EQ 1 THEN GO 8

****************************************************************************************************

7. AT WHICH INTERSECTION DID YOU GET ON THE <<OPERATOR>>, <<ROUTE>>?

[GEOCODE BOARDING LOCATION]: 7BNEW_INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****************************************************************************************************

8. AND DID YOU GET OFF <<OPERATOR>>, <<ROUTE>> AT <<ALIGHTING INTERSECTION>> ?

[GEOCODE LOCATION]: 8A_ADDRESS/INTERSECTION

1. YES
2. NO

SKIP AFTER Q8 IF Q<8> EQ 1 THEN GO 10

****************************************************************************************************

9. WHAT INTERSECTION DID YOU GET OFF THE <<OPERATOR>>, <<ROUTE>> ?

[GEOCODE ALIGHTING LOCATION]: 9ANEW_INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

****************************************************************************************************

10. DID YOU STOP ANYWHERE ELSE ON YOUR WAY FROM <<ORIGIN TYPE>> TO YOUR <<DESTINATION TYPE>> ?

[IF YES, THIS BECOMES THE NEW ORIGIN OR DESTINATION, DEPENDING ON ITS PROXIMITY TO BOARDING OR ALIGHTING.]

1. YES
2. NO

SKIP AFTER Q10 IF Q<10> EQ 2 THEN GO 14

****************************************************************************************************
11. WAS THAT BEFORE OR AFTER YOU RODE THE <<OPERATOR>>, ROUTE <<ROUTE>> ?

1. BEFORE - [NEW ORIGIN]
2. AFTER - [NEW DESTINATION]

********************************************************************************

12. WHAT WAS THAT STOP ?

1. WORK
2. BUSINESS APPOINTMENT
3. YOUR HOME
4. SOCIAL OR RECREATIONAL
5. SHOPPING
6. SCHOOL (K-12) (STUDENT ONLY)
7. COLLEGE OR UNIVERSITY (STUDENT ONLY)
8. AIRPORT (AIRLINE PASSENGER ONLY)
9. MEDICAL/DENTAL
10. DINING/COFFEE
11. ESCORTING OTHERS (CHILDREN, ELDERLY)
12. MAINTENANCE (DRY-CLEANING, PICKING UP REPAIRED CAR, ETC.)

********************************************************************************

13. MAY I HAVE THE ADDRESS OR INTERSECTION OF THAT STOP ?

[GEOCODE LOCATION]: 13ONEW_ADDRESS/INTERSECTION OR 13DNEW_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]?

1. YES
2. NO

********************************************************************************

14. OK, PLEASE TELL ME ABOUT YOUR COMPLETE TRIP FROM <<ORIGIN-TYPE>> TO <<DESTINATION-TYPE>>, INCLUDING THE NUMBER OF BUSES, BART LINES, OR OTHER TYPES OF PUBLIC TRANSIT YOU USED.

[LISTEN FOR: 1) # OF DIFFERENT PUBLIC TRANSIT LEGS FOR ONE-WAY TRIP
2) AGENCY NAME AND LINE FOR EACH LEG IN SEQUENTIAL ORDER
3) ACCESS MODE TO FIRST TRANSIT BOARDING POINT
4) EGRESS MODE FROM LAST PUBLIC TRANSIT LEG TO DESTINATION]
15. HOW DID YOU GET FROM <<ORIGIN-TYPE>> TO YOUR FIRST BOARDING POINT?

[IF RELEVANT, CONSIDER IF THE RIDER STOPPED BETWEEN ORIGIN AND DESTINATION.]

1. WALKED ALL THE WAY (INCLUDES SKATEBOARD/NON-MOTORIZED SCOOTER)
2. BICYCLED
3. DROVE ALONE AND PARKED
4. DROVE OR RODE WITH OTHERS AND PARKED/CARPOOLED
5. DROPPED OFF BY SOMEONE
6. TAXI
7. MOTORCYCLE/MOTORIZED SCOOTER/MOPED

SKIP AFTER Q15 IF Q<15> NE 1 THEN GO 17

******************************************************************************

16. HOW MANY MINUTES WAS YOUR WALK FROM YOUR <<ORIGIN TYPE>> TO YOUR FIRST BOARDING POINT?

   1. 1   21. 21   41. 41   61. 61
   2. 2   22. 22   42. 42   62. 62
   3. 3   23. 23   43. 43   63. 63
   4. 4   24. 24   44. 44   64. 64
   5. 5   25. 25   45. 45   65. 65
   6. 6   26. 26   46. 46   66. 66
   7. 7   27. 27   47. 47   67. 67
   8. 8   28. 28   48. 48   68. 68
   9. 9   29. 29   49. 49   69. 69
  10. 10  30. 30   50. 50   70. 70
  11. 11  31. 31   51. 51   71. 71
  12. 12  32. 32   52. 52   72. 72
  13. 13  33. 33   53. 53   73. 73
  14. 14  34. 34   54. 54   74. 74
  15. 15  35. 35   55. 55   75. 75
  16. 16  36. 36   56. 56   76. 76
  17. 17  37. 37   57. 57   77. 77
  18. 18  38. 38   58. 58   78. 78
  19. 19  39. 39   59. 59   79. 79
  20. 20  40. 40   60. 60   80. 80
                  81. 0
                  82. OTHER

OTHER LINE = 500

SKIP AFTER Q16 IF Q<16> LE 20 THEN GO 18
SKIP AFTER Q16 IF Q<16> GE 21
     AND Q<16> LE 80 THEN GO 450
SKIP AFTER Q16 IF Q<16> EQ 81 THEN GO 18

******************************************************************************
17. HOW MANY MILES WAS IT FROM YOUR <<ORIGIN TYPE>> TO YOUR FIRST BOARDING POINT?

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OTHER LINE = 501

SKIP AFTER Q17 IF Q<17> LE 20 THEN GO 18
SKIP AFTER Q17 IF Q<17> GE 21
AND Q<17> LE 80 THEN GO 451
SKIP AFTER Q17 IF Q<17> EQ 81 THEN GO 18

******************************************************************************

18. IS THIS WHERE YOU GOT ON <<OPERATOR>>, ROUTE <<ROUTE>>?

1. YES
2. NO

SKIP AFTER Q18 IF Q<18> EQ 1 THEN GO 198

******************************************************************************

6
19. WHAT AGENCY AND LINE DID YOU GET ON FIRST?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AMTRAK (CAPITOL CORRIDOR & SAN JOAQUIN)
4. ANGEL ISLAND FERRY
5. BART
6. BLUE AND GOLD FERRY
7. CALTRAIN
8. THE COUNTY CONNECTION (CCCTA)
9. DUMBARTON EXPRESS
10. EMERY GO-ROUND
11. FAIRFIELD-SUISUN TRANSIT (FAST)
12. GOLDEN GATE FERRY
13. GOLDEN GATE TRANSIT
14. MARIN TRANSIT
15. MUNI
16. NAPA VINE
17. PETALUMA TRANSIT
18. SAMTRANS
19. SAN FRANCISCO BAY FERRY
20. SANTA CLARA VTA
21. SANTA ROSA CITYBUS
22. SONOMA COUNTY TRANSIT
23. STANFORD MARGUERITE SHUTTLE
24. TRI DELTA TRANSIT
25. UNION CITY TRANSIT
26. VALLEJO BAYLINK FERRY
27. VALLEJO TRANSIT
28. WESTCAT
29. ANOTHER AGENCY
30. DON'T REMEMBER

SKIP AFTER Q19 IF Q<19> EQ 2 THEN GO 23
SKIP AFTER Q19 IF Q<19> EQ 3 THEN GO 25
SKIP AFTER Q19 IF Q<19> EQ 4 THEN GO 27
SKIP AFTER Q19 IF Q<19> EQ 5 THEN GO 29
SKIP AFTER Q19 IF Q<19> EQ 6 THEN GO 31
SKIP AFTER Q19 IF Q<19> EQ 7 THEN GO 33
SKIP AFTER Q19 IF Q<19> EQ 8 THEN GO 35
SKIP AFTER Q19 IF Q<19> EQ 9 THEN GO 36
SKIP AFTER Q19 IF Q<19> EQ 10 THEN GO 37
SKIP AFTER Q19 IF Q<19> EQ 11 THEN GO 38
SKIP AFTER Q19 IF Q<19> EQ 12 THEN GO 39
SKIP AFTER Q19 IF Q<19> EQ 13 THEN GO 41
SKIP AFTER Q19 IF Q<19> EQ 14 THEN GO 42
SKIP AFTER Q19 IF Q<19> EQ 15 THEN GO 43
SKIP AFTER Q19 IF Q<19> EQ 16 THEN GO 44
SKIP AFTER Q19 IF Q<19> EQ 17 THEN GO 45
SKIP AFTER Q19 IF Q<19> EQ 18 THEN GO 46
SKIP AFTER Q19 IF Q<19> EQ 19 THEN GO 47
SKIP AFTER Q19 IF Q<19> EQ 20 THEN GO 49
SKIP AFTER Q19 IF Q<19> EQ 21 THEN GO 50
SKIP AFTER Q19 IF Q<19> EQ 22 THEN GO 51
SKIP AFTER Q19 IF Q<19> EQ 23 THEN GO 52
SKIP AFTER Q19 IF Q<19> EQ 24 THEN GO 53
SKIP AFTER Q19 IF Q<19> EQ 25 THEN GO 54
SKIP AFTER Q19 IF Q<19> EQ 26 THEN GO 55
20. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

***Q20***

21. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1  21. 48  41. 75  61. 242
2. 1R 22. 49  42. 76  62. 251
3. 7  23. 51A 43. 83  63. 264
4. 11 24. 51B 44. 85  64. 275
5. 12  25. 52  45. 86  65. 314
6. 14  26. 54  46. 88  66. 332
7. 18  27. 57  47. 89  67. 333
8. 20  28. 58L 48. 93  68. 339
9. 21  29. 60  49. 94  69. 345
10. 22 30. 62  50. 95  70. 350
11. 25 31. 65  51. 97  71. 356
12. 26 32. 67  52. 98  72. 376
13. 31 33. 68  53. 99  73. 386
14. 32 34. 70  54. 210 74. 391
15. 37 35. 71  55. 212 75. OTHER
16. 39 36. 72  56. 215
17. 40 37. 72M 57. 216
18. 45 38. 72R 58. 217
19. 46 39. 73  59. 232
20. 47 40. 74  60. 239

OTHER LINE = 502

***Q21***
22. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 604  21. 646  41. 675  61. DB  81. OX
2. 605  22. 648  42. 676  62. DB1  82. P
3. 606  23. 649  43. 681  63. E  83. S
4. 607  24. 650  44. 682  64. F  84. SB
5. 611  25. 651  45. 683  65. FS  85. U
7. 620  27. 653  47. 685  67. H  87. W
9. 623  29. 655  49. 688  69. L  89. OTHER
10. 624  30. 657  50. 696  70. LA  90. BSD
11. 625  31. 658  51. 800  71. LC  91. BSN
12. 626  32. 660  52. 801  72. M
13. 628  33. 662  53. 802  73. NL
14. 629  34. 663  54. 805  74. NX
15. 631  35. 664  55. 840  75. NX1
16. 634  36. 667  56. 851  76. NX2
17. 638  37. 668  57. B  77. NX3
18. 641  38. 669  58. C  78. NX4
19. 642  39. 671  59. CB  79. NXC
20. 643  40. 672  60. DA  80. O

OTHER LINE = 503

SKIP AFTER Q22 GO 61

23. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 23T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 504
24. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 24T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 505

SKIP AFTER Q24 GO 63

25. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 25T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/ AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)
26. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET OFF?

[GEOCODE BOARDING LOCATION]: 26T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

SKIP AFTER Q26 GO 63

************************************************************************************
27. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 27T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 506

************************************************************************************
28. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 28T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 507
SKIP AFTER Q28 GO 63

29. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 29T_BART STATION

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30. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 30T_BART STATION

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**31. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET ON AT?**

[GEOCODE BOARDING LOCATION]: 31T BLUE AND GOLD TERMINAL

1. ALAMEDA  
2. ANGEL ISLAND  
3. ATT PARK (GIANTS STADIUM)  
4. FERRY BUILDING  
5. HARBOR BAY FERRY  
6. OAKLAND  
7. PIER 39  
8. PIER 41  
9. SAUSALITO  
10. SOUTH SAN FRANCISCO (OYSTER POINT)  
11. TIBURON  
12. VALLEJO  
13. OTHER

OTHER LINE = 508
32. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 32T_BLUE AND GOLD TERMINAL

1. ALAMEDA
2. ANGEL ISLAND
3. ATT PARK (GIANTS STADIUM)
4. FERRY BUILDING
5. HARBOR BAY FERRY
6. OAKLAND
7. PIER 39
8. PIER 41
9. SAUSALITO
10. SOUTH SAN FRANCISCO (OYSTER POINT)
11. TIBURON
12. VALLEJO
13. OTHER

OTHER LINE = 509

SKIP AFTER Q32 GO 63

********************************************************************************

33. WHICH CALTRAIN STATION DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 33T_CALTRAIN STATION

1. 22ND STREET
2. ATHERTON WEEKEND ONLY
3. BAYSHORE
4. BELMONT
5. BLOSSOM HILL
6. BROADWAY WEEKEND ONLY
7. BURLINGAME
8. CALIFORNIA AVE
9. CAPITOL
10. COLLEGE PARK
11. GILROY
12. HAYWARD PARK
13. HILLSDALE
14. LAWRENCE
15. MENLO PARK
16. MILLBRAE TRANSIT CENTER
17. MORGAN HILL
18. MOUNTAIN VIEW
19. PALO ALTO
20. REDWOOD CITY
21. SAN ANTONIO
22. SAN BRUNO
23. SAN CARLOS
24. SAN FRANCISCO
25. SAN JOSE DIRIDON
26. SAN MARTIN
27. SAN MATEO
28. SANTA CLARA
29. SOUTH SAN FRANCISCO
30. STANFORD FOOTBALL ONLY
31. SUNNYVALE
32. TAMIE N
33. OTHER

OTHER LINE = 510

********************************************************************************

34. WHICH CALTRAIN STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 34T_CALTRAIN STATION

1. 22ND STREET
2. ATHERTON WEEKEND ONLY
3. BAYSHORE
4. BELMONT
5. BLOSSOM HILL
6. BROADWAY WEEKEND ONLY
7. BURLINGAME
8. CALIFORNIA AVE
9. CAPITOL
10. COLLEGE PARK
11. GILROY
12. HAYWARD PARK
13. HILLSDALE
14. LAWRENCE
15. MENLO PARK
16. MILLBRAE TRANSIT CENTER
17. MORGAN HILL
18. MOUNTAIN VIEW
19. PALO ALTO
20. REDWOOD CITY
21. SAN ANTONIO
22. SAN BRUNO
3. BAYSHORE 23. SAN CARLOS
4. BELMONT 24. SAN FRANCISCO
5. BLOSSOM HILL 25. SAN JOSE DIRIDON
6. BROADWAY WEEKEND ONLY 26. SAN MARTIN
7. BURLINGAME 27. SAN MATEO
8. CALIFORNIA AVE 28. SANTA CLARA
9. CAPITOL 29. SOUTH SAN FRANCISCO
10. COLLEGE PARK 30. STANFORD FOOTBALL ONLY
11. GILROY 31. SUNNYVALE
12. HAYWARD PARK 32. TAMIENT
13. HILLSDALE 33. OTHER
14. LAWRENCE
15. MENLO PARK
16. MILLBRAE TRANSIT CENTER
17. MORGAN HILL
18. MOUNTAIN VIEW
19. PALO ALTO
20. REDWOOD CITY

OTHER LINE = 511

SKIP AFTER Q34 GO 63

******************************************************************************

35. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER FROM?

1. 1 20. 35 39. 601 58. 626
2. 2 21. 36 40. 602 59. 627
3. 4 22. 91X 41. 603 60. 635
4. 5 23. 92X 42. 605 61. 636
5. 6 24. 93X 43. 606 62. 639
6. 7 25. 95X 44. 607 63. 649
7. 9 26. 96X 45. 608 64. OTHER
8. 10 27. 97X 46. 609
9. 11 28. 98X 47. 610
10. 14 29. 250 48. 611
11. 15 30. 260 49. 612
12. 16 31. 301 50. 613
13. 17 32. 310 51. 614
14. 18 33. 311 52. 615
15. 19 34. 314 53. 616
16. 20 35. 315 54. 619
17. 21 36. 316 55. 622
18. 25 37. 320 56. 623
19. 28 38. 321 57. 625

OTHER LINE = 512

SKIP AFTER Q35 GO 61

******************************************************************************
36. WHICH DUMBARTON EXPRESS ROUTE DID YOU TRANSFER FROM?

1. DB  
2. DB1  
3. OTHER

OTHER LINE = 513  
SKIP AFTER Q36 GO 61

**************************************************************************

37. WHICH EMERY GO-ROUND ROUTE DID YOU TRANSFER FROM?

1. HOLLIS  
2. SHELLMOUND/POWELL  
3. WATERGATE EXPRESS  
4. OTHER

OTHER LINE = 514  
SKIP AFTER Q37 GO 61

**************************************************************************

38. WHICH FAIRFIELD-SUISUN TRANSIT (FAST) ROUTE DID YOU TRANSFER FROM?

1. 1A  
2. 1B  
3. 2  
4. 3A  
5. 3B  
6. 4  
7. 5  
8. 6  
9. 7  
10. 8  
11. 20X  
12. 30X  
13. 40X  
14. 90X  
15. TRAVIS AFB SERVICE  
16. OTHER

OTHER LINE = 515  
SKIP AFTER Q38 GO 61

**************************************************************************
39. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 39T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 516

*****************************************************************************************

40. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 40T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 517

Skip after Q40 go 63

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41. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER FROM?

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OTHER LINE = 518

SKIP AFTER Q41 GO 61

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42. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER FROM?

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OTHER LINE = 519

SKIP AFTER Q42 GO 61

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43. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

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OTHER LINE = 520

SKIP AFTER Q43 GO 61

44. WHICH NAPA VINE ROUTE DID YOU TRANSFER FROM?

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OTHER LINE = 521

SKIP AFTER Q44 GO 61
45. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER/PETALUMA HS/PETALUMA JH
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - CROSSTOWN/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - S. MCDOWELL/ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 522

SKIP AFTER Q45 GO 61

********************************************************************************

46. WHICH OF THE SAMTRANS ROUTES DID YOU TRANSFER FROM?

1. 14
2. 16
3. 17
4. 24
5. 35
6. 36
7. 38
8. 43
9. 46
10. 53
11. 54
12. 55
13. 58
14. 72
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43. 297
44. 359
45. 390
46. 391
47. 397
48. KX
49. OTHER

OTHER LINE = 523

SKIP AFTER Q46 GO 61

************************************************************************************
47. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 47T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 524

********************************************************************************

48. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 48T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 525

SKIP AFTER Q48 GO 63

********************************************************************************
49. WHICH OF THE SANTA CLARA VTA ROUTES DID YOU TRANSFER FROM?

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OTHER LINE = 526

SKIP AFTER Q49 GO 61

50. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER FROM?

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<td>SONOMA AVENUE</td>
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OTHER LINE = 527

SKIP AFTER Q50 GO 61
51. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 10 - ROHNERT PARK - COTATI - SSU LOCAL
2. 12 - NORTHERN ROHNERT PARK LOCAL
3. 14 - NORTHERN ROHNERT PARK LOCAL
4. 20 - RUSSIAN RIVER AREA - FORESTVILLE - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 25 - SONOMA - NAPA
9. 26 - SEBASTOPOL - ROHNERT PARK - COTATI
10. 28 - GUERNEVILLE - MONTE RIO LOCAL
11. 30 - SANTA ROSA - SONOMA VALLEY
12. 30X - SANTA ROSA - SONOMA VALLEY
13. 32 - SONOMA VALLEY LOCAL
14. 34X - SANTA ROSA - SONOMA
15. 38 - SONOMA - SAN RAFAEL
16. 40 - SONOMA - PETALUMA
17. 42 - SANTA ROSA - INDUSTRY WEST BUSINESS PARK
18. 44 - PETALUMA JC - SSU - SANTA ROSA
19. 46 - SSU - SANTA ROSA
20. 48 - PETALUMA - ROHNERT - COTATI - SANTA ROSA
21. 48X - PETALUMA - SANTA ROSA
22. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
23. 60X - CLOVERDALE - HEALDSBURG - SANTA ROSA
24. 62 - SANTA ROSA - SONOMA COUNTY AIRPORT - WINDSOR
25. 66 - WINDSOR LOCAL
26. 68 - CLOVERDALE LOCAL
27. OTHER

OTHER LINE = 528

SKIP AFTER Q51 GO 61

********************************************************************************
52. WHICH STANFORD MARGUERITE SHUTTLE DID YOU TRANSFER FROM?

1. 1050 ARASTRADERO (1050 A)
2. ARDENWOOD EXPRESS
3. BOHANNON (BOH)
4. LINE C (C OR C-LIMITED)
5. LINE N (N)
6. LINE O (O)
7. LINE P (P)
8. LINE S (S)
9. LINE V (V)
10. LINE X COUNTER-CLOCKWISE (X OR X-LIMITED AM/PM)
11. LINE Y CLOCKWISE (Y OR Y-LIMITED AM/PM)
12. MEDICAL CENTER (MC-HOLIDAY)
13. MEDICAL CENTER (MC-LIMITED)
14. RESEARCH PARK (RP)
15. SHOPPING EXPRESS (SE)
16. SLAC
17. STANFORD MENLO PARK
18. OTHER

OTHER LINE = 529

SKIP AFTER Q52 GO 61

********************************************************************************

53. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER FROM?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 530

SKIP AFTER Q53 GO 61

************************************************************************************
54. WHICH UNION CITY TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1A
2. 1B
3. 2
4. 3
5. 4
6. OTHER

OTHER LINE = 531

SKIP AFTER Q54 GO 61

********************************************************************************

55. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 55T_VALLEJO BAYLINK TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 532

********************************************************************************

56. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 56T_VALLEJO BAYLINK FERRY TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 533

SKIP AFTER Q56 GO 63

********************************************************************************
57. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 76 - VALLEJO - BENICIA - DIABLO VALLEY COLLEGE
9. 78 - WALNUT CREEK BART
10. 80 - VALLEJO - EL CERRITO DEL NORTE BART
11. 80S - VALLEJO - BENICIA - WALNUT CREEK BART
12. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
13. OTHER

OTHER LINE = 534

SKIP AFTER Q57 GO 61

******************************************************************************

58. WHAT WESTCAT ROUTE DID YOU TRANSFER FROM?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUSINESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL (SATURDAYS ONLY)
9. 30Z - HTC/MARTINEZ
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/EL CERRITO DEL NORTE/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 535

SKIP AFTER Q58 GO 61

******************************************************************************
59. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER FROM?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDYVAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAIRFIELD - SUISUN TRANSIT (FAST)
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE FERRY)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK FERRY)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. WHEELS
39. YOUNTVILLE SHUTTLE
40. OTHER
41. DONT REMEMBER

OTHER LINE = 536

SKIP AFTER Q59 IF Q<59> EQ 41 THEN GO END

***********************************************************************************************
60. WHICH ROUTE OR LINE DID YOU TRANSFER FROM ?

SKIP AFTER Q60 GO 61

***********************************************************************************************
61. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT ON <<OPERATOR1>> ROUTE <<ROUTE1>> ?

[GEOCODE BOARDING LOCATION]: 61T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

********************************************************************************

62. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT OFF <<OPERATOR1>> ROUTE <<ROUTE1>> ?

[GEOCODE ALIGHTING LOCATION]: 62T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

********************************************************************************

63. IS THIS WHERE YOU GOT ON <<OPERATOR>>, ROUTE <<ROUTE>> ?

1. YES
2. NO

SKIP AFTER Q63 IF Q<63> EQ 1 THEN GO 198

********************************************************************************
64. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AMTRAK (CAPITOL CORRIDOR & SAN JOAQUIN)
4. ANGEL ISLAND FERRY
5. BART
6. BLUE AND GOLD FERRY
7. CALTRAIN
8. THE COUNTY CONNECTION (CCCTA)
9. DUMBARTON EXPRESS
10. EMERY GO-ROUND
11. FAIRFIELD-SUISUN TRANSIT (FAST)
12. GOLDEN GATE FERRY
13. GOLDEN GATE TRANSIT
14. MARIN TRANSIT
15. MUNI
16. NAPA VINE
17. PETALUMA TRANSIT
18. SAMTRANS
19. SAN FRANCISCO BAY FERRY
20. SANTA CLARA VTA
21. SANTA ROSA CITYBUS
22. SONOMA COUNTY TRANSIT
23. STANFORD MARGUERITE SHUTTLE
24. TRI DELTA TRANSIT
25. UNION CITY TRANSIT
26. VALLEJO BAYLINK FERRY
27. VALLEJO TRANSIT
28. WESTCAT
29. ANOTHER AGENCY
30. DON'T REMEMBER

SKIP AFTER Q64 IF Q<64> EQ 2 THEN GO 68
SKIP AFTER Q64 IF Q<64> EQ 3 THEN GO 70
SKIP AFTER Q64 IF Q<64> EQ 4 THEN GO 72
SKIP AFTER Q64 IF Q<64> EQ 5 THEN GO 74
SKIP AFTER Q64 IF Q<64> EQ 6 THEN GO 76
SKIP AFTER Q64 IF Q<64> EQ 7 THEN GO 78
SKIP AFTER Q64 IF Q<64> EQ 8 THEN GO 80
SKIP AFTER Q64 IF Q<64> EQ 9 THEN GO 81
SKIP AFTER Q64 IF Q<64> EQ 10 THEN GO 82
SKIP AFTER Q64 IF Q<64> EQ 11 THEN GO 83
SKIP AFTER Q64 IF Q<64> EQ 12 THEN GO 84
SKIP AFTER Q64 IF Q<64> EQ 13 THEN GO 86
SKIP AFTER Q64 IF Q<64> EQ 14 THEN GO 87
SKIP AFTER Q64 IF Q<64> EQ 15 THEN GO 88
SKIP AFTER Q64 IF Q<64> EQ 16 THEN GO 89
SKIP AFTER Q64 IF Q<64> EQ 17 THEN GO 90
SKIP AFTER Q64 IF Q<64> EQ 18 THEN GO 91
SKIP AFTER Q64 IF Q<64> EQ 19 THEN GO 92
SKIP AFTER Q64 IF Q<64> EQ 20 THEN GO 94
SKIP AFTER Q64 IF Q<64> EQ 21 THEN GO 95
SKIP AFTER Q64 IF Q<64> EQ 22 THEN GO 96
SKIP AFTER Q64 IF Q<64> EQ 23 THEN GO 97
SKIP AFTER Q64 IF Q<64> EQ 24 THEN GO 98
SKIP AFTER Q64 IF Q<64> EQ 25 THEN GO 99
SKIP AFTER Q64 IF Q<64> EQ 26 THEN GO 100
SKIP AFTER Q64 IF Q<64> EQ 27 THEN GO 102
SKIP AFTER Q64 IF Q<64> EQ 28 THEN GO 103
SKIP AFTER Q64 IF Q<64> EQ 29 THEN GO 104
SKIP AFTER Q64 IF Q<64> EQ 30 THEN GO 104

***********************************************************************
65. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

SKIP AFTER Q65 IF Q<65> EQ 2 THEN GO 67

***********************************************************************
66. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM ?

1. 1 21. 48 41. 75 61. 242
2. 1R 22. 49 42. 76 62. 251
3. 7 23. 51A 43. 83 63. 264
4. 11 24. 51B 44. 85 64. 275
5. 12 25. 52 45. 86 65. 314
6. 14 26. 54 46. 88 66. 332
7. 18 27. 57 47. 89 67. 333
8. 20 28. 58L 48. 93 68. 339
9. 21 29. 60 49. 94 69. 345
10. 22 30. 62 50. 95 70. 350
11. 25 31. 65 51. 97 71. 356
12. 26 32. 67 52. 98 72. 376
13. 31 33. 68 53. 99 73. 386
14. 32 34. 70 54. 210 74. 391
15. 37 35. 71 55. 212 75. OTHER
16. 39 36. 72 56. 215
17. 40 37. 72M 57. 216
18. 45 38. 72R 58. 217
19. 46 39. 73 59. 232
20. 47 40. 74 60. 239

OTHER LINE = 537

SKIP AFTER Q66 GO 106

***********************************************************************
67. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 604  21. 646  41. 675  61. DB  81. OX
2. 605  22. 648  42. 676  62. DB1  82. P
3. 606  23. 649  43. 681  63. E  83. S
4. 607  24. 650  44. 680  64. F  84. SB
5. 611  25. 651  45. 681  65. FS  85. U
7. 620  27. 653  47. 684  67. H  87. W
9. 623  29. 655  49. 688  69. L  89. OTHER
10. 624  30. 657  50. 696  70. LA  90. BSD
11. 625  31. 658  51. 800  71. LC  91. BSN
12. 626  32. 660  52. 801  72. M
13. 628  33. 662  53. 802  73. NL
14. 629  34. 663  54. 805  74. NX
15. 631  35. 664  55. 840  75. NX1
16. 634  36. 667  56. 851  76. NX2
17. 638  37. 668  57. B  77. NX3
18. 641  38. 669  58. C  78. NX4
19. 642  39. 671  59. CB  79. NXC
20. 643  40. 672  60. DA  80. O

OTHER LINE = 538

SKIP AFTER Q67 GO 106

************************************************************************
68. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 68T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 539

************************************************************************
69. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 69T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 540

SKIP AFTER Q69 GO 108

***********************************************************************

70. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 70T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

***********************************************************************
71. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET OFF?

[GEOCODE BOARDING LOCATION]: 71T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

SKIP AFTER Q71 GO 108

********************************************************************************

72. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 72T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 541

********************************************************************************
73. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 73T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 542

SKIP AFTER  Q73  GO  108

74. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 74T_BART STATION

1. 12TH ST OAKLAND CITY CENTER 23. LAFAYETTE
2. 16TH ST MISSION (SF) 24. LAKE MERRITT (OAK)
3. 19TH ST OAKLAND 25. MACARTHUR (OAK)
4. 24TH ST MISSION (SF) 26. MILLBRAE
5. ASHBY (BERKELEY) 27. MONTGOMERY ST (SF)
6. BALBOA PARK (SF) 28. NORTH BERKELEY
7. BAY FAIR (SAN LEANDRO) 29. NORTH CONCORD/MARTINEZ
8. CASTRO VALLEY 30. ORINDA
9. CIVIC CENTER/UN PLAZA (SF) 31. PITTSBURG/BAY POINT
10. COLISEUM/OAKLAND AIRPORT 32. PLEASANT HILL/CONT.COST. CTR
11. COLMA 33. POWELL ST (SF)
12. CONCORD 34. RICHMOND
13. DALY CITY 35. ROCKRIDGE (OAK)
14. DOWNTOWN BERKELEY 36. SAN BRUNO
15. DUBLIN/PLEASANTON 37. SAN FRANCISCO INT'L AIRPORT
16. EL CERRITO DEL NORTE 38. SAN LEANDRO
17. EL CERRITO PLAZA 39. SOUTH HAYWARD
18. EMBARCADERO (SF) 40. SOUTH SAN FRANCISCO
19. FREMONT 41. UNION CITY
20. FRUITVALE (OAK) 42. WALNUT CREEK
21. GLEN PARK (SF) 43. WEST DUBLIN/PLEASANTON
22. HAYWARD 44. WEST OAKLAND
75. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 75T_BART STATION

1. 12TH ST OAKLAND CITY CENTER  23. LAFAYETTE
2. 16TH ST MISSION (SF)        24. LAKE MERRITT (OAK)
3. 19TH ST OAKLAND            25. MACARTHUR (OAK)
4. 24TH ST MISSION (SF)       26. MILLBRAE
5. ASHBY (BERKELEY)           27. MONTGOMERY ST (SF)
6. BALBOA PARK (SF)           28. NORTH BERKELEY
7. BAY FAIR (SAN LEANDRO)     29. NORTH CONCORD/MARTINEZ
8. CASTRO VALLEY              30. ORINDA
9. CIVIC CENTER/UN PLAZA (SF) 31. PITTSBURG/BAY POINT
10. COLISEUM/OAKLAND AIRPORT   32. PLEASANT HILL/CONT.COST. CTR
11. COLMA                     33. POWELL ST (SF)
12. CONCORD                   34. RICHMOND
13. DALY CITY                 35. ROCKRIDGE (OAK)
14. DOWNTOWN BERKELEY         36. SAN BRUNO
15. DUBLIN/PLEASANTON         37. SAN FRANCISCO INT’L AIRPORT
16. EL CERRITO DEL NORTE      38. SAN LEANDRO
17. EL CERRITO PLAZA          39. SOUTH HAYWARD
18. EMBARCADERO (SF)          40. SOUTH SAN FRANCISCO
19. FREMONT                   41. UNION CITY
20. FRUITVALE (OAK)           42. WALNUT CREEK
21. GLEN PARK (SF)            43. WEST DUBLIN/PLEASANTON
22. HAYWARD                   44. WEST OAKLAND

SKIP AFTER Q75 GO 108

76. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 76T_BLUE AND GOLD TERMINAL

1. ALAMEDA
2. ANGEL ISLAND
3. ATT PARK (GIANTS STADIUM)
4. FERRY BUILDING
5. HARBOR BAY FERRY
6. OAKLAND
7. PIER 39
8. PIER 41
9. SAUSALITO
10. SOUTH SAN FRANCISCO (OYSTER POINT)
11. TIBURON
12. VALLEJO
13. OTHER

OTHER LINE = 543
77. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 77T_BLUE AND GOLD TERMINAL

1. ALAMEDA
2. ANGEL ISLAND
3. ATT PARK (GIANTS STADIUM)
4. FERRY BUILDING
5. HARBOR BAY FERRY
6. OAKLAND
7. PIER 39
8. PIER 41
9. SAUSALITO
10. SOUTH SAN FRANCISCO (OYSTER POINT)
11. TIBURON
12. VALLEJO
13. OTHER

OTHER LINE = 544

SKIP AFTER Q77 GO 108

*******************************************************************

78. WHICH CALTRAIN STATION DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 78T_CALTRAIN STATION

1. 22ND STREET  
2. AHERTON WEEKEND ONLY  
3. BAYSHORE  
4. BELMONT  
5. BLOSSOM HILL  
6. BROADWAY WEEKEND ONLY  
7. BURLINGAME  
8. CALIFORNIA AVE  
9. CAPITOL  
10. COLLEGE PARK  
11. GILROY  
12. HAYWARD PARK  
13. HILLSDALE  
14. LAWRENCE  
15. MENLO PARK  
16. MILLBRAE TRANSIT CENTER  
17. MORGAN HILL  
18. MOUNTAIN VIEW  
19. PALO ALTO  
20. REDWOOD CITY

OTHER LINE = 545

*******************************************************************
79. WHICH CALTRAIN STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 79T_CALTRAIN STATION

1. 22ND STREET 21. SAN ANTONIO
2. AHERTON WEEKEND ONLY 22. SAN BRUNO
3. BAYSHORE 23. SAN CARLOS
4. BELMONT 24. SAN FRANCISCO
5. BLOSSOM HILL 25. SAN JOSE DIRIDON
6. BROADWAY WEEKEND ONLY 26. SAN MARTIN
7. BURLINGAME 27. SAN MATEO
8. CALIFORNIA AVE 28. SANTA CLARA
9. CAPITOL 29. SOUTH SAN FRANCISCO
10. COLLEGE PARK 30. STANFORD FOOTBALL ONLY
11. GILROY 31. SUNNYVALE
12. HAYWARD PARK 32. TAMIEN
13. HILLSDALE 33. OTHER
14. LAWRENCE
15. MENLO PARK
16. MILLBRAE TRANSIT CENTER
17. MORGAN HILL
18. MOUNTAIN VIEW
19. PALO ALTO
20. REDWOOD CITY

OTHER LINE = 546

SKIP AFTER Q79 GO 108

***********************************************************************************************

80. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER FROM?

1. 1 20. 35 39. 601 58. 626
2. 2 21. 36 40. 602 59. 627
3. 4 22. 91X 41. 603 60. 635
4. 5 23. 92X 42. 605 61. 636
5. 6 24. 93X 43. 606 62. 639
6. 7 25. 95X 44. 607 63. 649
7. 9 26. 96X 45. 608 64. OTHER
8. 10 27. 97X 46. 609
9. 11 28. 98X 47. 610
10. 14 29. 250 48. 611
11. 15 30. 260 49. 612
12. 16 31. 301 50. 613
13. 17 32. 310 51. 614
14. 18 33. 311 52. 615
15. 19 34. 314 53. 616
16. 20 35. 315 54. 619
17. 21 36. 316 55. 622
18. 25 37. 320 56. 623
19. 28 38. 321 57. 625

OTHER LINE = 547

SKIP AFTER Q80 GO 106

***********************************************************************************************
81. WHICH DUMBARTON EXPRESS ROUTE DID YOU TRANSFER FROM?

1. DB
2. DB1
3. OTHER

OTHER LINE = 548

SKIP AFTER Q81 GO 106

82. WHICH EMERY GO-ROUND ROUTE DID YOU TRANSFER FROM?

1. HOLLIS
2. SHELLMOUND/POWELL
3. WATERGATE EXPRESS
4. OTHER

OTHER LINE = 549

SKIP AFTER Q82 GO 106

83. WHICH FAIRFIELD-SUISUN TRANSIT (FAST) ROUTE DID YOU TRANSFER FROM?

1. 1A
2. 1B
3. 2
4. 3A
5. 3B
6. 4
7. 5
8. 6
9. 7
10. 8
11. 20X
12. 30X
13. 40X
14. 90X
15. TRAVIS AFB SERVICE
16. OTHER

OTHER LINE = 550

SKIP AFTER Q83 GO 106

-----------------------------------------------------------------------------------
84. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 84T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 551

*******************************************************************************

85. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 85T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 552

SKIP AFTER Q85 GO 108

*******************************************************************************
86. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 2  
2. 4  
3. 8  
4. 10 
5. 17 
6. 18 
7. 19 
8. 22 
9. 23 
10. 24  
11. 27 
12. 29 
13. 35 
14. 36 
15. 38 
16. 40 
17. 42 
18. 44 
19. 45 
20. 45K 
21. 49 
22. 49K 
23. 51 
24. 54 
25. 56 
26. 58 
27. 61 
28. 66 
29. 68 
30. 70 
31. 71 
32. 72 
33. 74 
34. 76 
35. 80 
36. 92 
37. 93 
38. 97 
39. 101 
40. 113 
41. 114 
42. 117 
43. 125 
44. 126 
45. 127 
46. 139 
47. 222 
48. 233 
49. 257 
50. 259 
51. OTHER

OTHER LINE = 553

SKIP AFTER Q86 GO 106

87. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 17 
2. 19 
3. 22 
4. 23 
5. 29 
6. 35 
7. 36 
8. 45 
9. 49 
10. 51 
11. 61 
12. 66 
13. 68 
14. 71 
15. 113 
16. 117 
17. 125 
18. 126 
19. 127 
20. 139 
21. 222 
22. 233 
23. 257 
24. 259 
25. NOVATO DIAL-A-RIDE
26. OTHER

OTHER LINE = 554

SKIP AFTER Q87 GO 106
88. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

1. F  21. 6  41. 28  61. 45  81. CABLE CAR – CALIFORNIA STREET
2. J  22. 8AX  42. 28L  62. 47  82. CABLE CAR – POWELL HYDE
3. K  23. 8BX  43. 29  63. 48  83. CABLE CAR – POWELL MASON
4. K-OWL 24. 8X  44. 30  64. 49  84. OTHER
5. L  25. 9  45. 30X  65. 52
6. L-OWL 26. 9L  46. 31  66. 54
7. M  27. 10  47. 31AX  67. 56
8. M-OWL 28. 12  48. 31BX  68. 66
9. N  29. 14  49. 33  69. 67
10. N-OWL 30. 14L  50. 35  70. 71
11. NX  31. 14X  51. 36  71. 71L
12. S  32. 16X  52. 37  72. 76
13. T  33. 17  53. 38  73. 80X
14. T-OWL 34. 18  54. 38AX  74. 81X
15. 1  35. 19  55. 38BX  75. 82X
16. 1AX  36. 21  56. 38L  76. 83X
17. 1BX  37. 22  57. 39  77. 88
18. 2  38. 23  58. 41  78. 90
19. 3  39. 24  59. 43  79. 91
20. 5  40. 27  60. 44  80. 108

OTHER LINE = 555

SKIP AFTER Q88 GO 106

********************************************************************************

89. WHICH NAPA VINE ROUTE DID YOU TRANSFER FROM?

1. 1A  10. 10
2. 1B  11. AMERICAN CANYON TRANSIT
3. 2  12. CALISTOGA HANDYVAN
4. 3A  13. NAPA/SONOMA ROUTE 25
5. 3B  14. ST. HELENA SHUTTLE
6. 4  15. VINE 29 EXPRESS
7. 5A  16. VINE GO PARATRANSIT
8. 5B  17. YOUNTVILLE TROLLEY
9. 6  18. OTHER

OTHER LINE = 556

SKIP AFTER Q89 GO 106

********************************************************************************
90. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER/PETALUMA HS/PETALUMA JH
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - CROSSTOWN/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - S. MCDOWELL/ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 557

SKIP AFTER Q90 GO 106

91. WHICH OF THE SAMTRANS ROUTES DID YOU TRANSFER FROM?

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
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SKIP AFTER Q91 GO 106
92. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 92T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 559

********************************************************************************

93. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 93T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 560

SKIP AFTER Q93 GO 108

********************************************************************************
94. WHICH OF THE SANTA CLARA VTA ROUTES DID YOU TRANSFER FROM?

1. 10 23. 46 45. 73 67. 328
2. 12 24. 47 46. 77 68. 330
3. 13 25. 48 47. 81 69. 522
4. 14 26. 49 48. 82 70. 805
5. 16 27. 51 49. 88 71. 806
6. 17 28. 52 50. 89 72. 822
7. 18 29. 53 51. 101 73. 823
8. 19 30. 54 52. 102 74. 824
9. 22 31. 55 53. 103 75. 825
10. 23 32. 57 54. 104 76. 826
11. 25 33. 58 55. 120 77. 828
12. 26 34. 60 56. 121 78. 828
13. 27 35. 61 57. 122 79. 831
14. 31 36. 62 58. 140 80. 900
15. 32 37. 63 59. 168 81. 901
16. 34 38. 64 60. 180 82. 902
17. 35 39. 65 61. 181 83. 920
18. 37 40. 66 62. 182 84. 970
19. 39 41. 68 63. 183 85. 971
20. 40 42. 70 64. 201 86. 972
21. 42 43. 71 65. 304 87. 974
22. 45 44. 72 66. 321 88. OTHER

OTHER LINE = 561

SKIP AFTER Q94 GO 106

95. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER FROM?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - MONTGOMERY VILLAGE/RINCON VALLEY
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTONTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CIRCULATOR
20. OTHER

OTHER LINE = 562

SKIP AFTER Q95 GO 106
96. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER FROM?

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OTHER LINE = 563

SKIP AFTER Q96 GO 106

***********************************************************************************************
97. WHICH STANFORD MARGUERITE SHUTTLE DID YOU TRANSFER FROM?

1. 1050 ARASTRADERO (1050 A)
2. ARDENWOOD EXPRESS
3. BOHANNON (BOH)
4. LINE C (C OR C-LIMITED)
5. LINE N (N)
6. LINE O (O)
7. LINE P (P)
8. LINE S (S)
9. LINE V (V)
10. LINE X COUNTER-CLOCKWISE (X OR X-LIMITED AM/PM)
11. LINE Y CLOCKWISE (Y OR Y-LIMITED AM/PM)
12. MEDICAL CENTER (MC-HOLIDAY)
13. MEDICAL CENTER (MC-LIMITED)
14. RESEARCH PARK (RP)
15. SHOPPING EXPRESS (SE)
16. SLAC
17. STANFORD MENLO PARK
18. OTHER

OTHER LINE = 564

SKIP AFTER Q97 GO 106

********************************************************************************

98. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER FROM?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 565

SKIP AFTER Q98 GO 106

********************************************************************************
99. WHICH UNION CITY TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1A
2. 1B
3. 2
4. 3
5. 4
6. OTHER

OTHER LINE = 566

SKIP AFTER Q99 GO 106

*****************************************************************************
******
100. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 100T_VALLEJO BAYLINK TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 567

*****************************************************************************
******
101. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 101T_VALLEJO BAYLINK FERRY TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 568

SKIP AFTER Q101 GO 108

*****************************************************************************
******
102. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 76 - VALLEJO - BENICIA - DIABLO VALLEY COLLEGE
9. 78 - WALNUT CREEK BART
10. 80 - VALLEJO - EL CERRITO DEL NORTE BART
11. 80S - VALLEJO - BENICIA - WALNUT CREEK BART
12. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
13. OTHER

OTHER LINE = 569

SKIP AFTER Q102 GO 106

******************************************************************************

103. WHAT WESTCAT ROUTE DID YOU TRANSFER FROM?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/ROdeo/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUSINESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOle/RPTC/HILLTOP MALL (SATURDAYS ONLY)
9. 30Z - HTC/MARTINEZ
10. C3 - HTC/PINOle/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOle/RICHMOND/BART
12. JX/JPX - HTC/EL CERRITO DEL NORTE/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 570

SKIP AFTER Q103 GO 106

******************************************************************************
104. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER FROM?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDYVAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAIRFIELD - SUISUN TRANSIT (FAST)
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE FERRY)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK FERRY)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. WHEELS
39. YOUNTVILLE SHUTTLE
40. OTHER
41. DONT REMEMBER

OTHER LINE = 571

*******************************************************************************************

105. WHICH ROUTE OR LINE DID YOU TRANSFER FROM ?

SKIP AFTER Q105 GO 106

*******************************************************************************************
106. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT ON <<OPERATOR2>> ROUTE <<ROUTE2>> ?

[GEOCODE BOARDING LOCATION]: 106T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?] 
1. YES 
2. NO

107. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT OFF <<OPERATOR2>> ROUTE <<ROUTE2>> ?

[GEOCODE ALIGHTING LOCATION]: 107T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?] 
1. YES 
2. NO

108. IS THIS WHERE YOU GOT ON <<OPERATOR>>, ROUTE <<ROUTE>> ?

1. YES 
2. NO

SKIP AFTER Q108 IF Q<108> EQ 1 THEN GO 198

*******************************************************************************
109. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AMTRAK (CAPITOL CORRIDOR & SAN JOAQUIN)
4. ANGEL ISLAND FERRY
5. BART
6. BLUE AND GOLD FERRY
7. CALTRAIN
8. THE COUNTY CONNECTION (CCCTA)
9. DUMBARTON EXPRESS
10. EMERY GO-ROUND
11. FAIRFIELD-SUISUN TRANSIT (FAST)
12. GOLDEN GATE FERRY
13. GOLDEN GATE TRANSIT
14. MARIN TRANSIT
15. MUNI
16. NAPA VINE
17. PETALUMA TRANSIT
18. SAMTRANS
19. SAN FRANCISCO BAY FERRY
20. SANTA CLARA VTA
21. SANTA ROSA CITYBUS
22. SONOMA COUNTY TRANSIT
23. STANFORD MARGUERITE SHUTTLE
24. TRI DELTA TRANSIT
25. UNION CITY TRANSIT
26. VALLEJO BAYLINK FERRY
27. VALLEJO TRANSIT
28. WESTCAT
29. ANOTHER AGENCY
30. DON'T REMEMBER

SKIP AFTER Q109 IF Q<109> EQ 2 THEN GO 113
SKIP AFTER Q109 IF Q<109> EQ 3 THEN GO 115
SKIP AFTER Q109 IF Q<109> EQ 4 THEN GO 117
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SKIP AFTER Q109 IF Q<109> EQ 26 THEN GO 145
**110. AC TRANSIT ROUTE**

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

**111. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM ?**

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**SKIP AFTER Q111 GO 151**
112. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM?

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OTHER LINE = 573

SKIP AFTER Q112 GO 151

113. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET ON?

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OTHER LINE = 574
114. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 114T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 575

SKIP AFTER Q114 GO 153

**************************************************************************************************************

115. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 115T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

**************************************************************************************************************
116. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET OFF?

[GEOCODE BOARDING LOCATION]: 116T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (GAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

SKIP AFTER Q116 GO 153

******************************************************************************************************
117. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 117T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 576

******************************************************************************************************
118. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 118T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 577

SKIP AFTER Q118 GO 153

********************************************************************************

119. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 119T_BART STATION

1. 12TH ST OAKLAND CITY CENTER  23. LAFAYETTE
2. 16TH ST MISSION (SF)  24. LAKE MERRITT (OAK)
3. 19TH ST OAKLAND  25. MACARTHUR (OAK)
4. 24TH ST MISSION (SF)  26. MILLBRAE
5. ASHBY (BERKELEY)  27. MONTGOMERY ST (SF)
6. BALBOA PARK (SF)  28. NORTH BERKELEY
7. BAY FAIR (SAN LEANDRO)  29. NORTH CONCORD/MARTINEZ
8. CASTRO VALLEY  30. ORINDA
9. CIVIC CENTER/UN PLAZA (SF)  31. PITTSBURG/BAY POINT
10. COLISEUM/OAKLAND AIRPORT  32. PLEASANT HILL/CONT.COST. CTR
11. COLMA  33. POWELL ST (SF)
12. CONCORD  34. RICHMOND
13. DALY CITY  35. ROCKRIDGE (OAK)
14. DOWNTOWN BERKELEY  36. SAN BRUNO
15. DUBLIN/PLEASANTON  37. SAN FRANCISCO INT'L AIRPORT
16. EL CERRITO DEL NORTE  38. SAN LEANDRO
17. EL CERRITO PLAZA  39. SOUTH HAYWARD
18. EMBARCADERO (SF)  40. SOUTH SAN FRANCISCO
19. FREMONT  41. UNION CITY
20. FRUITVALE (OAK)  42. WALNUT CREEK
21. GLEN PARK (SF)  43. WEST DUBLIN/PLEASANTON
22. HAYWARD  44. WEST OAKLAND

********************************************************************************
120. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 120T_BART STATION

1. 12TH ST OAKLAND CITY CENTER  
2. 16TH ST MISSION (SF)  
3. 19TH ST OAKLAND  
4. 24TH ST MISSION (SF)  
5. ASHBY (BERKELEY)  
6. BALBOA PARK (SF)  
7. BAY FAIR (SAN LEANDRO)  
8. CASTRO VALLEY  
9. CIVIC CENTER/UN PLAZA (SF)  
10. COLISEUM/OAKLAND AIRPORT  
11. COLMA  
12. CONCORD  
13. DALY CITY  
14. DOWNTOWN BERKELEY  
15. DUBLIN/PLEASANTON  
16. EL CERRITO DEL NORTE  
17. EL CERRITO PLAZA  
18. EMBARCADERO (SF)  
19. FREMONT  
20. FRUITVALE (OAK)  
21. GLEN PARK (SF)  
22. HAYWARD  
23. LAFAYETTE  
24. LAKE MERRITT (OAK)  
25. MACARTHUR (OAK)  
26. MILLBRAE  
27. MONTGOMERY ST (SF)  
28. NORTH BERKELEY  
29. NORTH CONCORD/MARTINEZ  
30. ORINDA  
31. PITTSBURG/BAY POINT  
32. PLEASANT HILL/CONT.COST.CTR  
33. POWELL ST (SF)  
34. RICHMOND  
35. ROCKRIDGE (OAK)  
36. SAN BRUNO  
37. SAN FRANCISCO INT'L AIRPORT  
38. SAN LEANDRO  
39. SOUTH HAYWARD  
40. SOUTH SAN FRANCISCO  
41. UNION CITY  
42. WALNUT CREEK  
43. WEST DUBLIN/PLEASANTON  
44. WEST OAKLAND

SKIP AFTER Q120 GO 153

********************************************************************************

121. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 121T_BLUE AND GOLD TERMINAL

1. ALAMEDA  
2. ANGEL ISLAND  
3. ATT PARK (GIANTS STADIUM)  
4. FERRY BUILDING  
5. HARBOR BAY FERRY  
6. OAKLAND  
7. PIER 39  
8. PIER 41  
9. SAUSALITO  
10. SOUTH SAN FRANCISCO (OYSTER POINT)  
11. TIBURON  
12. VALLEJO  
13. OTHER

OTHER LINE = 578

********************************************************************************
122. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 122T_BLUE AND GOLD TERMINAL

1. ALAMEDA
2. ANGEL ISLAND
3. ATT PARK (GIANTS STADIUM)
4. FERRY BUILDING
5. HARBOR BAY FERRY
6. OAKLAND
7. PIER 39
8. PIER 41
9. SAUSALITO
10. SOUTH SAN FRANCISCO (OYSTER POINT)
11. TIBURON
12. VALLEJO
13. OTHER

OTHER LINE = 579

SKIP AFTER Q122 GO 153

********************************************************************
************
********************************************************************

123. WHICH CALTRAIN STATION DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 123T_CALTRAIN STATION

1. 22ND STREET
2. ATHERTON WEEKEND ONLY
3. BAYSHORE
4. BELMONT
5. BLOSSOM HILL
6. BROADWAY WEEKEND ONLY
7. BURLINGAME
8. CALIFORNIA AVE
9. CAPITOL
10. COLLEGE PARK
11. GILROY
12. HAYWARD PARK
13. HILLSDALE
14. LAWRENCE
15. MENLO PARK
16. MILLBRAE TRANSIT CENTER
17. MORGAN HILL
18. MOUNTAIN VIEW
19. PALO ALTO
20. REDWOOD CITY
21. SAN ANTONIO
22. SAN BRUNO
23. SAN CARLOS
24. SAN FRANCISCO
25. SAN JOSE DIRIDON
26. SAN MARTIN
27. SAN MATEO
28. SANTA CLARA
29. SOUTH SAN FRANCISCO
30. STANFORD FOOTBALL ONLY
31. SUNNYVALE
32. TAMIE
33. OTHER

OTHER LINE = 580

********************************************************************
************
********************************************************************
124. WHICH CALTRAIN STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 124T_CALTRAIN STATION

1. 22ND STREET  21. SAN ANTONIO
2. AHERTON WEEKEND ONLY  22. SAN BRUNO
3. BAYSHORE  23. SAN CARLOS
4. BELMONT  24. SAN FRANCISCO
5. BLOSSOM HILL  25. SAN JOSE DIRIDON
6. BROADWAY WEEKEND ONLY  26. SAN MARTIN
7. BURLINGAME  27. SAN MATEO
8. CALIFORNIA AVE  28. SANTA CLARA
9. CAPITOL  29. SOUTH SAN FRANCISCO
10. COLLEGE PARK  30. STANFORD FOOTBALL ONLY
11. GILROY  31. SUNNYVALE
12. HAYWARD PARK  32. TAMIENT
13. HILLSDALE  33. OTHER
14. LAWRENCE
15. MENLO PARK
16. MILLBRAE TRANSIT CENTER
17. MORGAN HILL
18. MOUNTAIN VIEW
19. PALO ALTO
20. REDWOOD CITY

OTHER LINE = 581

SKIP AFTER Q124 GO 153

************************************************************************************
125. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER FROM?

1. 1  20. 35  39. 601  58. 626
2. 2  21. 36  40. 602  59. 627
3. 4  22. 91X  41. 603  60. 635
4. 5  23. 92X  42. 605  61. 636
5. 6  24. 93X  43. 606  62. 639
6. 7  25. 95X  44. 607  63. 649
7. 9  26. 96X  45. 608  64. OTHER
8. 10  27. 97X  46. 609
9. 11  28. 98X  47. 610
10. 14  29. 250  48. 611
11. 15  30. 260  49. 612
12. 16  31. 301  50. 613
13. 17  32. 310  51. 614
14. 18  33. 311  52. 615
15. 19  34. 314  53. 616
16. 20  35. 315  54. 619
17. 21  36. 316  55. 622
18. 25  37. 320  56. 623
19. 28  38. 321  57. 625

OTHER LINE = 582

SKIP AFTER Q125 GO 151

********************************************************************************
126. WHICH DUMBARTON EXPRESS ROUTE DID YOU TRANSFER FROM?

1. DB
2. DB1
3. OTHER

OTHER LINE = 583

SKIP AFTER Q126 GO 151

********************************************************************************

127. WHICH EMERY GO-ROUND ROUTE DID YOU TRANSFER FROM?

1. HOLLIS
2. SHELLMOUND/POWELL
3. WATERGATE EXPRESS
4. OTHER

OTHER LINE = 584

SKIP AFTER Q127 GO 151

********************************************************************************

128. WHICH FAIRFIELD-SUISUN TRANSIT (FAST) ROUTE DID YOU TRANSFER FROM?

1. 1A
2. 1B
3. 2
4. 3A
5. 3B
6. 4
7. 5
8. 6
9. 7
10. 8
11. 20X
12. 30X
13. 40X
14. 90X
15. TRAVIS AFB SERVICE
16. OTHER

OTHER LINE = 585

SKIP AFTER Q128 GO 151

********************************************************************************
129. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 129T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 586

********************************************************************************

130. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 130T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 587

SKIP AFTER Q130 GO 153

********************************************************************************
131. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER FROM?

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2. 4  
3. 8  
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7. 19 
8. 22 
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42. 117
43. 125
44. 126
45. 127
46. 139
47. 222
48. 233
49. 257
50. 259
51. OTHER

OTHER LINE = 588
SKIP AFTER Q131 GO 151

132. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER FROM ?

1. 17 
2. 19 
3. 22 
4. 23 
5. 29 
6. 35 
7. 36 
8. 45 
9. 49 
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11. 61 
12. 66 
13. 68 
14. 71 
15. 113 
16. 117 
17. 125 
18. 126 
19. 127 
20. 139 
21. 222 
22. 233 
23. 257 
24. 259 
25. NOVATO DIAL-A-RIDE
26. OTHER

OTHER LINE = 589
SKIP AFTER Q132 GO 151
133. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

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SKIP AFTER Q133 GO 151

134. WHICH NAPA VINE ROUTE DID YOU TRANSFER FROM?

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</tr>
</thead>
<tbody>
<tr>
<td>1A</td>
<td>10.10</td>
<td>AMERICAN CANYON TRANSIT</td>
</tr>
<tr>
<td>1B</td>
<td>11.10</td>
<td>CALISTOGA HANDYVAN</td>
</tr>
<tr>
<td>2</td>
<td>12.10</td>
<td>NAPA/SONOMA ROUTE 25</td>
</tr>
<tr>
<td>3A</td>
<td>13.10</td>
<td>ST. HELENA SHUTTLE</td>
</tr>
<tr>
<td>3B</td>
<td>14.10</td>
<td>VINE 29 EXPRESS</td>
</tr>
<tr>
<td>5A</td>
<td>15.10</td>
<td>VINE GO PARATRANSIT</td>
</tr>
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<td>5B</td>
<td>16.10</td>
<td>YOUNTVILLE TROLLEY</td>
</tr>
<tr>
<td>6</td>
<td>17.10</td>
<td>OTHER</td>
</tr>
</tbody>
</table>

OTHER LINE = 591

SKIP AFTER Q134 GO 151
135. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER/PETALUMA HS/PETALUMA JH
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - CROSSTOWN/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - S. MCDOWELL/ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 592

SKIP AFTER Q135 GO 151

********************************************************************************

136. WHICH OF THE SAMTRANS ROUTES DID YOU TRANSFER FROM?

1. 14               18. 110               35. 271
2. 16               19. 112               36. 274
3. 17               20. 118               37. 280
4. 24               21. 120               38. 281
5. 35               22. 121               39. 292
6. 36               23. 122               40. 294
7. 38               24. 123               41. 295
8. 43               25. 130               42. 296
9. 46               26. 132               43. 297
10. 53              27. 133               44. 359
11. 54              28. 140               45. 390
12. 55              29. 141               46. 391
13. 58              30. 250               47. 397
14. 72              31. 251               48. KX
15. 73              32. 260               49. OTHER
16. 83              33. 262
17. 85              34. 270

OTHER LINE = 593

SKIP AFTER Q136 GO 151
137. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 137T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 594

**************************************************************************

138. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 138T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 595

SKIP AFTER Q138 GO 153

**************************************************************************
139. WHICH OF THE SANTA CLARA VTA ROUTES DID YOU TRANSFER FROM?

1. 10   23. 46   45. 73   67. 328
2. 12   24. 47   46. 77   68. 330
3. 13   25. 48   47. 81   69. 522
4. 14   26. 49   48. 82   70. 805
5. 16   27. 51   49. 88   71. 806
6. 17   28. 52   50. 89   72. 822
7. 18   29. 53   51. 101  73. 823
8. 19   30. 54   52. 102  74. 824
9. 22   31. 55   53. 103  75. 825
10. 23  32. 57   54. 104  76. 826
11. 25  33. 58   55. 120  77. 827
12. 26  34. 60   56. 121  78. 828
13. 27  35. 61   57. 122  79. 831
14. 31  36. 62   58. 140  80. 900
15. 32  37. 63   59. 168  81. 901
16. 34  38. 64   60. 180  82. 902
17. 35  39. 65   61. 181  83. 920
18. 37  40. 66   62. 182  84. 970
19. 39  41. 68   63. 183  85. 971
20. 40  42. 70   64. 201  86. 972
21. 42  43. 71   65. 304  87. 974
22. 45  44. 72   66. 321  88. OTHER

OTHER LINE = 596

SKIP AFTER Q139 GO 151

******************************************************************************************

140. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER FROM?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - MONTGOMERY VILLAGE/RINCON VALLEY
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CIRCULATOR
20. OTHER

OTHER LINE = 597

SKIP AFTER Q140 GO 151

******************************************************************************************
141. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 10 - Rohnert Park - Cotati - SSU Local
2. 12 - Northern Rohnert Park Local
3. 14 - Northern Rohnert Park Local
4. 20 - Russian River Area - Forestville - Sebastopol - Santa Rosa
5. 20X - Russian River Area - Sebastopol - Santa Rosa
6. 22 - Santa Rosa - Sebastopol
7. 24 - Sebastopol Local
8. 25 - Sonoma - Napa
9. 26 - Sebastopol - Rohnert Park - Cotati
10. 28 - Guerneville - Monte Rio Local
11. 30 - Santa Rosa - Sonoma Valley
12. 30X - Santa Rosa - Sonoma Valley
13. 32 - Sonoma Valley Local
14. 34X - Santa Rosa - Sonoma
15. 38 - Sonoma - San Rafael
16. 40 - Sonoma - Petaluma
17. 42 - Santa Rosa - Industry West Business Park
18. 44 - Petaluma JC - SSU - Santa Rosa
19. 46 - SSU - Santa Rosa
20. 48 - Petaluma - Rohnert - Cotati - Santa Rosa
21. 48X - Petaluma - Santa Rosa
22. 60 - Cloverdale - Healdsburg - Windsor - Santa Rosa
23. 60X - Cloverdale - Healdsburg - Santa Rosa
24. 62 - Santa Rosa - Sonoma County Airport - Windsor
25. 66 - Windsor Local
26. 68 - Cloverdale Local
27. OTHER

OTHER LINE = 598

SKIP AFTER Q141 GO 151

*************************************************
142. WHICH STANFORD MARGUERITE SHUTTLE DID YOU TRANSFER FROM?

1. 1050 ARASTRADERO (1050 A)
2. ARDENWOOD EXPRESS
3. BOHANNON (BOH)
4. LINE C (C OR C-LIMITED)
5. LINE N (N)
6. LINE O (O)
7. LINE P (P)
8. LINE S (S)
9. LINE V (V)
10. LINE X COUNTER-CLOCKWISE (X OR X-LIMITED AM/PM)
11. LINE Y COUNTERWISE (Y OR Y-LIMITED AM/PM)
12. MEDICAL CENTER (MC-HOLIDAY)
13. MEDICAL CENTER (MC-LIMITED)
14. RESEARCH PARK (RP)
15. SHOPPING EXPRESS (SE)
16. SLAC
17. STANFORD MENLO PARK
18. OTHER

OTHER LINE = 599

SKIP AFTER Q142 GO 151

********************************************************************************

143. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER FROM?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIKOH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 600

SKIP AFTER Q143 GO 151

********************************************************************************
144. WHICH UNION CITY TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1A
2. 1B
3. 2
4. 3
5. 4
6. OTHER

OTHER LINE = 601

SKIP AFTER Q144 GO 151

********************************************************************************

145. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 145T_VALLEJO BAYLINK TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 602

********************************************************************************

146. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 146T_VALLEJO BAYLINK FERRY TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 603

SKIP AFTER Q146 GO 153

********************************************************************************
147. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 76 - VALLEJO - BENICIA - DIABLO VALLEY COLLEGE
9. 78 - WALNUT CREEK BART
10. 80 - VALLEJO - EL CERRITO DEL NORTE BART
11. 80S - VALLEJO - BENICIA - WALNUT CREEK BART
12. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
13. OTHER

OTHER LINE = 604

SKIP AFTER Q147 GO 151

**************************************************************************************************

148. WHAT WESTCAT ROUTE DID YOU TRANSFER FROM?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUSINESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILTOP MALL (SATURDAYS ONLY)
9. 30Z - HTC/MARTINEZ
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/EL CERRITO DEL NORTE/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 605

SKIP AFTER Q148 GO 151

**************************************************************************************************
149. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER FROM?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDYVAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAIRFIELD - SUISUN TRANSIT (FAST)
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE FERRY)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK FERRY)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. WHEELS
39. YOUNTVILLE SHUTTLE
40. OTHER
41. DONT REMEMBER

OTHER LINE = 606

SKIP AFTER Q149 IF Q<149> EQ 41 THEN GO END

***********************************************************************************************************************

150. WHICH ROUTE OR LINE DID YOU TRANSFER FROM ?

SKIP AFTER Q150 GO 151

***********************************************************************************************************************
151. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT ON <<OPERATOR3>> ROUTE <<ROUTE3>> ?

[GEOCODE BOARDING LOCATION]: 151T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

********************************************************************************

152. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT OFF <<OPERATOR3>> ROUTE <<ROUTE3>> ?

[GEOCODE ALIGHTING LOCATION]: 152T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

********************************************************************************

153. IS THIS WHERE YOU GOT ON <<OPERATOR>>, ROUTE <<ROUTE>> ?

1. YES
2. NO

SKIP AFTER Q153 IF Q<153> EQ 1 THEN GO 198

********************************************************************************
154. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. ACE (ALTIMONT COMMUTER EXPRESS)
3. AMTRAK (CAPITOL CORRIDOR & SAN JOAQUIN)
4. ANGEL ISLAND FERRY
5. BART
6. BLUE AND GOLD FERRY
7. CALTRAIN
8. THE COUNTY CONNECTION (CCCTA)
9. DUMBARTON EXPRESS
10. EMERY GO-ROUND
11. FAIRFIELD-SUISUN TRANSIT (FAST)
12. GOLDEN GATE FERRY
13. GOLDEN GATE TRANSIT
14. MARIN TRANSIT
15. MUNI
16. NAPA VINE
17. PETALUMA TRANSIT
18. SAMTRANS
19. SAN FRANCISCO BAY FERRY
20. SANTA CLARA VTA
21. SANTA ROSA CITYBUS
22. SONOMA COUNTY TRANSIT
23. STANFORD MARGUERITE SHUTTLE
24. TRI DELTA TRANSIT
25. UNION CITY TRANSIT
26. VALLEJO BAYLINK FERRY
27. VALLEJO TRANSIT
28. WESTCAT
29. ANOTHER AGENCY
30. DON'T REMEMBER

SKIP AFTER Q154 IF Q<154> EQ 2 THEN GO 158
SKIP AFTER Q154 IF Q<154> EQ 3 THEN GO 160
SKIP AFTER Q154 IF Q<154> EQ 4 THEN GO 162
SKIP AFTER Q154 IF Q<154> EQ 5 THEN GO 164
SKIP AFTER Q154 IF Q<154> EQ 6 THEN GO 166
SKIP AFTER Q154 IF Q<154> EQ 7 THEN GO 168
SKIP AFTER Q154 IF Q<154> EQ 8 THEN GO 170
SKIP AFTER Q154 IF Q<154> EQ 9 THEN GO 171
SKIP AFTER Q154 IF Q<154> EQ 10 THEN GO 172
SKIP AFTER Q154 IF Q<154> EQ 11 THEN GO 173
SKIP AFTER Q154 IF Q<154> EQ 12 THEN GO 174
SKIP AFTER Q154 IF Q<154> EQ 13 THEN GO 176
SKIP AFTER Q154 IF Q<154> EQ 14 THEN GO 177
SKIP AFTER Q154 IF Q<154> EQ 15 THEN GO 178
SKIP AFTER Q154 IF Q<154> EQ 16 THEN GO 179
SKIP AFTER Q154 IF Q<154> EQ 17 THEN GO 180
SKIP AFTER Q154 IF Q<154> EQ 18 THEN GO 181
SKIP AFTER Q154 IF Q<154> EQ 19 THEN GO 182
SKIP AFTER Q154 IF Q<154> EQ 20 THEN GO 184
SKIP AFTER Q154 IF Q<154> EQ 21 THEN GO 185
SKIP AFTER Q154 IF Q<154> EQ 22 THEN GO 186
SKIP AFTER Q154 IF Q<154> EQ 23 THEN GO 187
SKIP AFTER Q154 IF Q<154> EQ 24 THEN GO 188
SKIP AFTER Q154 IF Q<154> EQ 25 THEN GO 189
SKIP AFTER Q154 IF Q<154> EQ 26 THEN GO 190
155. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

156. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1  21. 48  41. 75  61. 242
2. 1R 22. 49  42. 76  62. 251
3. 7  23. 51A 43. 83  63. 264
4. 11 24. 51B 44. 85  64. 275
5. 12  25. 52  45. 86  65. 314
6. 14  26. 54  46. 88  66. 332
7. 18  27. 57  47. 89  67. 333
8. 20  28. 58L 48. 93  68. 339
9. 21  29. 60  49. 94  69. 345
10. 22 30. 62  50. 95  70. 350
11. 25 31. 65  51. 97  71. 356
12. 26 32. 67  52. 98  72. 376
13. 31 33. 68  53. 99  73. 386
14. 32 34. 70  54. 210 74. 391
15. 37 35. 71  55. 212 75. OTHER
16. 39 36. 72  56. 215
17. 40 37. 72M 57. 216
18. 45 38. 72R 58. 217
19. 46 39. 73  59. 232
20. 47 40. 74  60. 239

OTHER LINE = 607

156. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM?
157. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 604  21. 646  41. 675  61. DB  81. OX
2. 605  22. 648  42. 676  62. DB1  82. P
3. 606  23. 649  43. 679  63. E  83. S
4. 607  24. 650  44. 680  64. F  84. SB
5. 611  25. 651  45. 681  65. FS  85. U
7. 620  27. 653  47. 684  67. H  87. W
9. 623  29. 655  49. 688  69. L  89. OTHER
10. 624  30. 657  50. 696  70. LA  90. BSD
11. 625  31. 658  51. 800  71. LC  91. BSN
12. 626  32. 660  52. 801  72. M
13. 628  33. 662  53. 802  73. NL
14. 629  34. 663  54. 805  74. NX
15. 631  35. 664  55. 840  75. NX1
16. 634  36. 667  56. 851  76. NX2
17. 638  37. 668  57. B  77. NX3
18. 641  38. 669  58. C  78. NX4
19. 642  39. 671  59. CB  79. NXC
20. 643  40. 672  60. DA  80. O

OTHER LINE = 608

SKIP AFTER Q157 GO 196

*****************************************************************************

158. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 158T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 609

*****************************************************************************
159. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 159T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 610

SKIP AFTER Q159 GO 198

******************************************************************************

160. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 160T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/airport (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

******************************************************************************
161. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET OFF?

[GEOCODE BOARDING LOCATION]: 161T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/ AIRPORT (GAC)
19. OAKLAND- JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA- GREAT AMERICA (GAC)
26. SANTA CLARA- SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON- ACE STATION (SKT)
28. STOCKTON- SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

SKIP AFTER Q161 GO 198

******************************************************************************************************************************************
162. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 162T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 611

******************************************************************************************************************************************
163. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 163T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 612

SKIP AFTER Q163 GO 198

********************************************************************************

164. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 164T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE (OAK)
21. GLEN PARK (SF)
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONT.COST. CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

********************************************************************************
165. WHICH STATION DID YOU GET OFF BART?

<table>
<thead>
<tr>
<th>GEOCODE ALIGHTING LOCATION: 165T_BART STATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. 12TH ST OAKLAND CITY CENTER</td>
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<tr>
<td>2. 16TH ST MISSION (SF)</td>
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<td>3. 19TH ST OAKLAND</td>
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<td>4. 24TH ST MISSION (SF)</td>
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<td>5. ASHBY (BERKELEY)</td>
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<td>6. BALBOA PARK (SF)</td>
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<td>7. BAY FAIR (SAN LEANDRO)</td>
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<td>8. CASTRO VALLEY</td>
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<td>9. CIVIC CENTER/UN PLAZA (SF)</td>
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<tr>
<td>10. COLISEUM/OAKLAND AIRPORT</td>
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<tr>
<td>11. COLMA</td>
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<td>12. CONCORD</td>
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<td>13. DALY CITY</td>
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<td>14. DOWNTOWN BERKELEY</td>
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<td>15. DUBLIN/PLEASANTON</td>
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<td>16. EL CERRITO DEL NORTE</td>
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<td>17. EL CERRITO PLAZA</td>
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<td>18. EMBARCADERO (SF)</td>
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<td>19. FREMONT</td>
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<tr>
<td>20. FRUITVALE (OAK)</td>
</tr>
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<td>21. GLEN PARK (SF)</td>
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<td>22. HAYWARD</td>
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SKIP AFTER Q165 GO 198

********************************************************************************

166. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET ON AT?

<table>
<thead>
<tr>
<th>GEOCODE BOARDING LOCATION: 166T_BLUE AND GOLD TERMINAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. ALAMEDA</td>
</tr>
<tr>
<td>2. ANGEL ISLAND</td>
</tr>
<tr>
<td>3. ATT PARK (GIANTS STADIUM)</td>
</tr>
<tr>
<td>4. FERRY BUILDING</td>
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<tr>
<td>5. HARBOR BAY FERRY</td>
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<td>6. OAKLAND</td>
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<td>7. PIER 39</td>
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<tr>
<td>8. PIER 41</td>
</tr>
<tr>
<td>9. SAUSALITO</td>
</tr>
<tr>
<td>10. SOUTH SAN FRANCISCO (OYSTER POINT)</td>
</tr>
<tr>
<td>11. TIBURON</td>
</tr>
<tr>
<td>12. VALLEJO</td>
</tr>
<tr>
<td>13. OTHER</td>
</tr>
</tbody>
</table>

OTHER LINE = 613

********************************************************************************
### 167. Which Blue and Gold Ferry Terminal Did You Get Off At?

**[Geocode Alighting Location]:** 167T_BLUExGOLD TERMINAL

1. Alameda
2. Angel Island
3. AT&T Park (Giants Stadium)
4. Ferry Building
5. Harbor Bay Ferry
6. Oakland
7. Pier 39
8. Pier 41
9. Sausalito
10. South San Francisco (Oyster Point)
11. Tiburon
12. Vallejo
13. Other

Other line = 614

Skip after Q167 Go 198

---------------------------------------------------------------------

### 168. Which Caltrain Station Did You Get On At?

**[Geocode Boarding Location]:** 168T_CALTRAIN STATION

1. 22nd Street
2. Atherton Weekend Only
3. Bayshore
4. Belmont
5. Blossom Hill
6. Broadway Weekend Only
7. Burlingame
8. California Ave
9. Capitol
10. College Park
11. Gilroy
12. Hayward Park
13. Hillsdale
14. Lawrence
15. Menlo Park
16. Millbrae Transit Center
17. Morgan Hill
18. Mountain View
19. Palo Alto
20. Redwood City
21. San Antonio
22. San Bruno
23. San Carlos
24. San Francisco
25. San Jose Diridon
26. San Martin
27. San Mateo
28. Santa Clara
29. South San Francisco
30. Stanford Football Only
31. Sunnyvale
32. Tamiен
33. Other

Other line = 615

**************************************************************************
169. WHICH CALTRAIN STATION DID YOU GET OFF AT?

**[GEOCODE ALIGHTING LOCATION]: 169T_CALTRAIN STATION**

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<tr>
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<tbody>
<tr>
<td></td>
<td>34. CALIFORNIA AVE</td>
<td>35. LAWRENCE</td>
<td>36. MENLO PARK</td>
<td>37. MILLBRAE TRANSIT CENTER</td>
<td>38. MORGAN HILL</td>
<td>39. MOUNTAIN VIEW</td>
<td>40. PALO ALTO</td>
<td>41. REDWOOD CITY</td>
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**OTHER LINE = 616**

**SKIP AFTER Q169 GO 198**

170. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER FROM?

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</tbody>
</table>

**OTHER LINE = 617**

**SKIP AFTER Q170 GO 196**

81
171. WHICH DUMBARTON EXPRESS ROUTE DID YOU TRANSFER FROM?

1. DB
2. DB1
3. OTHER

OTHER LINE = 618

SKIP AFTER Q171 GO 196

***********************************************************************

172. WHICH EMERY GO-ROUND ROUTE DID YOU TRANSFER FROM?

1. HOLLIS
2. SHELLMOUND/POWELL
3. WATERGATE EXPRESS
4. OTHER

OTHER LINE = 619

SKIP AFTER Q172 GO 196

***********************************************************************

173. WHICH FAIRFIELD-SUISUN TRANSIT (FAST) ROUTE DID YOU TRANSFER FROM?

1. 1A
2. 1B
3. 2
4. 3A
5. 3B
6. 4
7. 5
8. 6
9. 7
10. 8
11. 20X
12. 30X
13. 40X
14. 90X
15. TRAVIS AFB SERVICE
16. OTHER

OTHER LINE = 620

SKIP AFTER Q173 GO 196

***********************************************************************
174. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 174T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 621

************************************************************************************

175. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 175T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 622

SKIP AFTER Q175 GO 198

************************************************************************************
176. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 2  
2. 4  
3. 8  
4. 10  
5. 17  
6. 18  
7. 19  
8. 22  
9. 23  
10. 24 
11. 27 
12. 29 
13. 35 
14. 36 
15. 38 
16. 40 
17. 42 
18. 44 
19. 45 
20. 45K 
21. 49 
22. 49K 
23. 51 
24. 54 
25. 56 
26. 58 
27. 61 
28. 66 
29. 68 
30. 70 
31. 71 
32. 72 
33. 74 
34. 76 
35. 80 
36. 92 
37. 93 
38. 97 
39. 101 
40. 113 
41. 114 
42. 117 
43. 125 
44. 126 
45. 127 
46. 139 
47. 222 
48. 233 
49. 257 
50. 259 
51. OTHER

OTHER LINE = 623

SKIP AFTER Q176 GO 196

********************************************************************************

177. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 17 
2. 19 
3. 22 
4. 23 
5. 29 
6. 35 
7. 36 
8. 45 
9. 49 
10. 51 
11. 61 
12. 66 
13. 68 
14. 71 
15. 113 
16. 117 
17. 125 
18. 126 
19. 127 
20. 139 
21. 222 
22. 233 
23. 257 
24. 259 
25. NOVATO DIAL-A-RIDE 
26. OTHER

OTHER LINE = 624

SKIP AFTER Q177 GO 196

********************************************************************************
178. WHICH MUNI ROUTE DID YOU TRANSFER FROM?

<p>| | | | | | |</p>
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<tr>
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<td>F</td>
<td>21. 6</td>
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<td>81. CABLE CAR - CALIFORNIA STREET</td>
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<tr>
<td>2</td>
<td>J</td>
<td>22. 8AX</td>
<td>42. 28L</td>
<td>62. 47</td>
<td>82. CABLE CAR - POWELL HYDE</td>
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<tr>
<td>3</td>
<td>K</td>
<td>23. 8BX</td>
<td>43. 29</td>
<td>63. 48</td>
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<td>44. 30</td>
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OTHER LINE = 625

SKIP AFTER Q178 GO 196

179. WHICH NAPA VINE ROUTE DID YOU TRANSFER FROM?

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<td>1B</td>
<td>11. AMERICAN CANYON TRANSIT</td>
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<tr>
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<td>2</td>
<td>12. CALISTOGA HANDYVAN</td>
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<td>5</td>
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<td>14. ST. HELENA SHUTTLE</td>
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<tr>
<td>6</td>
<td>4</td>
<td>15. VINE 29 EXPRESS</td>
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<td>8</td>
<td>5B</td>
<td>17. YOUNTVILLE TROLLEY</td>
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<td>18. OTHER</td>
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</table>

OTHER LINE = 626

SKIP AFTER Q179 GO 196
180. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER/PETALUMA HS/PETALUMA JH
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - CROSSTOWN/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - S. MCDOWELL/ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 627

SKIP AFTER Q180 GO 196

**********************************************************************************************

181. WHICH OF THE SAMTRANS ROUTES DID YOU TRANSFER FROM?

1. 14
2. 16
3. 17
4. 24
5. 35
6. 36
7. 38
8. 43
9. 46
10. 53
11. 54
12. 55
13. 58
14. 72
15. 73
16. 83
17. 85
18. 110
19. 112
20. 118
21. 120
22. 121
23. 122
24. 123
25. 130
26. 132
27. 133
28. 140
29. 141
30. 250
31. 251
32. 260
33. 262
34. 270
35. 271
36. 274
37. 280
38. 281
39. 292
40. 294
41. 295
42. 296
43. 297
44. 359
45. 390
46. 391
47. 397
48. KX
49. OTHER

OTHER LINE = 628

SKIP AFTER Q181 GO 196

**********************************************************************************************
182. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 182T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 629

183. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 183T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 630

SKIP AFTER Q183 GO 198

**************************************************************************
184. WHICH OF THE SANTA CLARA VTA ROUTES DID YOU TRANSFER FROM?

1. 10  23. 46  45. 73  67. 328
2. 12  24. 47  46. 77  68. 330
3. 13  25. 48  47. 81  69. 522
4. 14  26. 49  48. 82  70. 805
5. 16  27. 51  49. 88  71. 806
6. 17  28. 52  50. 89  72. 822
7. 18  29. 53  51. 101 73. 823
8. 19  30. 54  52. 102 74. 824
9. 22  31. 55  53. 103 75. 825
10. 23  32. 57  54. 104 76. 826
11. 25  33. 58  55. 120 77. 827
12. 26  34. 60  56. 121 78. 828
13. 27  35. 61  57. 122 79. 831
14. 31  36. 62  58. 140 80. 900
15. 32  37. 63  59. 168 81. 901
16. 34  38. 64  60. 180 82. 902
17. 35  39. 65  61. 181 83. 920
18. 37  40. 66  62. 182 84. 970
19. 39  41. 68  63. 183 85. 971
20. 40  42. 70  64. 201 86. 972
21. 42  43. 71  65. 304 87. 974
22. 45  44. 72  66. 321 88. OTHER

OTHER LINE = 631

SKIP AFTER Q184 GO 196

********************************************************************************

185. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER FROM?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - MONTGOMERY VILLAGE/RINCON VALLEY
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CIRCULATOR
20. OTHER

OTHER LINE = 632

SKIP AFTER Q185 GO 196

********************************************************************************
186. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 10 - ROHNERT PARK - COTATI - SSU LOCAL
2. 12 - NORTHERN ROHNERT PARK LOCAL
3. 14 - NORTHERN ROHNERT PARK LOCAL
4. 20 - RUSSIAN RIVER AREA - FORESTVILLE - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 25 - SONOMA - NAPA
9. 26 - SEBASTOPOL - ROHNERT PARK - COTATI
10. 28 - GUERNEVILLE - MONTE RIO LOCAL
11. 30 - SANTA ROSA - SONOMA VALLEY
12. 30X - SANTA ROSA - SONOMA VALLEY
13. 32 - SONOMA VALLEY LOCAL
14. 34X - SANTA ROSA - SONOMA
15. 38 - SONOMA - SAN RAFAEL
16. 40 - SONOMA - PETALUMA
17. 42 - SANTA ROSA - INDUSTRY WEST BUSINESS PARK
18. 44 - PETALUMA JC - SSU - SANTA ROSA
19. 46 - SSU - SANTA ROSA
20. 48 - PETALUMA - ROHNERT - COTATI - SANTA ROSA
21. 48X - PETALUMA - SANTA ROSA
22. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
23. 60X - CLOVERDALE - HEALDSBURG - SANTA ROSA
24. 62 - SANTA ROSA - SONOMA COUNTY AIRPORT - WINDSOR
25. 66 - WINDSOR LOCAL
26. 68 - CLOVERDALE LOCAL
27. OTHER

OTHER LINE = 633

SKIP AFTER Q186 GO 196

*****************************************************************************
187. WHICH STANFORD MARGUERITE SHUTTLE DID YOU TRANSFER FROM?

1. 1050 ARASTRADERO (1050 A)
2. ARDENWOOD EXPRESS
3. BOHANNON (BOH)
4. LINE C (C OR C-LIMITED)
5. LINE N (N)
6. LINE O (O)
7. LINE P (P)
8. LINE S (S)
9. LINE V (V)
10. LINE X COUNTER-CLOCKWISE (X OR X-LIMITED AM/PM)
11. LINE Y CLOCKWISE (Y OR Y-LIMITED AM/PM)
12. MEDICAL CENTER (MC-HOLIDAY)
13. MEDICAL CENTER (MC-LIMITED)
14. RESEARCH PARK (RP)
15. SHOPPING EXPRESS (SE)
16. SLAC
17. STANFORD MENLO PARK
18. OTHER

OTHER LINE = 634

SKIP AFTER Q187 GO 196

********************************************************************************

188. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER FROM?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 635

SKIP AFTER Q188 GO 196

********************************************************************************
189. WHICH UNION CITY TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1A
2. 1B
3. 2
4. 3
5. 4
6. OTHER

OTHER LINE = 636

SKIP AFTER Q189 GO 196

********************************************************************************

190. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 190T_VALLEJO BAYLINK TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 637

********************************************************************************

191. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 191T_VALLEJO BAYLINK FERRY TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 638

SKIP AFTER Q191 GO 198

********************************************************************************
192. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 76 - VALLEJO - BENICIA - DIABLO VALLEY COLLEGE
9. 78 - WALNUT CREEK BART
10. 80 - VALLEJO - EL CERRITO DEL NORTE BART
11. 80S - VALLEJO - BENICIA - WALNUT CREEK BART
12. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
13. OTHER

OTHER LINE = 639

SKIP AFTER Q192 GO 196

**********************************************

193. WHAT WESTCAT ROUTE DID YOU TRANSFER FROM?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUSINESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL (SATURDAYS ONLY)
9. 30Z - HTC/MARTINEZ
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/EL CERRITO DEL NORTE/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 640

SKIP AFTER Q193 GO 196

**********************************************
194. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER FROM?

1. AC TRANSIT
2. ACE (ALTMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDYVAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAIRFIELD - SUISUN TRANSIT (FAST)
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE FERRY)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK FERRY)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. WHEELS
39. YOUNTVILLE SHUTTLE
40. OTHER
41. DON'T REMEMBER

OTHER LINE = 641

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195. WHICH ROUTE OR LINE DID YOU TRANSFER FROM?

SKIP AFTER Q195 GO 196

----------------------------------------------------------------------
196. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT ON <<OPERATOR4>> ROUTE <<ROUTE4>> ?

[GEOCODE BOARDING LOCATION]: 196T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

197. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT OFF <<OPERATOR4>> ROUTE <<ROUTE4>> ?

[GEOCODE ALIGHTING LOCATION]: 197T_ADDRESS INTERSECTION

[LOCATION CAPTURED?]

1. YES
2. NO

198. DID YOU TRANSFER TO ANY OTHER LINE AFTER YOU GOT OFF
<<OPERATOR>>, <<ROUTE>> TO GET TO <<DESTINATION TYPE>> ?

1. YES
2. NO

SKIP AFTER Q198 IF Q<198> EQ 2 THEN GO 378

********************************************************************************
199. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AMTRAK (CAPITOL CORRIDOR & SAN JOAQUIN)
4. ANGEL ISLAND FERRY
5. BART
6. BLUE AND GOLD FERRY
7. CALTRAIN
8. THE COUNTY CONNECTION (CCCTA)
9. DUMBARTON EXPRESS
10. EMERY GO-ROUND
11. FAIRFIELD-SUISUN TRANSIT (FAST)
12. GOLDEN GATE FERRY
13. GOLDEN GATE TRANSIT
14. MARIN TRANSIT
15. MUNI
16. NAPA VINE
17. PETALUMA TRANSIT
18. SAMTRANS
19. SAN FRANCISCO BAY FERRY
20. SANTA CLARA VTA
21. SANTA ROSA CITYBUS
22. SONOMA COUNTY TRANSIT
23. STANFORD MARGUERITE SHUTTLE
24. TRI DELTA TRANSIT
25. UNION CITY TRANSIT
26. VALLEJO BAYLINK FERRY
27. VALLEJO TRANSIT
28. WESTCAT
29. ANOTHER AGENCY
30. DON'T REMEMBER

SKIP AFTER Q199 IF Q<199> EQ 2 THEN GO 203
SKIP AFTER Q199 IF Q<199> EQ 3 THEN GO 205
SKIP AFTER Q199 IF Q<199> EQ 4 THEN GO 207
SKIP AFTER Q199 IF Q<199> EQ 5 THEN GO 209
SKIP AFTER Q199 IF Q<199> EQ 6 THEN GO 211
SKIP AFTER Q199 IF Q<199> EQ 7 THEN GO 213
SKIP AFTER Q199 IF Q<199> EQ 8 THEN GO 215
SKIP AFTER Q199 IF Q<199> EQ 9 THEN GO 216
SKIP AFTER Q199 IF Q<199> EQ 10 THEN GO 217
SKIP AFTER Q199 IF Q<199> EQ 11 THEN GO 218
SKIP AFTER Q199 IF Q<199> EQ 12 THEN GO 219
SKIP AFTER Q199 IF Q<199> EQ 13 THEN GO 221
SKIP AFTER Q199 IF Q<199> EQ 14 THEN GO 222
SKIP AFTER Q199 IF Q<199> EQ 15 THEN GO 223
SKIP AFTER Q199 IF Q<199> EQ 16 THEN GO 224
SKIP AFTER Q199 IF Q<199> EQ 17 THEN GO 225
SKIP AFTER Q199 IF Q<199> EQ 18 THEN GO 226
SKIP AFTER Q199 IF Q<199> EQ 19 THEN GO 227
SKIP AFTER Q199 IF Q<199> EQ 20 THEN GO 229
SKIP AFTER Q199 IF Q<199> EQ 21 THEN GO 230
SKIP AFTER Q199 IF Q<199> EQ 22 THEN GO 231
SKIP AFTER Q199 IF Q<199> EQ 23 THEN GO 232
SKIP AFTER Q199 IF Q<199> EQ 24 THEN GO 233
SKIP AFTER Q199 IF Q<199> EQ 25 THEN GO 234
SKIP AFTER Q199 IF Q<199> EQ 26 THEN GO 235
**200. AC TRANSIT ROUTE**

1. **BELOW 400**
2. **ABOVE 400 OR LETTER ROUTE**

**201. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO?**

| 1 | 21. 48 | 41. 75 | 61. 242 |
| 2 | 1R    | 22. 49 | 42. 76 | 62. 251 |
| 3 | 7     | 23. 51A| 43. 83 | 63. 264 |
| 4 | 11    | 24. 51B| 44. 85 | 64. 275 |
| 5 | 12    | 25. 52 | 45. 86 | 65. 314 |
| 6 | 14    | 26. 54 | 46. 88 | 66. 332 |
| 7 | 18    | 27. 57 | 47. 89 | 67. 333 |
| 8 | 20    | 28. 58L| 48. 93 | 68. 339 |
| 9 | 21    | 29. 60 | 49. 94 | 69. 345 |
| 10| 22    | 30. 62 | 50. 95 | 70. 350 |
| 11| 25    | 31. 65 | 51. 97 | 71. 356 |
| 12| 26    | 32. 67 | 52. 98 | 72. 376 |
| 13| 31    | 33. 68 | 53. 99 | 73. 386 |
| 14| 32    | 34. 70 | 54. 210| 74. 391 |
| 15| 37    | 35. 71 | 55. 212| 75. OTHER|
| 16| 39    | 36. 72 | 56. 215|         |
| 17| 40    | 37. 72M| 57. 216|         |
| 18| 45    | 38. 72R| 58. 217|         |
| 19| 46    | 39. 73 | 59. 232|         |
| 20| 47    | 40. 74 | 60. 239|         |

OTHER LINE = 642

**SKIP AFTER Q201 GO 241**

***End of Document***
202. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 604  21. 646  41. 675  61. DB  81. OX
2. 605  22. 648  42. 676  62. DB1  82. P
3. 606  23. 649  43. 679  63. E  83. S
4. 607  24. 650  44. 680  64. F  84. SB
5. 611  25. 651  45. 681  65. FS  85. U
7. 620  27. 653  47. 684  67. H  87. W
9. 623  29. 655  49. 688  69. L  89. OTHER
10. 624  30. 657  50. 696  70. LA  90. BSD
11. 625  31. 658  51. 800  71. LC  91. BSN
12. 626  32. 660  52. 801  72. M
13. 628  33. 662  53. 802  73. NL
14. 629  34. 663  54. 805  74. NX
15. 631  35. 664  55. 840  75. NX1
16. 634  36. 667  56. 851  76. NX2
17. 638  37. 668  57. B  77. NX3
18. 641  38. 669  58. C  78. NX4
19. 642  39. 671  59. CB  79. NXC
20. 643  40. 672  60. DA  80. O

OTHER LINE = 643

SKIP AFTER Q202 GO 241

******************************************************************************************

203. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 203T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 644

******************************************************************************************
204. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 204T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 645

SKIP AFTER Q204 GO 243

**********************************************************************************************

205. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 205T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

**********************************************************************************************
206. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET OFF?

[GEOCODE BOARDING LOCATION]: 206T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

SKIP AFTER Q206 GO 243

*****************************************************************************

207. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 207T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 646

*****************************************************************************
208. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 208T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 647

SKIP AFTER Q208 GO 243

********************************************************************************

209. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 209T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE (OAK)
21. GLEN PARK (SF)
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONT.COST. CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

********************************************************************************
210. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 210T_BART STATION

1. 12TH ST OAKLAND CITY CENTER  23. LAFAYETTE  
2. 16TH ST MISSION (SF)  24. LAKE MERRITT (OAK)  
3. 19TH ST OAKLAND  25. MACARTHUR (OAK)  
4. 24TH ST MISSION (SF)  26. MILLBRAE  
5. ASHBY (BERKELEY)  27. MONTGOMERY ST (SF)  
6. BALBOA PARK (SF)  28. NORTH BERKELEY  
7. BAY FAIR (SAN LEANDRO)  29. NORTH CONCORD/MARTINEZ  
8. CASTRO VALLEY  30. ORINDA  
9. CIVIC CENTER/UN PLAZA (SF)  31. PITTSBURG/BAY POINT  
10. COLISEUM/OAKLAND AIRPORT  32. PLEASANT HILL/CONT.COST. CTR  
11. COLMA  33. POWELL ST (SF)  
12. CONCORD  34. RICHMOND  
13. DALY CITY  35. ROCKRIDGE (OAK)  
14. DOWNTOWN BERKELEY  36. SAN BRUNO  
15. DUBLIN/PLEASANTON  37. SAN FRANCISCO INT'L AIRPORT  
16. EL CERRITO DEL NORTE  38. SAN LEANDRO  
17. EL CERRITO PLAZA  39. SOUTH HAYWARD  
18. EMBARCADERO (SF)  40. SOUTH SAN FRANCISCO  
19. FREMONT  41. UNION CITY  
20. FRUITVALE (OAK)  42. WALNUT CREEK  
21. GLEN PARK (SF)  43. WEST DUBLIN/PLEASANTON  
22. HAYWARD  44. WEST OAKLAND  

SKIP AFTER Q210 GO 243

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211. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 211T_BLUE AND GOLD TERMINAL

1. ALAMEDA  
2. ANGEL ISLAND  
3. ATT PARK (GIANTS STADIUM)  
4. FERRY BUILDING  
5. HARBOR BAY FERRY  
6. OAKLAND  
7. PIER 39  
8. PIER 41  
9. SAUSALITO  
10. SOUTH SAN FRANCISCO (OYSTER POINT)  
11. TIBURON  
12. VALLEJO  
13. OTHER  

OTHER LINE = 648

********************************************************************************
212. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 212T_BLUE AND GOLD TERMINAL

1. ALAMEDA
2. ANGEL ISLAND
3. ATT PARK (GIANTS STADIUM)
4. FERRY BUILDING
5. HARBOR BAY FERRY
6. OAKLAND
7. PIER 39
8. PIER 41
9. SAUSALITO
10. SOUTH SAN FRANCISCO (OYSTER POINT)
11. TIBURON
12. VALLEJO
13. OTHER

OTHER LINE = 649

SKIP AFTER Q212 GO 243

****************************************************************
********************************************************************************

213. WHICH CALTRAIN STATION DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 213T_CALTRAIN STATION

1. 22ND STREET
2. AThERTON WEEKEND ONLY
3. BAYSHORE
4. BELMONT
5. BLOSSOM HILL
6. BROADWAY WEEKEND ONLY
7. BURLINGAME
8. CALIFORNIA AVE
9. CAPITOL
10. COLLEGE PARK
11. GILROY
12. HAYWARD PARK
13. HILLSDALE
14. LAWRENCE
15. MENLO PARK
16. MILLBRAE TRANSIT CENTER
17. MORGAN HILL
18. MOUNTAIN VIEW
19. PALO ALTO
20. REDWOOD CITY

OTHER LINE = 650

********************************************************************************
214. WHICH CALTRAIN STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 214T_CALTRAIN STATION

1. 22ND STREET 20. SAN ANTONIO
2. ATHERTON WEEKEND ONLY 21. SAN BRUNO
3. BAYSHORE 22. SAN CARLOS
4. BELMONT 23. SAN FRANCISCO
5. BLOSSOM HILL 24. SAN JOSE DIRIDON
6. BROADWAY WEEKEND ONLY 25. SAN JOSE DIRIDON
7. BURLINGAME 26. SAN MARTIN
8. CALIFORNIA AVE 27. SAN MATEO
9. CAPITOL 28. SANTA CLARA
10. COLLEGE PARK 29. SOUTH SAN FRANCISCO
11. GILROY 30. STANFORD FOOTBALL ONLY
12. HAYWARD PARK 31. SUNNYVALE
13. HILLSDALE 32. TAMIEIN
14. LAWRENCE 33. OTHER
15. MENLO PARK
16. MILLBRAE TRANSIT CENTER
17. MORGAN HILL
18. MOUNTAIN VIEW
19. PALO ALTO
20. REDWOOD CITY

OTHER LINE = 651

SKIP AFTER Q214 GO 243

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215. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER TO?

1. 1  20. 35  39. 601  58. 626
2. 2  21. 36  40. 602  59. 627
3. 4  22. 91X  41. 603  60. 635
4. 5  23. 92X  42. 605  61. 636
5. 6  24. 93X  43. 606  62. 639
6. 7  25. 95X  44. 607  63. 649
7. 9  26. 96X  45. 608  64. OTHER
8. 10  27. 97X  46. 609
9. 11  28. 98X  47. 610
10. 14  29. 250  48. 611
11. 15  30. 260  49. 612
12. 16  31. 301  50. 613
13. 17  32. 310  51. 614
14. 18  33. 311  52. 615
15. 19  34. 314  53. 616
16. 20  35. 315  54. 619
17. 21  36. 316  55. 622
18. 25  37. 320  56. 623
19. 28  38. 321  57. 625

OTHER LINE = 652

SKIP AFTER Q215 GO 241

******************************************************************************
216. WHICH DUMBARTON EXPRESS ROUTE DID YOU TRANSFER TO?

1. DB
2. DB1
3. OTHER

OTHER LINE = 653

SKIP AFTER Q216 GO 241

217. WHICH EMERY GO-ROUND ROUTE DID YOU TRANSFER TO?

1. HOLLIS
2. SHELLMOUND/POWELL
3. WATERGATE EXPRESS
4. OTHER

OTHER LINE = 654

SKIP AFTER Q217 GO 241

218. WHICH FAIRFIELD-SUISUN TRANSIT (FAST) ROUTE DID YOU TRANSFER TO?

1. 1A
2. 1B
3. 2
4. 3A
5. 3B
6. 4
7. 5
8. 6
9. 7
10. 8
11. 20X
12. 30X
13. 40X
14. 90X
15. TRAVIS AFB SERVICE
16. OTHER

OTHER LINE = 655

SKIP AFTER Q218 GO 241
219. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 219T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 656

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220. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 220T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 657

SKIP AFTER Q220 GO 243

********************************************************************************
221. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER TO?

1. 2                      26. 58
2. 4                      27. 61
3. 8                      28. 66
4. 10                     29. 68
5. 17                     30. 70
6. 18                     31. 71
7. 19                     32. 72
8. 22                     33. 74
9. 23                     34. 76
10. 24                    35. 80
11. 27                    36. 92
12. 29                    37. 93
13. 35                    38. 97
14. 36                    39. 101
15. 38                    40. 113
16. 40                    41. 114
17. 42                    42. 117
18. 44                    43. 125
19. 45                    44. 126
20. 45K                   45. 127
21. 49K                   46. 128
22. 51K                   47. 129
23. 51                    48. 129
24. 54                    49. 130
25. 56                    50. 131
      51. OTHER

OTHER LINE = 658

SKIP AFTER Q221 GO 241

*****************************************************************************

222. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER TO ?

1. 17                     14. 71
2. 19                     15. 113
3. 22                     16. 117
4. 23                     17. 125
5. 29                     18. 126
6. 35                     19. 127
7. 36                     20. 139
8. 45                     21. 222
9. 49                     22. 233
10. 51                    23. 257
11. 61                    24. 259
12. 66                    25. NOVATO DIAL-A-RIDE
13. 68                    26. OTHER

OTHER LINE = 659

SKIP AFTER Q222 GO 241

*****************************************************************************
223. WHICH MUNI ROUTE DID YOU TRANSFER TO?

1. F  21. 6       41. 28       61. 45       81. CABLE CAR - CALIFORNIA STREET
2. J  22. 8AX     42. 28L      62. 47       82. CABLE CAR - POWELL HYDE
3. K  23. 8BX     43. 29       63. 48       83. CABLE CAR - POWELL MASON
4. K-OWL 24. 8X    44. 30       64. 49       84. OTHER
5. L  25. 9       45. 30X      65. 52
6. L-OWL 26. 9L    46. 31       66. 54
7. M  27. 10      47. 31AX     67. 56
8. M-OWL 28. 12    48. 31BX     68. 66
9. N  29. 14      49. 33       69. 67
10. N-OWL 30. 14L  50. 35       70. 71
11. NX 31. 14X    51. 36       71. 71L
12. S  32. 16X    52. 37       72. 76
13. T  33. 17     53. 38       73. 80X
14. T-OWL 34. 18   54. 38AX     74. 81X
15. 1  35. 19     55. 38BX     75. 82X
16. 1AX 36. 21    56. 38L      76. 83X
17. 1BX 37. 22    57. 39       77. 88
18. 2  38. 23     58. 41       78. 90
19. 3  39. 24     59. 43       79. 91
20. 5  40. 27     60. 44       80. 108

OTHER LINE = 660

SKIP AFTER Q223 GO 241

********************************************************************************

224. WHICH NAPA VINE ROUTE DID YOU TRANSFER TO?

1. 1A                10. 10
2. 1B                11. AMERICAN CANYON TRANSIT
3. 2                 12. CALISTOGA HANDYVAN
4. 3A                13. NAPA/SONOMA ROUTE 25
5. 3B                14. ST. HELENA SHUTTLE
6. 4                 15. VINE 29 EXPRESS
7. 5A                16. VINE GO PARATRANSIT
8. 5B                17. YOUNTVILLE TROLLEY
9. 6                 18. OTHER

OTHER LINE = 661

SKIP AFTER Q224 GO 241

********************************************************************************
225. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER/PETALUMA HS/PETALUMA JH
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - CROSSTOWN/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - S. MCDOWELL/ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 662

SKIP AFTER  Q225 GO  241

********************************************************************************

226. WHICH OF THE SAMTRANS ROUTES DID YOU TRANSFER TO?

1. 14  18. 110  35. 271
2. 16  19. 112  36. 274
3. 17  20. 118  37. 280
4. 24  21. 120  38. 281
5. 35  22. 121  39. 292
6. 36  23. 122  40. 294
7. 38  24. 123  41. 295
8. 43  25. 130  42. 296
9. 46  26. 132  43. 297
10. 53  27. 133  44. 359
11. 54  28. 140  45. 390
12. 55  29. 141  46. 391
13. 58  30. 250  47. 397
14. 72  31. 251  48. KX
15. 73  32. 260  49. OTHER
16. 83  33. 262
17. 85  34. 270

OTHER LINE = 663

SKIP AFTER  Q226 GO  241
227. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 227T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 664

********************************************************************************

228. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 228T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 665

SKIP AFTER Q228 GO 243

********************************************************************************
229. WHICH OF THE SANTA CLARA VTA ROUTES DID YOU TRANSFER TO?

1. 10  23. 46  45. 73  67. 328
2. 12  24. 47  46. 77  68. 330
3. 13  25. 48  47. 81  69. 522
4. 14  26. 49  48. 82  70. 805
5. 16  27. 51  49. 88  71. 806
6. 17  28. 52  50. 89  72. 822
7. 18  29. 53  51. 101  73. 823
8. 19  30. 54  52. 102  74. 824
9. 22  31. 55  53. 103  75. 825
10. 23  32. 57  54. 104  76. 826
11. 25  33. 58  55. 120  77. 827
12. 26  34. 60  56. 121  78. 828
13. 27  35. 61  57. 122  79. 831
14. 31  36. 62  58. 140  80. 900
15. 32  37. 63  59. 168  81. 901
16. 34  38. 64  60. 180  82. 902
17. 35  39. 65  61. 181  83. 920
18. 37  40. 66  62. 182  84. 970
19. 39  41. 68  63. 183  85. 971
20. 40  42. 70  64. 201  86. 972
21. 42  43. 71  65. 304  87. 974
22. 45  44. 72  66. 321  88. OTHER

OTHER LINE = 666

SKIP AFTER Q229 GO 241

********************************************************************

230. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER TO?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - MONTGOMERY VILLAGE/RINCON VALLEY
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CIRCULATOR
20. OTHER

OTHER LINE = 667

SKIP AFTER Q230 GO 241

********************************************************************
231. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER TO?

1. 10 - ROHNERT PARK - COTATI - SSU LOCAL
2. 12 - NORTHERN ROHNERT PARK LOCAL
3. 14 - NORTHERN ROHNERT PARK LOCAL
4. 20 - RUSSIAN RIVER AREA - FORESTVILLE - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 25 - SONOMA - NAPA
9. 26 - SEBASTOPOL - ROHNERT PARK - COTATI
10. 28 - GUERNEVILLE - MONTE RIO LOCAL
11. 30 - SANTA ROSA - SONOMA VALLEY
12. 30X - SANTA ROSA - SONOMA VALLEY
13. 32 - SONOMA VALLEY LOCAL
14. 34X - SANTA ROSA - SONOMA
15. 38 - SONOMA - SAN RAFAEL
16. 40 - SONOMA - PETALUMA
17. 42 - SANTA ROSA - INDUSTRY WEST BUSINESS PARK
18. 44 - PETALUMA JC - SSU - SANTA ROSA
19. 46 - SSU - SANTA ROSA
20. 48 - PETALUMA - ROHNERT - COTATI - SANTA ROSA
21. 48X - PETALUMA - SANTA ROSA
22. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
23. 60X - CLOVERDALE - HEALDSBURG - SANTA ROSA
24. 62 - SANTA ROSA - SONOMA COUNTY AIRPORT - WINDSOR
25. 66 - WINDSOR LOCAL
26. 68 - CLOVERDALE LOCAL
27. OTHER

OTHER LINE = 668

SKIP AFTER Q231 GO 241

******************************************************************************
232. WHICH STANFORD MARGUERITE SHUTTLE DID YOU TRANSFER TO?

1. 1050 ARASTRADERO (1050 A)
2. ARDENWOOD EXPRESS
3. BOHANNON (BOH)
4. LINE C (C OR C-LIMITED)
5. LINE N (N)
6. LINE O (O)
7. LINE P (P)
8. LINE S (S)
9. LINE V (V)
10. LINE X COUNTER-CLOCKWISE (X OR X-LIMITED AM/PM)
11. LINE Y CLOCKWISE (Y OR Y-LIMITED AM/PM)
12. MEDICAL CENTER (MC-HOLIDAY)
13. MEDICAL CENTER (MC-LIMITED)
14. RESEARCH PARK (RP)
15. SHOPPING EXPRESS (SE)
16. SLAC
17. STANFORD MENLO PARK
18. OTHER

OTHER LINE = 669

SKIP AFTER Q232 GO 241

********************************************************************************

233. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER TO?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 670

SKIP AFTER Q233 GO 241

********************************************************************************
234. WHICH UNION CITY TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1A
2. 1B
3. 2
4. 3
5. 4
6. OTHER

OTHER LINE = 671

SKIP AFTER Q234 GO 241

***********************************************************************

235. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 235T_VALLEJO BAYLINK TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 672

***********************************************************************

236. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 236T_VALLEJO BAYLINK FERRY TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 673

SKIP AFTER Q236 GO 243

***********************************************************************
237. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 76 - VALLEJO - BENICIA - DIABLO VALLEY COLLEGE
9. 78 - WALNUT CREEK BART
10. 80 - VALLEJO - EL CERRITO DEL NORTE BART
11. 80S - VALLEJO - BENICIA - WALNUT CREEK BART
12. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
13. OTHER

OTHER LINE = 674

SKIP AFTER Q237 GO 241

*************************************************************************************************************************************************

238. WHAT WESTCAT ROUTE DID YOU TRANSFER TO?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUSINESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL (SATURDAYS ONLY)
9. 30Z - HTC/MARTINEZ
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/EL CERRITO DEL NORTE/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 675

SKIP AFTER Q238 GO 241

*************************************************************************************************************************************************
239. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER TO?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDYVAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAIRFIELD - SUISUN TRANSIT (FAST)
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE FERRY)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK FERRY)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. WHEELS
39. YOUNTVILLE SHUTTLE
40. OTHER
41. DONT REMEMBER

OTHER LINE = 676

********************************************************************************
240. WHICH ROUTE OR LINE DID YOU TRANSFER TO ?

SKIP AFTER Q240 GO 241

********************************************************************************
241. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT ON <<OPERATOR6>> ROUTE <<ROUTE6>> ?

[GEOCODE BOARDING LOCATION]: 241T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

******************************************************************************
242. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT OFF <<OPERATOR6>> ROUTE <<ROUTE6>> ?

[GEOCODE ALIGHTING LOCATION]: 242T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

******************************************************************************
243. IS THAT WHERE YOU REACHED YOUR DESTINATION ?

1. YES
2. NO

SKIP AFTER Q243 IF Q<243> EQ 1 THEN GO 378

******************************************************************************
244. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AMTRAK (CAPITOL CORRIDOR & SAN JOAQUIN)
4. ANGEL ISLAND FERRY
5. BART
6. BLUE AND GOLD FERRY
7. CALTRAIN
8. THE COUNTY CONNECTION (CCCTA)
9. DUMBARTON EXPRESS
10. EMERY GO-ROUND
11. FAIRFIELD-SUISUN TRANSIT (FAST)
12. GOLDEN GATE FERRY
13. GOLDEN GATE TRANSIT
14. MARIN TRANSIT
15. MUNI
16. NAPA VINE
17. PETALUMA TRANSIT
18. SAMTRANS
19. SAN FRANCISCO BAY FERRY
20. SANTA CLARA VTA
21. SANTA ROSA CITYBUS
22. SONOMA COUNTY TRANSIT
23. STANFORD MARGUERITE SHUTTLE
24. TRI DELTA TRANSIT
25. UNION CITY TRANSIT
26. VALLEJO BAYLINK FERRY
27. VALLEJO TRANSIT
28. WESTCAT
29. ANOTHER AGENCY
30. DON'T REMEMBER

SKIP AFTER Q244 IF Q<244> EQ 2 THEN GO 248
SKIP AFTER Q244 IF Q<244> EQ 3 THEN GO 250
SKIP AFTER Q244 IF Q<244> EQ 4 THEN GO 252
SKIP AFTER Q244 IF Q<244> EQ 5 THEN GO 254
SKIP AFTER Q244 IF Q<244> EQ 6 THEN GO 256
SKIP AFTER Q244 IF Q<244> EQ 7 THEN GO 258
SKIP AFTER Q244 IF Q<244> EQ 8 THEN GO 260
SKIP AFTER Q244 IF Q<244> EQ 9 THEN GO 261
SKIP AFTER Q244 IF Q<244> EQ 10 THEN GO 262
SKIP AFTER Q244 IF Q<244> EQ 11 THEN GO 263
SKIP AFTER Q244 IF Q<244> EQ 12 THEN GO 264
SKIP AFTER Q244 IF Q<244> EQ 13 THEN GO 266
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SKIP AFTER Q244 IF Q<244> EQ 16 THEN GO 269
SKIP AFTER Q244 IF Q<244> EQ 17 THEN GO 270
SKIP AFTER Q244 IF Q<244> EQ 18 THEN GO 271
SKIP AFTER Q244 IF Q<244> EQ 19 THEN GO 272
SKIP AFTER Q244 IF Q<244> EQ 20 THEN GO 274
SKIP AFTER Q244 IF Q<244> EQ 21 THEN GO 275
SKIP AFTER Q244 IF Q<244> EQ 22 THEN GO 276
SKIP AFTER Q244 IF Q<244> EQ 23 THEN GO 277
SKIP AFTER Q244 IF Q<244> EQ 24 THEN GO 278
SKIP AFTER Q244 IF Q<244> EQ 25 THEN GO 279
SKIP AFTER Q244 IF Q<244> EQ 26 THEN GO 280
245. AC TRANSIT ROUTE

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

246. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1     21. 48     41. 75     61. 242
2. 1R    22. 49     42. 76     62. 251
3. 7     23. 51A    43. 83     63. 264
4. 11    24. 51B    44. 85     64. 275
5. 12    25. 52     45. 86     65. 314
6. 14    26. 54     46. 88     66. 332
7. 18    27. 57     47. 89     67. 333
8. 20    28. 58L    48. 93     68. 339
9. 21    29. 60     49. 94     69. 345
10. 22   30. 62     50. 95     70. 350
11. 25   31. 65     51. 97     71. 356
12. 26   32. 67     52. 98     72. 376
13. 31   33. 68     53. 99     73. 386
14. 32   34. 70     54. 210    74. 391
15. 37   35. 71     55. 212    75. OTHER
16. 39   36. 72     56. 215
17. 40   37. 72M    57. 216
18. 45   38. 72R    58. 217
19. 46   39. 73     59. 232
20. 47   40. 74     60. 239

OTHER LINE = 677

286
**247. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM?**

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<th>1. 604</th>
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<td>53. 802</td>
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**OTHER LINE = 678**

**SKIP AFTER Q247 GO 286**

********************************************************************************

**248. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET ON?**

[GEOCODE BOARDING LOCATION]: 248T_ACE STATION

<table>
<thead>
<tr>
<th></th>
<th></th>
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<td>LATHROP/MANTECA</td>
<td>LIVERMORE</td>
<td>PLEASANTON</td>
<td>SAN JOSE</td>
<td>SANTA CLARA</td>
<td>STOCKTON</td>
<td>TRACY</td>
<td>VASCO ROAD</td>
<td>OTHER</td>
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**OTHER LINE = 679**

********************************************************************************
249. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 249T_ACE_STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 680

SKIP AFTER Q249 GO 288

*******************************************************************************

250. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 250T_AMTRAK_STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

*******************************************************************************
251. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET OFF?

[GEOCODE BOARDING LOCATION]: 251T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MCD)
18. OAKLAND - COLISEUM/AIRPORT (GAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

SKIP AFTER Q251 GO 288

*****************************************************************************************************************************************
252. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 252T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 681

*****************************************************************************************************************************************
253. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 253T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 682

SKIP AFTER Q253 GO 288

*****************************************************************************************

254. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 254T_BART STATION

1. 12TH ST OAKLAND CITY CENTER 22. HAYWARD
2. 16TH ST MISSION (SF) 23. LAFAYETTE
3. 19TH ST OAKLAND 24. LAKE MERRITT (OAK)
4. 24TH ST MISSION (SF) 25. MACARTHUR (OAK)
5. ASHBY (BERKELEY) 26. MILLBRAE
6. BALBOA PARK (SF) 27. MONTGOMERY ST (SF)
7. BAY FAIR (SAN LEANDRO) 28. NORTH BERKELEY
8. CASTRO VALLEY 29. NORTH CONCORD/MARTINEZ
9. CIVIC CENTER/UN PLAZA (SF) 30. ORINDA
10. COLISEUM/OAKLAND AIRPORT 31. PITTSBURG/BAY POINT
11. COLMA 32. PLEASANT HILL/CONT.COST. CTR
12. CONCORD 33. POWELL ST (SF)
13. DALY CITY 34. RICHMOND
14. DOWNTOWN BERKELEY 35. ROCKRIDGE (OAK)
15. DUBLIN/PLEASANTON 36. SAN BRUNO
16. EL CERRITO DEL NORTE 37. SAN FRANCISCO INT'L AIRPORT
17. EL CERRITO PLAZA 38. SAN LEANDRO
18. EMBARCADERO (SF) 39. SOUTH HAYWARD
19. FREMONT 40. SOUTH SAN FRANCISCO
20. FRUITVALE (OAK) 41. UNION CITY
21. GLEN PARK (SF) 42. WALNUT CREEK
22. HAYWARD 43. WEST DUBLIN/PLEASANTON
23. LAFAYETTE 44. WEST OAKLAND
255. WHICH STATION DID YOU GET OFF BART?

**[GEOCODE ALIGHTING LOCATION]: 255T_BART STATION**

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**SKIP AFTER Q255 GO 288**

256. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET ON AT?

**[GEOCODE BOARDING LOCATION]: 256T_BLUE AND GOLD TERMINAL**

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<td>SOUTH SAN FRANCISCO (OYSTER POINT)</td>
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<td>11.</td>
<td>TIBURON</td>
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<td>12.</td>
<td>VALLEJO</td>
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<td>OTHER</td>
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OTHER LINE = 683

*********************************************************************************************************************************************
257. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 257T_BLUE AND GOLD TERMINAL

1. ALAMEDA
2. ANGEL ISLAND
3. ATT PARK (GIANTS STADIUM)
4. FERRY BUILDING
5. HARBOR BAY FERRY
6. OAKLAND
7. PIER 39
8. PIER 41
9. SAUSALITO
10. SOUTH SAN FRANCISCO (OYSTER POINT)
11. TIBURON
12. VALLEJO
13. OTHER

OTHER LINE = 684

SKIP AFTER Q257 GO 288

*****************************************************************************

258. WHICH CALTRAIN STATION DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 258T_CALTRAIN STATION

1. 22ND STREET
2. ATHERTON WEEKEND ONLY
3. BAYSHORE
4. BELMONT
5. BLOSSOM HILL
6. BROADWAY WEEKEND ONLY
7. BURLINGAME
8. CALIFORNIA AVE
9. CAPITOL
10. COLLEGE PARK
11. GILROY
12. HAYWARD PARK
13. HILLSDALE
14. LAWRENCE
15. MENLO PARK
16. MILLBRAE TRANSIT CENTER
17. MORGAN HILL
18. MOUNTAIN VIEW
19. PALO ALTO
20. REDWOOD CITY
21. SAN ANTONIO
22. SAN BRUNO
23. SAN CARLOS
24. SAN FRANCISCO
25. SAN JOSE DIRIDON
26. SAN MARTIN
27. SAN MATEO
28. SANTA CLARA
29. SOUTH SAN FRANCISCO
30. STANFORD FOOTBALL ONLY
31. SUNNYVALE
32. TAMMEN
33. OTHER

OTHER LINE = 685

*****************************************************************************
259. WHICH CALTRAIN STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 259T_CALTRAIN STATION

1. 22ND STREET 11. GILROY
2. AHERTON WEEKEND ONLY 12. HAYWARD PARK
3. BAYSHORE 13. HILLSDALE
4. BELMONT 14. LAWRENCE
5. BLOSSOM HILL 15. MENLO PARK
6. BROADWAY WEEKEND ONLY 16. MILLBRAE TRANSIT CENTER
7. BURLINGAME 17. MORGAN HILL
8. CALIFORNIA AVE 18. MOUNTAIN VIEW
9. CAPITOL 19. PALO ALTO
10. COLLEGE PARK 20. REDWOOD CITY

OTHER LINE = 686

SKIP AFTER Q259 GO 288

260. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER TO?

1. 1 20. 35 39. 601 58. 626
2. 2 21. 36 40. 602 59. 627
3. 4 22. 91X 41. 603 60. 635
4. 5 23. 92X 42. 605 61. 636
5. 6 24. 93X 43. 606 62. 639
6. 7 25. 95X 44. 607 63. 649
7. 9 26. 96X 45. 608 64. OTHER
8. 10 27. 97X 46. 609
9. 11 28. 98X 47. 610
10. 14 29. 250 48. 611
11. 15 30. 260 49. 612
12. 16 31. 301 50. 613
13. 17 32. 310 51. 614
14. 18 33. 311 52. 615
15. 19 34. 314 53. 616
16. 20 35. 315 54. 619
17. 21 36. 316 55. 622
18. 25 37. 320 56. 623
19. 28 38. 321 57. 625

OTHER LINE = 687

SKIP AFTER Q260 GO 286
261. WHICH DUMBARTON EXPRESS ROUTE DID YOU TRANSFER TO?

1. DB
2. DB1
3. OTHER

OTHER LINE = 688

SKIP AFTER Q261 GO 286

*************************************************************************************************

262. WHICH EMERY GO-ROUND ROUTE DID YOU TRANSFER TO?

1. HOLLIS
2. SHELLMOUND/POWELL
3. WATERGATE EXPRESS
4. OTHER

OTHER LINE = 689

SKIP AFTER Q262 GO 286

*************************************************************************************************

263. WHICH FAIRFIELD-SUISUN TRANSIT (FAST) ROUTE DID YOU TRANSFER TO?

1. 1A
2. 1B
3. 2
4. 3A
5. 3B
6. 4
7. 5
8. 6
9. 7
10. 8
11. 20X
12. 30X
13. 40X
14. 90X
15. TRAVIS AFB SERVICE
16. OTHER

OTHER LINE = 690

SKIP AFTER Q263 GO 286

*************************************************************************************************
264. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 264T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 691

*******************************************************************************

265. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 265T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 692

SKIP AFTER Q265 GO 288

*******************************************************************************
266. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER TO?

1. 2  
2. 4  
3. 8  
4. 10 
5. 17 
6. 18 
7. 19 
8. 22 
9. 23 
10. 24 
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17. 42 
18. 44 
19. 45 
20. 45K 
21. 49 
22. 49K 
23. 51 
24. 54 
25. 56 
26. 58
27. 61 
28. 66 
29. 68 
30. 70 
31. 71 
32. 72 
33. 74 
34. 76 
35. 80 
36. 92 
37. 93 
38. 97 
39. 101 
40. 113 
41. 114 
42. 117 
43. 125 
44. 126 
45. 127 
46. 139 
47. 222 
48. 233 
49. 257 
50. 259
51. OTHER

OTHER LINE = 693

SKIP AFTER Q266 GO 286

******************************************************************

267. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER TO?

1. 17 
2. 19 
3. 22 
4. 23 
5. 29 
6. 35 
7. 36 
8. 45 
9. 49 
10. 51 
11. 61 
12. 66
13. 68
14. 71 
15. 113 
16. 117 
17. 125 
18. 126 
19. 127 
20. 139 
21. 222 
22. 233 
23. 257 
24. 259
25. NOVATO DIAL-A-RIDE
26. OTHER

OTHER LINE = 694

SKIP AFTER Q267 GO 286

******************************************************************

128
268. WHICH MUNI ROUTE DID YOU TRANSFER TO?

1. F  21. 6  41. 28  61. 45  81. CABLE CAR - CALIFORNIA STREET
2. J  22. 8AX  42. 28L  62. 47  82. CABLE CAR - POWELL HYDE
3. K  23. 8BX  43. 29  63. 48  83. CABLE CAR - POWELL MASON
4. K-OWL  24. 8X  44. 30  64. 49  84. OTHER
5. L  25. 9  45. 30X  65. 52
6. L-OWL  26. 9L  46. 31  66. 54
7. M  27. 10  47. 31AX  67. 56
8. M-OWL  28. 12  48. 31BX  68. 66
9. N  29. 14  49. 33  69. 67
10. N-OWL  30. 14L  50. 35  70. 71
11. NX  31. 14X  51. 36  71. 71L
12. S  32. 16X  52. 37  72. 76
13. T  33. 17  53. 38  73. 80X
14. T-OWL  34. 18  54. 38AX  74. 81X
15. 1  35. 19  55. 38BX  75. 82X
16. 1AX  36. 21  56. 38L  76. 83X
17. 1BX  37. 22  57. 39  77. 88
18. 2  38. 23  58. 41  78. 90
19. 3  39. 24  59. 43  79. 91
20. 5  40. 27  60. 44  80. 108

OTHER LINE = 695

SKIP AFTER Q268 GO 286

*****************************************************************************

269. WHICH NAPA VINE ROUTE DID YOU TRANSFER TO?

1. 1A  10. 10
2. 1B  11. AMERICAN CANYON TRANSIT
3. 2  12. CALISTOGA HANDYVAN
4. 3A  13. NAPA/SONOMA ROUTE 25
5. 3B  14. ST. HELENA SHUTTLE
6. 4  15. VINE 29 EXPRESS
7. 5A  16. VINE GO PARATRANSIT
8. 5B  17. YOUNTVILLE TROLLEY
9. 6  18. OTHER

OTHER LINE = 696

SKIP AFTER Q269 GO 286

*****************************************************************************
270. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - PETALUMA BOULEVARD  
2. 1T - CHERRY VALLEY TRIPPER/PETALUMA HS/PETALUMA JH  
3. 2 - NORTH MCDOWELL  
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY  
5. 11 - CROSSTOWN/DOWNTOWN  
6. 24 - LAKEVILLE  
7. 33 - S. MCDOWELL/ELY/SONOMA MOUNTAIN PARKWAY  
8. OTHER

OTHER LINE = 697

SKIP AFTER Q270 GO 286

********************************************************************************

271. WHICH OF THE SAMTRANS ROUTES DID YOU TRANSFER TO?

1. 14  18. 110  35. 271  
2. 16  19. 112  36. 274  
3. 17  20. 118  37. 280  
4. 24  21. 120  38. 281  
5. 35  22. 121  39. 292  
6. 36  23. 122  40. 294  
7. 38  24. 123  41. 295  
8. 43  25. 130  42. 296  
9. 46  26. 132  43. 297  
10. 53  27. 133  44. 359  
11. 54  28. 140  45. 390  
12. 55  29. 141  46. 391  
13. 58  30. 250  47. 397  
14. 72  31. 251  48. KX  
15. 73  32. 260  49. OTHER  
16. 83  33. 262  
17. 85  34. 270

OTHER LINE = 698

SKIP AFTER Q271 GO 286

********************************************************************************
272. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 272T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 699

********************************************************************************

273. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 273T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 700

SKIP AFTER Q273 GO 288

***************************************************************************
### 274. Which of the Santa Clara VTA Routes Did You Transfer To?

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**Other Line = 701**

**Skip after Q274 Go 286**

### 275. Which Santa Rosa CityBus Route Did You Transfer To?

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**Other Line = 702**

**Skip after Q275 Go 286**

*******************************************************************************
### Question:
Which Sonoma County transit route did you transfer to?

1. 10 - Rohnert Park - Cotati - SSU Local
2. 12 - Northern Rohnert Park Local
3. 14 - Northern Rohnert Park Local
4. 20 - Russian River Area - Forestville - Sebastopol - Santa Rosa
5. 20X - Russian River Area - Sebastopol - Santa Rosa
6. 22 - Santa Rosa - Sebastopol
7. 24 - Sebastopol Local
8. 25 - Sonoma - Napa
9. 26 - Sebastopol - Rohnert Park - Cotati
10. 28 - Guerneville - Monte Rio Local
11. 30 - Santa Rosa - Sonoma Valley
12. 30X - Santa Rosa - Sonoma Valley
13. 32 - Sonoma Valley Local
14. 34X - Santa Rosa - Sonoma
15. 38 - Sonoma - San Rafael
16. 40 - Sonoma - Petaluma
17. 42 - Santa Rosa - Industry West Business Park
18. 44 - Petaluma JC - SSU - Santa Rosa
19. 46 - SSU - Santa Rosa
20. 48 - Petaluma - Rohnert - Cotati - Santa Rosa
21. 48X - Petaluma - Santa Rosa
22. 60 - Cloverdale - Healdsburg - Windsor - Santa Rosa
23. 60X - Cloverdale - Healdsburg - Santa Rosa
24. 62 - Santa Rosa - Sonoma County Airport - Windsor
25. 66 - Windsor Local
26. 68 - Cloverdale Local
27. Other

Other line = 703

Skip after Q276 go 286

******************************************************************************
277. WHICH STANFORD MARGUERITE SHUTTLE DID YOU TRANSFER TO?

1. 1050 ARASTRADERO (1050 A)
2. ARDENWOOD EXPRESS
3. BOHANNON (BOH)
4. LINE C (C OR C-LIMITED)
5. LINE N (N)
6. LINE O (O)
7. LINE P (P)
8. LINE S (S)
9. LINE V (V)
10. LINE X COUNTER-CLOCKWISE (X OR X-LIMITED AM/PM)
11. LINE Y CLOCKWISE (Y OR Y-LIMITED AM/PM)
12. MEDICAL CENTER (MC-HOLIDAY)
13. MEDICAL CENTER (MC-LIMITED)
14. RESEARCH PARK (RP)
15. SHOPPING EXPRESS (SE)
16. SLAC
17. STANFORD MENLO PARK
18. OTHER

OTHER LINE = 704

SKIP AFTER Q277 GO 286

************************************************************************************

278. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER TO?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 705

SKIP AFTER Q278 GO 286

************************************************************************************
279. WHICH UNION CITY TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1A
2. 1B
3. 2
4. 3
5. 4
6. OTHER

OTHER LINE = 706

SKIP AFTER Q279 GO 286

********************************************************************************

280. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 280T_VALLEJO BAYLINK TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 707

******************************************************************************

281. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 281T_VALLEJO BAYLINK FERRY TERMINAL

1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 708

SKIP AFTER Q281 GO 288

******************************************************************************
282. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 76 - VALLEJO - BENICIA - DIABLO VALLEY COLLEGE
9. 78 - WALNUT CREEK BART
10. 80 - VALLEJO - EL CERRITO DEL NORTE BART
11. 80S - VALLEJO - BENICIA - WALNUT CREEK BART
12. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
13. OTHER

OTHER LINE = 709

SKIP AFTER Q282 GO 286

****************************

283. WHAT WESTCAT ROUTE DID YOU TRANSFER TO?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUSINESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL (SATURDAYS ONLY)
9. 30Z - HTC/MARTINEZ
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/EL CERRITO DEL NORTE/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 710

SKIP AFTER Q283 GO 286

****************************
284. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER TO?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDYVAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAIRFIELD - SUISUN TRANSIT (FAST)
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE FERRY)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK FERRY)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. WHEELS
39. YOUNTVILLE SHUTTLE
40. OTHER
41. DONT REMEMBER

OTHER LINE = 711

SKIP AFTER Q284 IF Q<284> EQ 41 THEN GO END

*****************************************************************************************************************

285. WHICH ROUTE OR LINE DID YOU TRANSFER TO ?

SKIP AFTER Q285 GO 286

*****************************************************************************************************************
286. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT ON <<OPERATOR7>> ROUTE <<ROUTE7>>?

[GEOCODE BOARDING LOCATION]: 286T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

******************************************************************************

287. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT OFF <<OPERATOR7>> ROUTE <<ROUTE7>>?

[GEOCODE ALIGHTING LOCATION]: 287T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

*******************************************************************************

288. IS THAT WHERE YOU REACHED YOUR DESTINATION?

1. YES
2. NO

SKIP AFTER Q288 IF Q<288> EQ 1 THEN GO 378

*******************************************************************************
289. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AMTRAK (CAPITOL CORRIDOR & SAN JOAQUIN)
4. ANGEL ISLAND FERRY
5. BART
6. BLUE AND GOLD FERRY
7. CALTRAIN
8. THE COUNTY CONNECTION (CCCTA)
9. DUMBARTON EXPRESS
10. EMERY GO-ROUND
11. FAIRFIELD-SUISUN TRANSIT (FAST)
12. GOLDEN GATE FERRY
13. GOLDEN GATE TRANSIT
14. MARIN TRANSIT
15. MUNI
16. NAPA VINE
17. PETALUMA TRANSIT
18. SAMTRANS
19. SAN FRANCISCO BAY FERRY
20. SANTA CLARA VTA
21. SANTA ROSA CITYBUS
22. SONOMA COUNTY TRANSIT
23. STANFORD MARGUERITE SHUTTLE
24. TRI DELTA TRANSIT
25. UNION CITY TRANSIT
26. VALLEJO BAYLINK FERRY
27. VALLEJO TRANSIT
28. WESTCAT
29. ANOTHER AGENCY
30. DON'T REMEMBER

SKIP AFTER Q289 IF Q<289> EQ 2 THEN GO 293
SKIP AFTER Q289 IF Q<289> EQ 3 THEN GO 295
SKIP AFTER Q289 IF Q<289> EQ 4 THEN GO 297
SKIP AFTER Q289 IF Q<289> EQ 5 THEN GO 299
SKIP AFTER Q289 IF Q<289> EQ 6 THEN GO 301
SKIP AFTER Q289 IF Q<289> EQ 7 THEN GO 303
SKIP AFTER Q289 IF Q<289> EQ 8 THEN GO 305
SKIP AFTER Q289 IF Q<289> EQ 9 THEN GO 306
SKIP AFTER Q289 IF Q<289> EQ 10 THEN GO 307
SKIP AFTER Q289 IF Q<289> EQ 11 THEN GO 308
SKIP AFTER Q289 IF Q<289> EQ 12 THEN GO 309
SKIP AFTER Q289 IF Q<289> EQ 13 THEN GO 311
SKIP AFTER Q289 IF Q<289> EQ 14 THEN GO 312
SKIP AFTER Q289 IF Q<289> EQ 15 THEN GO 313
SKIP AFTER Q289 IF Q<289> EQ 16 THEN GO 314
SKIP AFTER Q289 IF Q<289> EQ 17 THEN GO 315
SKIP AFTER Q289 IF Q<289> EQ 18 THEN GO 316
SKIP AFTER Q289 IF Q<289> EQ 19 THEN GO 317
SKIP AFTER Q289 IF Q<289> EQ 20 THEN GO 319
SKIP AFTER Q289 IF Q<289> EQ 21 THEN GO 320
SKIP AFTER Q289 IF Q<289> EQ 22 THEN GO 321
SKIP AFTER Q289 IF Q<289> EQ 23 THEN GO 322
SKIP AFTER Q289 IF Q<289> EQ 24 THEN GO 323
SKIP AFTER Q289 IF Q<289> EQ 25 THEN GO 324
SKIP AFTER Q289 IF Q<289> EQ 26 THEN GO 325
**290. AC TRANSIT ROUTE**

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

**291. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO?**

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**OTHER LINE = 712**

**SKIP AFTER Q291 GO 331**
292. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM?

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OTHER LINE = 713

SKIP AFTER Q292 GO 331

293. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 293T_ACE STATION

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OTHER LINE = 714

**************************************************************************************************
294. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 294T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 715

SKIP AFTER Q294 GO 333

***********************************************************************

295. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 295T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FREMONT - COLISEUM/AIRPORT (OAC)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

***********************************************************************
296. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET OFF?

[GEOCODE BOARDING LOCATION]: 296T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRENO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

SKIP AFTER Q296 GO 333

*******************************************************************************

297. WHICH ANGEL ISLAND FERRY FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 297T_ANGEL ISLAND FERRY FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 716

*******************************************************************************
298. WHICH ANGEL ISLAND TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 298T_ANGEL ISLAND TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 717

SKIP AFTER Q298 GO 333

********************************************************************************

299. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 299T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE (OAK)
21. GLEN PARK (SF)
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONT.COST. CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

********************************************************************************
300. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 300T_BART STATION

1. 12TH ST OAKLAND CITY CENTER  23. LAFAYETTE
2. 16TH ST MISSION (SF)     24. LAKE MERRITT (OAK)
3. 19TH ST OAKLAND         25. MACARTHUR (OAK)
4. 24TH ST MISSION (SF)    26. MILLBRAE
5. ASHBY (BERKELEY)      27. MONTGOMERY ST (SF)
6. BALBOA PARK (SF)       28. NORTH BERKELEY
7. BAY FAIR (SAN LEANDRO) 29. NORTH CONCORD/MARTINEZ
8. CASTRO VALLEY          30. ORINDA
9. CIVIC CENTER/UN PLAZA (SF) 31. PITTSBURG/BAY POINT
10. COLISEUM/OAKLAND AIRPORT 32. PLEASANT HILL/CONT.COST. CTR
11. COLMA                33. POWELL ST (SF)
12. CONCORD            34. RICHMOND
13. DALY CITY          35. ROCKRIDGE (OAK)
14. DOWNTOWN BERKELEY  36. SAN BRUNO
15. DUBLIN/PLEASANTON  37. SAN FRANCISCO INT'L AIRPORT
16. EL CERRITO DEL NORTE 38. SAN LEANDRO
17. EL CERRITO PLAZA    39. SOUTH HAYWARD
18. EMBARCADERO (SF)    40. SOUTH SAN FRANCISCO
19. FREMONT            41. UNION CITY
20. FRUITVALE (OAK)    42. WALNUT CREEK
21. GLEN PARK (SF)    43. WEST DUBLIN/PLEASANTON
22. HAYWARD           44. WEST OAKLAND

SKIP AFTER Q300 GO 333

********************************************************************************************

301. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 301T_BLUE AND GOLD TERMINAL

1. ALAMEDA
2. ANGEL ISLAND
3. ATT PARK (GIANTS STADIUM)
4. FERRY BUILDING
5. HARBOR BAY FERRY
6. OAKLAND
7. PIER 39
8. PIER 41
9. SAUSALITO
10. SOUTH SAN FRANCISCO (OYSTER POINT)
11. TIBURON
12. VALLEJO
13. OTHER

OTHER LINE = 718

*********************************************************************************************
302. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 302T_BLUE AND GOLD TERMINAL

1. ALAMEDA
2. ANGEL ISLAND
3. ATT PARK (GIANTS STADIUM)
4. FERRY BUILDING
5. HARBOR BAY FERRY
6. OAKLAND
7. PIER 39
8. PIER 41
9. SAUSALITO
10. SOUTH SAN FRANCISCO (OYSTER POINT)
11. TIBURON
12. VALLEJO
13. OTHER

OTHER LINE = 719

SKIP AFTER Q302 GO 333

********************************************************************************

303. WHICH CALTRAIN STATION DID YOU GET ON AT?

[GEOCODE BOARDING STATION LOCATION]: 303T_CALTRAIN STATION

1. 22ND STREET
2. AHERTON WEEKEND ONLY
3. BAYSHORE
4. BELMONT
5. BLOSSOM HILL
6. BROADWAY WEEKEND ONLY
7. BURLINGAME
8. CALIFORNIA AVE
9. CAPITOL
10. COLLEGE PARK
11. GILROY
12. HAYWARD PARK
13. HILLSDALE
14. LAWRENCE
15. MENLO PARK
16. MILLBRAE TRANSIT CENTER
17. MORGAN HILL
18. MOUNTAIN VIEW
19. PALO ALTO
20. REDWOOD CITY

21. SAN ANTONIO
22. SAN BRUNO
23. SAN CARLOS
24. SAN FRANCISCO
25. SAN JOSE DIRIDON
26. SAN MARTIN
27. SAN MATEO
28. SANTA CLARA
29. SOUTH SAN FRANCISCO
30. STANFORD FOOTBALL ONLY
31. SUNNYVALE
32. TAMEN
33. OTHER

OTHER LINE = 720

********************************************************************************
304. WHICH CALTRAIN STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 304T_CALTRAIN STATION

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OTHER LINE = 721

SKIP AFTER Q304 GO 333

***********************************************************************
305. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER TO?

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OTHER LINE = 722

SKIP AFTER Q305 GO 331

***********************************************************************
306. WHICH DUMBARTON EXPRESS ROUTE DID YOU TRANSFER TO?

1. DB
2. DB1
3. OTHER

OTHER LINE = 723

SKIP AFTER Q306 GO 331

307. WHICH EMERY-GO-ROUND ROUTE DID YOU TRANSFER TO?

1. HOLLIS
2. SHELLMOUND/POWELL
3. WATERGATE EXPRESS
4. OTHER

OTHER LINE = 724

SKIP AFTER Q307 GO 331

308. WHICH FAIRFIELD-SUISUN TRANSIT (FAST) ROUTE DID YOU TRANSFER TO?

1. 1A
2. 1B
3. 2
4. 3A
5. 3B
6. 4
7. 5
8. 6
9. 7
10. 8
11. 20X
12. 30X
13. 40X
14. 90X
15. TRAVIS AFB SERVICE
16. OTHER

OTHER LINE = 725

SKIP AFTER Q308 GO 331
309. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 309T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 726

*******************************************************************
310. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 310T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 727

SKIP AFTER Q310 GO 333

*******************************************************************
311. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER TO?

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50. 259
51. OTHER

OTHER LINE = 728

SKIP AFTER Q311 GO 331

********************************************************************************

312. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER TO?

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23. 257
24. 259
25. NOVATO DIAL-A-RIDE
26. OTHER

OTHER LINE = 729

SKIP AFTER Q312 GO 331

********************************************************************************
313. WHICH MUNI ROUTE DID YOU TRANSFER TO?

1. F  21. 6  41. 28  61. 45  81. CABLE CAR - CALIFORNIA STREET
2. J  22. 8AX  42. 28L  62. 47  82. CABLE CAR - POWELL HYDE
3. K  23. 8BX  43. 29  63. 48  83. CABLE CAR - POWELL MASON
4. K-OWL  24. 8X  44. 30  64. 49  84. OTHER
5. L  25. 9  45. 30X  65. 52
6. L-OWL  26. 9L  46. 31  66. 54
7. M  27. 10  47. 31AX  67. 56
8. M-OWL  28. 12  48. 31BX  68. 66
9. N  29. 14  49. 33  69. 67
10. N-OWL  30. 14L  50. 35  70. 71
11. NX  31. 14X  51. 36  71. 71L
12. S  32. 16X  52. 37  72. 76
13. T  33. 17  53. 38  73. 80X
14. T-OWL  34. 18  54. 38AX  74. 81X
15. 1  35. 19  55. 38BX  75. 82X
16. 1AX  36. 21  56. 38L  76. 83X
17. 1BX  37. 22  57. 39  77. 88
18. 2  38. 23  58. 41  78. 90
19. 3  39. 24  59. 43  79. 91
20. 5  40. 27  60. 44  80. 108

OTHER LINE = 730

SKIP AFTER Q313 GO 331

314. WHICH NAPA VINE ROUTE DID YOU TRANSFER TO?

1. 1A  10. 10
2. 1B  11. AMERICAN CANYON TRANSIT
3. 2  12. CALISTOGA HANDYVAN
4. 3A  13. NAPA/SONOMA ROUTE 25
5. 3B  14. ST. HELENA SHUTTLE
6. 4  15. VINE 29 EXPRESS
7. 5A  16. VINE GO PARATRANSIT
8. 5B  17. YOUNTVILLE TROLLEY
9. 6  18. OTHER

OTHER LINE = 731

SKIP AFTER Q314 GO 331
315. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - PETALUMA BOULEVARD  
2. 1T - CHERRY VALLEY TRIPPER/PETALUMA HS/PETALUMA JH  
3. 2 - NORTH MCDOWELL  
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY  
5. 11 - CROSSTOWN/DOWNTOWN  
6. 24 - LAKEVILLE  
7. 33 - S. MCDOWELL/ELY/SONOMA MOUNTAIN PARKWAY  
8. OTHER

OTHER LINE = 732

SKIP AFTER Q315 GO 331

316. WHICH OF THE SAMTRANS ROUTES DID YOU TRANSFER TO?

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OTHER LINE = 733

SKIP AFTER Q316 GO 331
317. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 317T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 734

********************************************************************************

318. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 318T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 735

SKIP AFTER Q318 GO 333

********************************************************************************
319. WHICH OF THE SANTA CLARA VTA ROUTES DID YOU TRANSFER TO?

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OTHER LINE = 736

SKIP AFTER Q319 GO 331

320. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER TO?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - MONTGOMERY VILLAGE/RINCON VALLEY
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTONTOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CIRCULATOR
20. OTHER

OTHER LINE = 737

SKIP AFTER Q320 GO 331
321. WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER TO?

1. 10 - ROHNERT PARK - COTATI - SSU LOCAL
2. 12 - NORTHERN ROHNERT PARK LOCAL
3. 14 - NORTHERN ROHNERT PARK LOCAL
4. 20 - RUSSIAN RIVER AREA - FORESTVILLE - SEBASTOPOL - SANTA ROSA
5. 20X - RUSSIAN RIVER AREA - SEBASTOPOL - SANTA ROSA
6. 22 - SANTA ROSA - SEBASTOPOL
7. 24 - SEBASTOPOL LOCAL
8. 25 - SONOMA - NAPA
9. 26 - SEBASTOPOL - ROHNERT PARK - COTATI
10. 28 - GUERNEVILLE - MONTE RIO LOCAL
11. 30 - SANTA ROSA - SONOMA VALLEY
12. 30X - SANTA ROSA - SONOMA VALLEY
13. 32 - SONOMA VALLEY LOCAL
14. 34X - SANTA ROSA - SONOMA
15. 38 - SONOMA - SAN RAFAEL
16. 40 - SONOMA - PETALUMA
17. 42 - SANTA ROSA - INDUSTRY WEST BUSINESS PARK
18. 44 - PETALUMA JC - SSU - SANTA ROSA
19. 46 - SSU - SANTA ROSA
20. 48 - PETALUMA - ROHNERT - COTATI - SANTA ROSA
21. 48X - PETALUMA - SANTA ROSA
22. 60 - CLOVERDALE - HEALDSBURG - WINDSOR - SANTA ROSA
23. 60X - CLOVERDALE - HEALDSBURG - SANTA ROSA
24. 62 - SANTA ROSA - SONOMA COUNTY AIRPORT - WINDSOR
25. 66 - WINDSOR LOCAL
26. 68 - CLOVERDALE LOCAL
27. OTHER

OTHER LINE = 738

SKIP AFTER Q321 GO 331

********************************************************************************
322. WHICH STANFORD MARGUERITE SHUTTLE DID YOU TRANSFER TO?

1. 1050 ARASTRADERO (1050 A)
2. ARDENWOOD EXPRESS
3. BOHANNON (BOH)
4. LINE C (C OR C-LIMITED)
5. LINE N (N)
6. LINE O (O)
7. LINE P (P)
8. LINE S (S)
9. LINE V (V)
10. LINE X COUNTER-CLOCKWISE (X OR X-LIMITED AM/PM)
11. LINE Y CLOCKWISE (Y OR Y-LIMITED AM/PM)
12. MEDICAL CENTER (MC-HOLIDAY)
13. MEDICAL CENTER (MC-LIMITED)
14. RESEARCH PARK (RP)
15. SHOPPING EXPRESS (SE)
16. SLAC
17. STANFORD MENLO PARK
18. OTHER

OTHER LINE = 739

SKIP AFTER Q322 GO 331

**********************************************************************************************

323. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER TO?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 740

SKIP AFTER Q323 GO 331

**********************************************************************************************
324. WHICH UNION CITY TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1A  
2. 1B  
3. 2  
4. 3  
5. 4  
6. OTHER

OTHER LINE = 741

SKIP AFTER Q324 GO 331

********************************************************************

325. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 325T_VALLEJO BAYLINK TERMINAL

1. PIER 41  
2. SAN FRANCISCO FERRY BUILDING  
3. VALLEJO  
4. OTHER

OTHER LINE = 742

********************************************************************

326. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 326T_VALLEJO BAYLINK FERRY TERMINAL

1. PIER 41  
2. SAN FRANCISCO FERRY BUILDING  
3. VALLEJO  
4. OTHER

OTHER LINE = 743

SKIP AFTER Q326 GO 333

********************************************************************
327. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 76 - VALLEJO - BENICIA - DIABLO VALLEY COLLEGE
9. 78 - WALNUT CREEK BART
10. 80 - VALLEJO - EL CERRITO DEL NORTE BART
11. 80S - VALLEJO - BENICIA - WALNUT CREEK BART
12. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
13. OTHER

OTHER LINE = 744

SKIP AFTER Q327 GO 331

328. WHAT WESTCAT ROUTE DID YOU TRANSFER TO?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUSINESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL (SATURDAYS ONLY)
9. 30Z - HTC/MARTINEZ
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/EL CERRITO DEL NORTE/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 745

SKIP AFTER Q328 GO 331
329. WHICH OTHER TRANSIT AGENCY did you transfer to?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDYVAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAIRFIELD - SUISUN TRANSIT (FAST)
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE FERRY)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK FERRY)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. WHEELS
39. YOUNTVILLE SHUTTLE
40. OTHER
41. DONT REMEMBER

OTHER LINE = 746

SKIP AFTER Q329 IF Q<329> EQ 41 THEN GO END

***********************************************************************
330. WHICH ROUTE OR LINE did you take ?

***********************************************************************
331. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT ON <<OPERATOR8>> ROUTE <<ROUTE8>> ?

[GEOCODE BOARDING LOCATION]: 331T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]  
1. YES
2. NO

332. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU
GOT OFF <<OPERATOR8>> ROUTE <<ROUTE8>> ?

[GEOCODE ALIGHTING LOCATION]: 332T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]  
1. YES
2. NO

333. IS THAT WHERE YOU REACHED YOUR DESTINATION ?

1. YES
2. NO

SKIP AFTER Q333 IF Q<333> EQ 1 THEN GO 378

********************************************************************************
334. WHAT AGENCY AND LINE DID YOU GET ON NEXT?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AMTRAK (CAPITOL CORRIDOR & SAN JOAQUIN)
4. ANGEL ISLAND FERRY
5. BART
6. BLUE AND GOLD FERRY
7. CALTRAIN
8. THE COUNTY CONNECTION (CCCTA)
9. DUMBARTON EXPRESS
10. EMERY GO-ROUND
11. FAIRFIELD-SUISUN TRANSIT (FAST)
12. GOLDEN GATE FERRY
13. GOLDEN GATE TRANSIT
14. MARIN TRANSIT
15. MUNI
16. NAPA VINE
17. PETALUMA TRANSIT
18. SAMTRANS
19. SAN FRANCISCO BAY FERRY
20. SANTA CLARA VTA
21. SANTA ROSA CITYBUS
22. SONOMA COUNTY TRANSIT
23. STANFORD MARGUERITE SHUTTLE
24. TRI DELTA TRANSIT
25. UNION CITY TRANSIT
26. VALLEJO BAYLINK FERRY
27. VALLEJO TRANSIT
28. WESTCAT
29. ANOTHER AGENCY
30. DON'T REMEMBER

SKIP AFTER Q334 IF Q<334> EQ 2 THEN GO 338
SKIP AFTER Q334 IF Q<334> EQ 3 THEN GO 340
SKIP AFTER Q334 IF Q<334> EQ 4 THEN GO 342
SKIP AFTER Q334 IF Q<334> EQ 5 THEN GO 344
SKIP AFTER Q334 IF Q<334> EQ 6 THEN GO 346
SKIP AFTER Q334 IF Q<334> EQ 7 THEN GO 348
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SKIP AFTER Q334 IF Q<334> EQ 23 THEN GO 367
SKIP AFTER Q334 IF Q<334> EQ 24 THEN GO 368
SKIP AFTER Q334 IF Q<334> EQ 25 THEN GO 369
SKIP AFTER Q334 IF Q<334> EQ 26 THEN GO 370
**335. AC TRANSIT ROUTE**

1. BELOW 400
2. ABOVE 400 OR LETTER ROUTE

**336. WHICH AC TRANSIT ROUTE DID YOU TRANSFER TO ?**

1. 1  21. 48  41. 75  61. 242
2. 1R 22. 49  42. 76  62. 251
3. 7  23. 51A 43. 83  63. 264
4. 11 24. 51B 44. 85  64. 275
5. 12  25. 52  45. 86  65. 314
6. 14 26. 54  46. 88  66. 332
7. 18  27. 57  47. 89  67. 333
8. 20 28. 58L  48. 93  68. 339
9. 21  29. 60  49. 94  69. 345
10. 22 30. 62  50. 95  70. 350
11. 25 31. 65  51. 97  71. 356
12. 26  32. 67  52. 98  72. 376
13. 31  33. 68  53. 99  73. 386
14. 32 34. 70  54. 210 74. 391
15. 37  35. 71  55. 212 75. OTHER
16. 39  36. 72  56. 215
17. 40  37. 72M 57. 216
18. 45  38. 72R 58. 217
19. 46  39. 73  59. 232
20. 47  40. 74  60. 239

OTHER LINE = 747

**337.**

**SKIP AFTER Q336 GO 376**

********************************************************************************
337. WHICH AC TRANSIT ROUTE DID YOU TRANSFER FROM?

1. 604    21. 646   41. 675   61. DB   81. OX
2. 605    22. 648   42. 676   62. DB1  82. P
3. 606    23. 649   43. 679   63. E    83. S
4. 607    24. 650   44. 680   64. F    84. SB
5. 611    25. 651   45. 681   65. FS   85. U
7. 620    27. 653   47. 684   67. H    87. W
9. 623    29. 655   49. 688   69. L    89. OTHER
10. 624   30. 657   50. 696   70. LA   90. BSD
11. 625   31. 658   51. 800   71. LC   91. BSN
12. 626   32. 660   52. 801   72. M
13. 628   33. 662   53. 802   73. NL
14. 629   34. 663   54. 805   74. NX
15. 631   35. 664   55. 840   75. NX1
16. 634   36. 667   56. 851   76. NX2
17. 638   37. 668   57. B    77. NX3
18. 641   38. 669   58. C    78. NX4
19. 642   39. 671   59. CB    79. NXC
20. 643   40. 672   60. DA   80. O

OTHER LINE = 748

SKIP AFTER Q337 GO 376

*****************************************************************************************

338. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 338T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATROPO/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 749

*******************************************************************************************
339. WHICH ACE (ALTAMONT COMMUTER EXPRESS) STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 339T_ACE STATION

1. FREMONT
2. GREAT AMERICA
3. LATHROP/MANTECA
4. LIVERMORE
5. PLEASANTON
6. SAN JOSE
7. SANTA CLARA
8. STOCKTON
9. TRACY
10. VASCO ROAD
11. OTHER

OTHER LINE = 750

SKIP AFTER Q339 GO 378

***************************************************************************************************

340. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET ON?

[GEOCODE BOARDING LOCATION]: 340T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHLAND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

***************************************************************************************************
341. WHICH AMTRAK (CAPITOL CORRIDOR OR SAN JOAQUIN) STATION DID YOU GET OFF?

[GEOCODE BOARDING LOCATION]: 341T_AMTRAK STATION

1. ANTIOCH (ACA)
2. AUBURN (ARN)
3. BAKERSFIELD (BFD)
4. BERKELEY (BKY)
5. CORCORAN (COC)
6. DAVIS (DAV)
7. DENAIR (TRK)
8. EMERYVILLE (EMY)
9. FREMONT (FMT)
10. FRESNO (FNO)
11. HANFORD (HNF)
12. HAYWARD (HAY)
13. LODI (LOD)
14. MADERA (MDR)
15. MARTINEZ (MTZ)
16. MERCED (MCD)
17. MODESTO (MOD)
18. OAKLAND - COLISEUM/AIRPORT (OAC)
19. OAKLAND - JACK LONDON SQUARE (OKJ)
20. RICHMOND (RIC)
21. ROCKLIN (RLN)
22. ROSEVILLE (RSV)
23. SACRAMENTO (SAC)
24. SAN JOSE (SJC)
25. SANTA CLARA - GREAT AMERICA (GAC)
26. SANTA CLARA - SANTA CLARA UNIVERSITY (SCC)
27. STOCKTON - ACE STATION (SKT)
28. STOCKTON - SAN JOAQUIN STREET STATION (SKN)
29. SUISUN CITY (SUI)
30. WASCO (WAC)

SKIP AFTER Q341 GO 378

***********************************************************************************************************************************************
342. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 342T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 751

***********************************************************************************************************************************************
343. WHICH ANGEL ISLAND FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 343T_ANGEL ISLAND FERRY TERMINAL

1. ANGEL ISLAND
2. TIBURON
3. OTHER

OTHER LINE = 752

SKIP AFTER Q343 GO 378

******************************************************************************

344. WHICH STATION DID YOU GET ON BART?

[GEOCODE BOARDING LOCATION]: 344T_BART STATION

1. 12TH ST OAKLAND CITY CENTER
2. 16TH ST MISSION (SF)
3. 19TH ST OAKLAND
4. 24TH ST MISSION (SF)
5. ASHBY (BERKELEY)
6. BALBOA PARK (SF)
7. BAY FAIR (SAN LEANDRO)
8. CASTRO VALLEY
9. CIVIC CENTER/UN PLAZA (SF)
10. COLISEUM/OAKLAND AIRPORT
11. COLMA
12. CONCORD
13. DALY CITY
14. DOWNTOWN BERKELEY
15. DUBLIN/PLEASANTON
16. EL CERRITO DEL NORTE
17. EL CERRITO PLAZA
18. EMBARCADERO (SF)
19. FREMONT
20. FRUITVALE (OAK)
21. GLEN PARK (SF)
22. HAYWARD
23. LAFAYETTE
24. LAKE MERRITT (OAK)
25. MACARTHUR (OAK)
26. MILLBRAE
27. MONTGOMERY ST (SF)
28. NORTH BERKELEY
29. NORTH CONCORD/MARTINEZ
30. ORINDA
31. PITTSBURG/BAY POINT
32. PLEASANT HILL/CONT.COST. CTR
33. POWELL ST (SF)
34. RICHMOND
35. ROCKRIDGE (OAK)
36. SAN BRUNO
37. SAN FRANCISCO INT'L AIRPORT
38. SAN LEANDRO
39. SOUTH HAYWARD
40. SOUTH SAN FRANCISCO
41. UNION CITY
42. WALNUT CREEK
43. WEST DUBLIN/PLEASANTON
44. WEST OAKLAND

******************************************************************************
345. WHICH STATION DID YOU GET OFF BART?

[GEOCODE ALIGHTING LOCATION]: 345T_BART STATION

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<td>19TH ST OAKLAND</td>
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<td>24TH ST MISSION (SF)</td>
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<td>ASHBY (BERKELEY)</td>
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<td>GLEN PARK (SF)</td>
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<td>LAKE MERRITT (OAK)</td>
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<td>MACARTHUR (OAK)</td>
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<td>MONTGOMERY ST (SF)</td>
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<td>PLEASANT HILL/CONT.COST. CTR</td>
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<td>POWELL ST (SF)</td>
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<td>RICHMOND</td>
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<td>ROCKRIDGE (OAK)</td>
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<td>36.</td>
<td>SAN BRUNO</td>
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<td>37.</td>
<td>SAN FRANCISCO INT'L AIRPORT</td>
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<td>SAN LEANDRO</td>
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<td>39.</td>
<td>SOUTH HAYWARD</td>
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<td>40.</td>
<td>SOUTH SAN FRANCISCO</td>
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<td>41.</td>
<td>UNION CITY</td>
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<td>42.</td>
<td>WALNUT CREEK</td>
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<td>43.</td>
<td>WEST DUBLIN/PLEASANTON</td>
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SKIP AFTER Q345 GO 378

346. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 346T_BLUE AND GOLD TERMINAL

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<td>ATT PARK (GIANTS STADIUM)</td>
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<td>4.</td>
<td>FERRY BUILDING</td>
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<td>5.</td>
<td>HARBOR BAY FERRY</td>
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<td>6.</td>
<td>OAKLAND</td>
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<td>7.</td>
<td>PIER 39</td>
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<td>9.</td>
<td>SAUSALITO</td>
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OTHER LINE = 753
347. WHICH BLUE AND GOLD FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 347T_BLUE AND GOLD TERMINAL

1. ALAMEDA
2. ANGEL ISLAND
3. ATT PARK (GIANTS STADIUM)
4. FERRY BUILDING
5. HARBOR BAY FERRY
6. OAKLAND
7. PIER 39
8. PIER 41
9. SAUSALITO
10. SOUTH SAN FRANCISCO (OYSTER POINT)
11. TIBURON
12. VALLEJO
13. OTHER

OTHER LINE = 754

SKIP AFTER Q347 GO 378

********************************************************************************************************************

348. WHICH CALTRAIN STATION DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 348T_CALTRAIN STATION

1. 22ND STREET
2. AThERTON WEEKEND ONLY
3. BAYSHORE
4. BELMONT
5. BLOSSOM HILL
6. BROADWAY WEEKEND ONLY
7. BURLINGAME
8. CALIFORNIA AVE
9. CAPITOL
10. COLLEGE PARK
11. GILROY
12. HAYWARD PARK
13. HILLSDALE
14. LAWRENCE
15. MENLO PARK
16. MILLBRAE TRANSIT CENTER
17. MORGAN HILL
18. MOUNTAIN VIEW
19. PALO ALTO
20. REDWOOD CITY

OTHER LINE = 755

********************************************************************************************************************
349. WHICH CALTRAIN STATION DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 349T_CALTRAIN STATION

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OTHER LINE = 756

SKIP AFTER Q349 GO 378

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350. WHICH OF THE COUNTY CONNECTION (CCCTA) ROUTES DID YOU TRANSFER TO?

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OTHER LINE = 757

SKIP AFTER Q350 GO 376

********************************************************************************
351. WHICH DUMBARTON EXPRESS ROUTE DID YOU TRANSFER TO?

1. DB
2. DB1
3. OTHER

OTHER LINE = 758

SKIP AFTER Q351 GO 376

352. WHICH EMERY GO-ROUND ROUTE DID YOU TRANSFER TO?

1. HOLLIS
2. SHELMOUND/POWELL
3. WATERGATE EXPRESS
4. OTHER

OTHER LINE = 759

SKIP AFTER Q352 GO 376

353. WHICH FAIRFIELD-SUISUN TRANSIT (FAST) ROUTE DID YOU TRANSFER TO?

1. 1A
2. 1B
3. 2
4. 3A
5. 3B
6. 4
7. 5
8. 6
9. 7
10. 8
11. 20X
12. 30X
13. 40X
14. 90X
15. TRAVIS AFB SERVICE
16. OTHER

OTHER LINE = 760

SKIP AFTER Q353 GO 376
354. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 354T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 761

********************************************************************************

355. WHICH GOLDEN GATE FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 355T_GOLDEN GATE FERRY TERMINAL

1. ATT (GIANTS STADIUM)
2. LARKSPUR
3. SAN FRANCISCO FERRY BUILDING
4. SAUSALITO
5. OTHER

OTHER LINE = 762

SKIP AFTER Q355 GO 378

********************************************************************************
356. WHICH GOLDEN GATE TRANSIT ROUTE DID YOU TRANSFER TO?

1. 2  26. 58
2. 4  27. 61
3. 8  28. 66
4. 10  29. 68
5. 17  30. 70
6. 18  31. 71
7. 19  32. 72
8. 22  33. 74
9. 23  34. 76
10. 24  35. 80
11. 27  36. 92
12. 29  37. 93
13. 35  38. 97
14. 36  39. 101
15. 38  40. 113
16. 40  41. 114
17. 42  42. 117
18. 44  43. 125
19. 45  44. 126
20. 45K  45. 127
21. 49  46. 139
22. 49K  47. 222
23. 51  48. 233
24. 54  49. 257
25. 56  50. 259
51. OTHER

OTHER LINE = 763

SKIP AFTER Q356 GO 376

************************************************************************************************************

357. WHICH MARIN TRANSIT ROUTE DID YOU TRANSFER TO?

1. 17  14. 71
2. 19  15. 113
3. 22  16. 117
4. 23  17. 125
5. 29  18. 126
6. 35  19. 127
7. 36  20. 139
8. 45  21. 222
9. 49  22. 233
10. 51  23. 257
11. 61  24. 259
12. 66  25. NOVATO DIAL-A-RIDE
13. 68  26. OTHER

OTHER LINE = 764

SKIP AFTER Q357 GO 376

************************************************************************************************************
358. WHICH MUNI ROUTE DID YOU TRANSFER TO?

1. F  21. 6  41. 28  61. 45  81. CABLE CAR - CALIFORNIA STREET
2. J  22. 8AX  42. 28L  62. 47  82. CABLE CAR - POWELL HYDE
3. K  23. 8BX  43. 29  63. 48  83. CABLE CAR - POWELL MASON
4. K-OWL  24. 8X  44. 30  64. 49  84. OTHER
5. L  25. 9  45. 30X  65. 52
6. L-OWL  26. 9L  46. 31  66. 54
7. M  27. 10  47. 31AX  67. 56
8. M-OWL  28. 12  48. 31BX  68. 66
9. N  29. 14  49. 33  69. 67
10. N-OWL  30. 14L  50. 35  70. 71
11. NX  31. 14X  51. 36  71. 71L
12. S  32. 16X  52. 37  72. 76
13. T  33. 17  53. 38  73. 80X
14. T-OWL  34. 18  54. 38AX  74. 81X
15. 1  35. 19  55. 38BX  75. 82X
16. 1AX  36. 21  56. 38L  76. 83X
17. 1BX  37. 22  57. 39  77. 88
18. 2  38. 23  58. 41  78. 90
19. 3  39. 24  59. 43  79. 91
20. 5  40. 27  60. 44  80. 108

OTHER LINE = 765

SKIP AFTER Q358 GO 376

359. WHICH NAPA VINE ROUTE DID YOU TRANSFER TO?

1. 1A  10. 10
2. 1B  11. AMERICAN CANYON TRANSIT
3. 2  12. CALISTOGA HANDYVAN
4. 3A  13. NAPA/SONOMA ROUTE 25
5. 3B  14. ST. HELENA SHUTTLE
6. 4  15. VINE 29 EXPRESS
7. 5A  16. VINE GO PARATRANSIT
8. 5B  17. YOUNTVILLE TROLLEY
9. 6  18. OTHER

OTHER LINE = 766

SKIP AFTER Q359 GO 376
360. WHICH PETALUMA TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - PETALUMA BOULEVARD
2. 1T - CHERRY VALLEY TRIPPER/PETALUMA HS/PETALUMA JH
3. 2 - NORTH MCDOWELL
4. 3 - SONOMA MOUNTAIN PARKWAY/ELY
5. 11 - CROSSTOWN/DOWNTOWN
6. 24 - LAKEVILLE
7. 33 - S. MCDOWELL/ELY/SONOMA MOUNTAIN PARKWAY
8. OTHER

OTHER LINE = 767

SKIP AFTER Q360 GO 376

********************************************************************************

361. WHICH OF THE SAMTRANS ROUTES DID YOU TRANSFER TO?


OTHER LINE = 768

SKIP AFTER Q361 GO 376
362. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 362T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 769

***********************************************************************

363. WHICH SAN FRANCISCO BAY FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 363T_SF BAY FERRY TERMINAL

1. ALAMEDA HARBOR BAY
2. ALAMEDA MAIN (EAST BAY)
3. ANGEL ISLAND
4. AT&T PARK FERRY DOCK (GIANT STADIUM)
5. OAKLAND JACK LONDON SQUARE
6. SAN FRANCISCO FERRY BUILDING
7. SAN FRANCISCO PIER 41 FISHERMAN'S WARF
8. SIX FLAGS
9. SOUTH SAN FRANCISCO OYSTER POINT
10. VALLEJO
11. OTHER

OTHER LINE = 770

SKIP AFTER Q363 GO 378

***********************************************************************
364. WHICH OF THE SANTA CLARA VTA ROUTES DID YOU TRANSFER TO?

1. 10  23. 46  45. 73  67. 328
2. 12  24. 47  46. 77  68. 330
3. 13  25. 48  47. 81  69. 522
4. 14  26. 49  48. 82  70. 805
5. 16  27. 51  49. 88  71. 806
6. 17  28. 52  50. 89  72. 822
7. 18  29. 53  51. 101 73. 823
8. 19  30. 54  52. 102 74. 824
9. 22  31. 55  53. 103 75. 825
10. 23  32. 57  54. 104 76. 826
11. 25  33. 58  55. 120 77. 827
12. 26  34. 60  56. 121 78. 828
13. 27  35. 61  57. 122 79. 831
14. 31  36. 62  58. 140 80. 900
15. 32  37. 63  59. 168 81. 901
16. 34  38. 64  60. 180 82. 902
17. 35  39. 65  61. 181 83. 920
18. 37  40. 66  62. 182 84. 970
19. 39  41. 68  63. 183 85. 971
20. 40  42. 70  64. 201 86. 972
21. 42  43. 71  65. 304 87. 974
22. 45  44. 72  66. 321 88. OTHER

OTHER LINE = 771

SKIP AFTER Q364 GO 376

365. WHICH SANTA ROSA CITYBUS ROUTE DID YOU TRANSFER TO?

1. 1 - MENDOCINO AVENUE
2. 2 - BENNETT VALLEY
3. 3 - WEST NINTH STREET
4. 4 - RINCON VALLEY
5. 5 - SANTA ROSA AVENUE
6. 6 - WEST THIRD STREET
7. 7 - MONTGOMERY VILLAGE/RINCON VALLEY
8. 8 - SONOMA AVENUE
9. 9 - SEBASTOPOL ROAD
10. 10 - CODDINGTON TOWN
11. 11 - FULTON ROAD
12. 12 - ROSELAND
13. 14 - COUNTY CENTER
14. 15 - STONY POINT ROAD
15. 16 - OAKMONT SHUTTLE WEST
16. 16 - OAKMONT SHUTTLE EAST
17. 17 - PINER RD
18. 18 - SOUTHEAST CIRCULATOR
19. 19 - SOUTH CITY CIRCULATOR
20. OTHER

OTHER LINE = 772

SKIP AFTER Q365 GO 376
WHICH SONOMA COUNTY TRANSIT ROUTE DID YOU TRANSFER TO?

1. 10 - Rohnert Park - Cotati - SSU Local
2. 12 - Northern Rohnert Park Local
3. 14 - Northern Rohnert Park Local
4. 20 - Russian River Area - Forestville - Sebastopol - Santa Rosa
5. 20x - Russian River Area - Sebastopol - Santa Rosa
6. 22 - Santa Rosa - Sebastopol
7. 24 - Sebastopol Local
8. 25 - Sonoma - Napa
9. 26 - Sebastopol - Rohnert Park - Cotati
10. 28 - Guerneville - Monte Rio Local
11. 30 - Santa Rosa - Sonoma Valley
12. 30x - Santa Rosa - Sonoma Valley
13. 32 - Sonoma Valley Local
14. 34x - Santa Rosa - Sonoma
15. 38 - Sonoma - San Rafael
16. 40 - Sonoma - Petaluma
17. 42 - Santa Rosa - Industry West Business Park
18. 44 - Petaluma JC - SSU - Santa Rosa
19. 46 - SSU - Santa Rosa
20. 48 - Petaluma - Rohnert - Cotati - Santa Rosa
21. 48x - Petaluma - Santa Rosa
22. 60 - Cloverdale - Healdsburg - Windsor - Santa Rosa
23. 60x - Cloverdale - Healdsburg - Santa Rosa
24. 62 - Santa Rosa - Sonoma County Airport - Windsor
25. 66 - Windsor Local
26. 68 - Cloverdale Local
27. Other

Other Line = 773

Skip after Q366 go 376

********************************************************************************
367. WHICH STANFORD MARGUERITE SHUTTLE DID YOU TRANSFER TO?

1. 1050 ARASTRADERO (1050 A)
2. ARDENWOOD EXPRESS
3. BOHANNON (BOH)
4. LINE C (C OR C-LIMITED)
5. LINE N (N)
6. LINE O (O)
7. LINE P (P)
8. LINE S (S)
9. LINE V (V)
10. LINE X COUNTER-CLOCKWISE (X OR X-LIMITED AM/PM)
11. LINE Y CLOCKWISE (Y OR Y-LIMITED AM/PM)
12. MEDICAL CENTER (MC-HOLIDAY)
13. MEDICAL CENTER (MC-LIMITED)
14. RESEARCH PARK (RP)
15. SHOPPING EXPRESS (SE)
16. SLAC
17. STANFORD MENLO PARK
18. OTHER

OTHER LINE = 774

SKIP AFTER Q367 GO 376

368. WHICH OF THE TRI DELTA TRANSIT ROUTES DID YOU TRANSFER TO?

1. 200 MARTINEZ/PITTSBURG BART
2. 201 PITTSBURG BART TO CONCORD BART
3. 300 PITTSBURG BART/BRENTWOOD PARK AND RIDE
4. 379 HILLCREST PARK AND RIDE/KAISER
5. 380 PITTSBURG BART/ANTIOCH
6. 383 HILLCREST PARK AND RIDE/OAKLEY
7. 384 BRENTWOOD
8. 385 ANTIOCH/BRENTWOOD VIA HILLCREST
9. 386 BRENTWOOD/DISCOVERY BAY/BYRON
10. 387 PITTSBURG BART/ANTIOCH
11. 388 PITTSBURG BART/HILLCREST PARK AND RIDE
12. 389 PITTSBURG BART/BAY POINT
13. 390 PITTSBURG BART/HILLCREST PARK AND RIDE
14. 391 PITTSBURG BART/BRENTWOOD PARK AND RIDE
15. OTHER

OTHER LINE = 775

SKIP AFTER Q368 GO 376
369. WHICH UNION CITY TRANSIT ROUTE DID YOU TRANSFER TO?
1. 1A
2. 1B
3. 2
4. 3
5. 4
6. OTHER

OTHER LINE = 776

SKIP AFTER Q369 GO 376

********************************************************************************

370. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET ON AT?

[GEOCODE BOARDING LOCATION]: 370T_VALLEJO BAYLINK TERMINAL
1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 777

********************************************************************************

371. WHICH VALLEJO BAYLINK FERRY TERMINAL DID YOU GET OFF AT?

[GEOCODE ALIGHTING LOCATION]: 371T_VALLEJO BAYLINK FERRY TERMINAL
1. PIER 41
2. SAN FRANCISCO FERRY BUILDING
3. VALLEJO
4. OTHER

OTHER LINE = 778

SKIP AFTER Q371 GO 378

********************************************************************************
372. WHICH VALLEJO TRANSIT ROUTE DID YOU TRANSFER TO?

1. 1 - SOUTH VALLEJO - RANCHO VALLEJO
2. 2 - NORTHEAST VALLEJO - DOWNTOWN
3. 3 - GLEN COVE - GEORGIA STREET
4. 4 - TUOLUMNE STREET - DOWNTOWN
5. 5 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
6. 6 - TENNESSEE STREET - BEVERLY HILLS
7. 7 - REDWOOD PARKWAY - GATEWAY PLAZA - SPRINGS ROAD
8. 76 - VALLEJO - BENICIA - DIABLO VALLEY COLLEGE
9. 78 - WALNUT CREEK BART
10. 80 - VALLEJO - EL CERRITO DEL NORTE BART
11. 80S - VALLEJO - BENICIA - WALNUT CREEK BART
12. 85 - VALLEJO - FAIRFIELD - SOLANO COLLEGE
13. OTHER

OTHER LINE = 779

SKIP AFTER Q372 GO 376

**************************************************************************

373. WHAT WESTCAT ROUTE DID YOU TRANSFER TO?

1. 10 - GEMS AND BIRDS (HERCULES)
2. 11 - CROCKETT/RODEO/HERCULES
3. 12 - TREES AND FLOWERS (HERCULES)
4. 15 - RODEO/HERCULES (VIEWPOINTE/NORTH SHORE BUSINESS PARK)
5. 16 - PINOLE VALLEY/OLD TOWN PINOLE/RPTC
6. 17 - BAYVIEW/RPTC
7. 18 - TARA HILLS/RPTC/HILLTOP MALL
8. 19 - HERCULES/PINOLE/RPTC/HILLTOP MALL (SATURDAYS ONLY)
9. 30Z - HTC/MARTINEZ
10. C3 - HTC/PINOLE/CONTRA COSTA COLLEGE
11. JR/JL - HTC/PINOLE/RICHMOND/BART
12. JX/JPX - HTC/EL CERRITO DEL NORTE/BART
13. LYNX - RODEO/HERCULES/SAN FRANCISCO TRANSBAY TERMINAL
14. OTHER

OTHER LINE = 780

SKIP AFTER Q373 GO 376

**************************************************************************
374. WHICH OTHER TRANSIT AGENCY DID YOU TRANSFER TO?

1. AC TRANSIT
2. ACE (ALTAMONT COMMUTER EXPRESS)
3. AIR - BART
4. ALAMEDA (SAN FRANCISCO BAY FERRY)
5. ALAMEDA HARBOR BAY (SAN FRANCISCO BAY FERRY)
6. AMERICAN CANYON TRANSIT
7. AMTRAK - CAPITOL CORRIDOR
8. AMTRAK - SAN JOAQUIN
9. BART
10. BENICIA BREEZE
11. CALISTOGA HANDYVAN
12. CALTRAIN
13. THE COUNTY CONNECTION (CCCTA)
14. DELTA BREEZE
15. EMERY GO - ROUND
16. FAIRFIELD - SUISUN TRANSIT (FAST)
17. GOLDEN GATE TRANSIT
18. HEALDSBURG TRANSIT
19. LARKSPUR (GOLDEN GATE FERRY)
20. MARGUERITE SHUTTLE
21. MARIN TRANSIT
22. MUNI
23. OAKLAND (SAN FRANCISCO BAY FERRY)
24. PETALUMA TRANSIT
25. SAMTRANS
26. SANTA ROSA CITYBUS
27. SAUSALITO (GOLDEN GATE)
28. SONOMA COUNTY TRANSIT
29. TRI DELTA
30. UNION CITY TRANSIT
31. VACAVILLE CITY COACH
32. VALLEJO (BAYLINK FERRY)
33. VALLEJO TRANSIT
34. VINE/SAN LEANDRO LINKS
35. VTA
36. WEST BERKELEY SHUTTLE
37. WESTCAT
38. WHEELS
39. YOUNTVILLE SHUTTLE
40. OTHER
41. DONT REMEMBER

OTHER LINE = 781

SKIP AFTER Q374 IF Q<374> EQ 41 THEN GO END

***********************************************************************

375. WHICH ROUTE OR LINE DID YOU TRANSFER FROM?

SKIP AFTER Q375 GO 376

***********************************************************************
376. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT ON <<OPERATOR9>> ROUTE <<ROUTE9>> ?

[GEOCODE BOARDING LOCATION]: 376T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

377. WHAT IS THE ADDRESS OR CLOSEST INTERSECTION TO WHERE YOU GOT OFF <<OPERATOR9>> ROUTE <<ROUTE9>> ?

[GEOCODE ALIGHTING LOCATION]: 377T_ADDRESS/INTERSECTION

[LOCATION CAPTURED?]
1. YES
2. NO

378. HOW DID YOU GET FROM YOUR LAST STOP TO <<DESTINATION-TYPE>> ?

1. WALKED ALL THE WAY (INCLUDES SKATEBOARD/NON-MOTORIZED SCOOTER)
2. BICYCLED
3. DROVE ALONE AND PARKED
4. DROVE OR RODE WITH OTHERS AND PARKED/CARPOOLED
5. DROPPED OFF BY SOMEONE
6. TAXI
7. MOTORCYCLE/MOTORIZED SCOOTER/MOPED

SKIP AFTER Q378 IF Q<15> EQ 2
AND Q<378> NE 2 THEN GO 452
SKIP AFTER Q378 IF Q<378> NE 1 THEN GO 380

********************************************************************
************
379. HOW MANY MINUTES WAS YOUR WALK FROM WHERE YOU GOT OFF TO <<DESTINATION-TYPE>>?

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OTHER LINE = 782

SKIP AFTER Q379 IF Q<379> EQ 81 THEN GO 381
SKIP AFTER Q379 IF Q<379> GE 21 THEN GO 453
SKIP AFTER Q379 IF Q<379> LE 20 THEN GO 381

********************************************************************************
380. HOW MANY MILES WAS IT FROM WHERE YOU GOT OFF TO <<DESTINATION-TYPE>> ?

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OTHER LINE = 783

SKIP AFTER Q380 IF Q<380> EQ 81 THEN GO 381
SKIP AFTER Q380 IF Q<380> GE 21 THEN GO 454
SKIP AFTER Q380 IF Q<380> LE 20 THEN GO 381

****************************************************

381. [NOT TO BE READ OUT LOUD] ENTER "1" IF YOU HAVE CHECKED TRIP'S LOGICAL PROGRESSION.

********************************************************************************

382. WORK WAS NOT LISTED AS EITHER END OF YOUR TRANSIT TRIP.
ARE YOU CURRENTLY EMPLOYED EITHER FULL-TIME OR PART-TIME ?

1. YES
2. NO

SKIP AFTER Q382 IF Q<382> EQ 2 THEN GO 385

********************************************************************************
383. CAN YOU PLEASE TELL ME THE ADDRESS OR CLOSEST INTERSECTION TO YOUR WORKPLACE?

[GEOCODE LOCATION] : 383W_ADDRESS/INTERSECTION

,LOCATION CAPTURED ?]

1. YES
2. NO

SKIP AFTER    Q383 IF Q<383> EQ 1 THEN GO 385

******************************************************************************
384. [EXPLANATION OF WHY WORK LOCATION COULD NOT BE CAPTURED]:

******************************************************************************
385. ARE YOU EITHER A FULL-TIME OR PART-TIME STUDENT?

1. YES
2. NO

SKIP AFTER    Q385 IF Q<385> EQ 2 THEN GO 388

******************************************************************************
386. CAN YOU PLEASE TELL ME THE ADDRESS OR CLOSEST INTERSECTION TO YOUR SCHOOL?

[GEOCODE LOCATION] : 386S_ADDRESS/INTERSECTION

,LOCATION CAPTURED ?]

1. YES
2. NO

SKIP AFTER    Q386 IF Q<386> EQ 1 THEN GO 388

******************************************************************************
387. [EXPLANATION OF WHY SCHOOL LOCATION COULD NOT BE CAPTURED]:

******************************************************************************
388. CAN YOU PLEASE TELL ME THE ADDRESS OR NEARBY INTERSECTION FOR YOUR HOME LOCATION?

[GEOCODE LOCATION] : 388H_ADDRESS/INTERSECTION

,LOCATION CAPTURED ?]

1. YES
2. NO

SKIP AFTER    Q388 IF Q<388> EQ 1 THEN GO 390

******************************************************************************
389. [EXPLANATION OF WHY HOME LOCATION COULD NOT BE CAPTURED]:

******************************************************************************
390. DID YOU GO TO WORK THAT SAME DAY BEFORE OR AFTER YOU COMPLETED YOUR BUS TRIP FROM <<ORIGIN-TYPE>> TO <<DESTINATION-TYPE>> ?

1. YES - BEFORE
2. YES - AFTER
3. NO

SKIP BEFORE Q390 IF Q<382> EQ 2 THEN GO 393
SKIP AFTER Q390 GO 393

391. DID YOU GO BACK TO WORK THAT SAME DAY AFTER YOUR BUS TRIP FROM <<ORIGIN-TYPE>> TO <<DESTINATION-TYPE>> ?

1. YES
2. NO

SKIP AFTER Q391 GO 393

392. DID YOU GO TO WORK THAT SAME DAY BEFORE YOU COMPLETED YOUR BUS TRIP FROM <<ORIGIN-TYPE>> TO <<DESTINATION-TYPE>> ?

1. YES
2. NO

393. AND APPROXIMATELY WHAT TIME DID YOU LEAVE HOME BEFORE YOU MADE YOUR TRANSIT TRIP ON THE DAY YOU COMPLETED YOUR SURVEY ?

[ENTER TIME H:MM OR HH:MM]

394. AM OR PM?

1. AM
2. PM

395. AN APPROXIMATELY WHAT TIME DID YOU RETURN HOME AFTER MAKING THIS TRANSIT TRIP?

[ENTER TIME H:MM OR HH:MM]

396. AM OR PM ?

1. AM
2. PM

397. AND HOW DID YOU PAY YOUR FARE FOR THE BUS TRIP YOU WERE SURVEYED?

1. CASH (BILLS AND COINS)
2. CASH (ON A CLIPPER CARD)
3. PASS (ON A CLIPPER CARD)
4. PASS (STICKER ON A UC BERKELEY ID CARD)
5. PASS (STICKER ON AN RTC CARD)
6. TICKET (PAPER WITH MAGNETIC STRIP)
7. TRANSFER (PAPER WITH MAGNETIC STRIP)
8. TRANSFER (ON A CLIPPER CARD)
9. TRANSFER (BART PAPER TRANSFER PLUS CASH)
10. DON'T KNOW
11. OTHER

OTHER LINE = 784

(DON'T READ PRECODED RESPONSES)

398. WHAT TYPE OF FARE DID YOU PAY?

1. ADULT
2. YOUTH
3. SENIOR
4. DISABLED
5. EASYPASS OR CLASS PASS
6. OTHER DISCOUNT
7. DON'T KNOW

OTHER LINE = 785

(DON'T READ PRECODED RESPONSES)

SKIP AFTER Q398 IF Q<397> EQ 2 THEN GO 401
SKIP AFTER Q398 IF Q<397> EQ 3 THEN GO 401
SKIP AFTER Q398 IF Q<397> EQ 8 THEN GO 401
SKIP AFTER Q398 IF Q<397> EQ 5 THEN GO 401

399. WHY DO YOU NOT USE A CLIPPER CARD TO PAY?

1. PREFER TO PAY WITH CASH
2. HAVE NOT HEARD ABOUT CLIPPER
3. DO NOT KNOW HOW OR WHERE TO OBTAIN CLIPPER CARD
4. DO NOT WANT TO PAY FOR A CLIPPER CARD
5. DO NOT KNOW HOW TO USE CLIPPER (LOAD/RELOAD/CHECK VALUE)
6. OTHER
7. DON'T KNOW
8. HAVE SCHOOL/COLLEGE/UNIVERSITY PASS
9. HAVE EMPLOYEE/GOVERNMENT AGENCY PASS

OTHER LINE = 786

(DON'T READ PRECODED RESPONSES)
400. NOW I AM GOING TO READ TO YOU A SHORT LIST OF INCENTIVES FOR USING A CLIPPER CARD. FOR EACH ONE, PLEASE TELL ME IF THIS INCENTIVE WOULD MAKE YOU CONSIDER SWITCHING TO A CLIPPER CARD.

1. A DISCOUNT ON THE CASH FARE
2. A FREE OR DISCOUNT TRANSFER
3. A "DAY" PASS, GOOD ALL DAY LONG
4. A "7-DAY" PASS, GOOD FOR UNLIMITED RIDES FOR SEVEN STRAIGHT DAYS
5. MORE LOCATIONS TO LOAD CASH OR PASSES ON YOUR CARD
6. OTHER
7. NONE OF THE ABOVE

OTHER LINE = 787
(MULTIPLE RESPONSE)

(READ PRE-CODED RESPONSES-EXCEPT FOR 'DON'T KNOW', 'REFUSED', ETC)

****************************************************************************************

401. AC TRANSIT'S BUDGET IS LIMITED, AND THEREFORE IT MUST MAKE CHOICES ABOUT WHAT KIND OF BUS SERVICE IT CAN RUN. IF YOU HAD TO CHOOSE BETWEEN THE FOLLOWING TWO TYPES OF BUS SERVICE, WHICH WOULD YOU LIKE BETTER?

1. BUSES THAT STOP CLOSER TO YOUR HOME OR DESTINATIONS, BUT RUN LESS FREQUENTLY, OR
2. BUSES THAT RUN MORE FREQUENTLY BUT STOP FARTHER FROM YOUR HOME OR DESTINATIONS.
3. DON'T KNOW/REFUSED

(READ PRE-CODED RESPONSES-EXCEPT FOR 'DON'T KNOW', 'REFUSED', ETC)

SKIP AFTER Q401 GO 402

****************************************************************************************

402. OK, WE ARE JUST ABOUT DONE. WE JUST HAVE A FEW DEMOGRAPHIC QUESTIONS TO ENSURE THAT WE HAVE A BALANCED SAMPLE AND TO HELP SECURE FEDERAL FUNDING FOR LOCAL TRANSPORTATION SERVICES.

DO YOU CURRENTLY HAVE A DRIVERS' LICENSE?

1. YES
2. NO

****************************************************************************************
403. HOW MANY PEOPLE LIVE IN YOUR HOUSEHOLD THAT WORK EITHER FULL-TIME OR PART-TIME?

1. 1
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7
8. 8
9. 9
10. 10
11. 11
12. 12
13. 13
14. 14
15. 15
16. NONE
17. OTHER

OTHER LINE = 788

SKIP AFTER Q403 IF Q<403> GE 10
AND Q<403> LE 15 THEN GO 455

********************************************************************************

404. HOW MANY DRIVABLE VEHICLES ARE AVAILABLE TO YOUR HOUSEHOLD?
(INCLUDES TRUCKS/MOTORCYCLES/VANS, BUT NOT RVs)

1. 1
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7
8. 8
9. 9
10. 10
11. 11
12. 12
13. 13
14. 14
15. 15
16. NONE
17. OTHER

OTHER LINE = 789

SKIP AFTER Q404 IF Q<404> GE 16 THEN GO 405
SKIP AFTER Q404 IF Q<404> GE 10 THEN GO 456
SKIP AFTER Q404 IF Q<404> LE 9 THEN GO 405

********************************************************************************
405. IN WHAT YEAR WERE YOU BORN?  19_ _

ENTER YEAR "XX" BETWEEN "10" AND "99" OR "1" FOR REFUSED.

-------------------------------------------------------------------------------------
406. ARE YOU HISPANIC, LATINO OR OF SPANISH ORIGIN?

1. YES
2. NO
3. REFUSED

-------------------------------------------------------------------------------------
407. WHICH OF THE FOLLOWING DO YOU IDENTIFY WITH...?

1. WHITE
2. AFRICAN AMERICAN
3. ASIAN
4. AMERICAN INDIAN OR ALASKA NATIVE
5. NATIVE HAWAIIAN OR PACIFIC ISLANDER
6. REFUSED
7. OTHER
8. MULTIRACIAL

OTHER LINE = 790

-------------------------------------------------------------------------------------
408. DO YOU SPEAK A LANGUAGE OTHER THAN ENGLISH AT HOME?

1. YES
2. NO

NOTE: RESPONDENT; NOT OTHER FAMILY MEMBERS

SKIP AFTER Q408 IF Q<408> EQ 2 THEN GO 410

-------------------------------------------------------------------------------------
409. WHAT LANGUAGE DO YOU SPEAK AT HOME?

1. SPANISH
2. CHINESE-CANTONESE
3. CHINESE-MANDARIN
4. VIETNAMESE
5. KOREAN
6. TAGALOG
7. RUSSIAN
8. PORTUGUESE
9. FRENCH
10. FRENCH CREOLE
11. POLISH
12. OTHER

NOTE: THIS IS LANGUAGE OF THE RESPONDENT; NOT OTHER FAMILY MEMBERS

OTHER LINE = 791
(MULTIPLE RESPONSE)
410. AND IS YOUR TOTAL HOUSEHOLD INCOME . . . ?

1. UNDER $35,000, OR
2. $35,000 OR OVER
3. REFUSED

SKIP AFTER Q410 IF Q<410> EQ 3 THEN GO 413
SKIP AFTER Q410 IF Q<410> EQ 2 THEN GO 412

411. PLEASE STOP ME WHEN I REACH THE CATEGORY THAT BEST DESCRIBES
TOTAL HOUSEHOLD INCOME:

1. UNDER $10,000
2. $10,000 - $24,999, OR
3. $25,000 - $34,999
4. REFUSED

SKIP AFTER Q411 GO 413

412. OK, PLEASE STOP ME WHEN I REACH THE CATEGORY THAT BEST
DESCRIBES TOTAL HOUSEHOLD INCOME:

1. $35,000 - $49,999
2. $50,000 - $74,999
3. $75,000 - $99,999
4. $100,000 - $149,999, OR
5. $150,000 OR OVER
6. REFUSED

413. GENDER

1. MALE
2. FEMALE

414. SURVEY LANGUAGE:

1. ENGLISH
2. SPANISH
3. CANTONESE CHINESE
4. MANDARIN CHINESE

415. EXPLANATORY NOTES:

SKIP AFTER Q415 GO END
450. SURVEYOR, PLEASE CONFIRM THE WALKING DISTANCE WAS GREATER THAN 20 MINUTES. IF YES, EXPLAIN.

1. YES, CORRECT (COMMENT ON WHY SO LONG)
2. NO, NOT CORRECT

OTHER LINE = 792

SKIP AFTER Q450 IF Q<450> EQ 1 THEN GO 18
SKIP AFTER Q450 IF Q<450> EQ 2 THEN GO 16

********************************************************************************
451. SURVEYOR, PLEASE CONFIRM THAT THE DISTANCE WAS GREATER THAN 20 MILES. IF YES, EXPLAIN.

1. YES, CORRECT (COMMENT ON WHY SO FAR)
2. NO, INCORRECT

OTHER LINE = 793

SKIP AFTER Q451 IF Q<451> EQ 1 THEN GO 18
SKIP AFTER Q451 IF Q<451> EQ 2 THEN GO 17

********************************************************************************
452. YOU STATED PREVIOUSLY THAT YOU USED A BIKE IN YOUR TRIP. AS A CONFIRMATION, DID YOU USE A BIKE TO GO FROM YOUR LAST STOP? IF NO, OR YOU DID NOT USE A BIKE PREVIOUSLY, THEN EXPLAIN.

1. YES
2. NO/I DID NOT USE A BIKE PREVIOUSLY IN MY TRIP

OTHER LINE = 794

SKIP AFTER Q452 IF Q<452> EQ 1 THEN GO 378
SKIP AFTER Q452 IF Q<452> EQ 2
  AND Q<378> EQ 1 THEN GO 379
SKIP AFTER Q452 IF Q<452> EQ 2
  AND Q<378> NE 1 THEN GO 380

********************************************************************************
453. SURVEYOR, PLEASE CONFIRM THAT THE WALKING DISTANCE WAS GREATER THAN 20 MINUTES. IF YES, EXPLAIN.

1. YES, CORRECT (COMMENT ON WHY SO LONG)
2. NO, INCORRECT

OTHER LINE = 795

SKIP AFTER Q453 IF Q<453> EQ 1 THEN GO 381
SKIP AFTER Q453 IF Q<453> EQ 2 THEN GO 379

*******************************************************************

192
454. SURVEYOR, PLEASE CONFIRM THAT THE DISTANCE WAS GREATER THAN 20 MILES. IF YES, EXPLAIN.

1. YES, CORRECT (COMMENT ON WHY SO FAR)
2. NO, INCORRECT

OTHER LINE = 796

SKIP AFTER Q454 IF Q<454> EQ 1 THEN GO 381
SKIP AFTER Q454 IF Q<454> EQ 2 THEN GO 380

455. SURVEYOR, PLEASE POLITELY CONFIRM THE NUMBER OF WORKING PEOPLE IN THE HOUSEHOLD ARE MORE THAN 9. IF YES, EXPLAIN.

1. YES, CORRECT
2. NO, INCORRECT

OTHER LINE = 797

SKIP AFTER Q455 IF Q<455> EQ 1 THEN GO 404
SKIP AFTER Q455 IF Q<455> EQ 2 THEN GO 403

456. SURVEYOR, PLEASE POLITELY CONFIRM THAT THE NUMBER OF VEHICLES IS MORE THAN 9. IF YES, EXPLAIN

1. YES, CORRECT (COMMENT ON WHY SO MANY)
2. NO, INCORRECT

OTHER LINE = 798

SKIP AFTER Q456 IF Q<456> EQ 1 THEN GO 405
SKIP AFTER Q456 IF Q<456> EQ 2 THEN GO 404

THAT'S EVERYTHING - THANK YOU FOR YOUR PARTICIPATION TO HELP BETTER IMPROVE TRANSIT SERVICES IN YOUR AREA!
APPENDIX E: FIELD TRAINING MANUAL
This guide is designed to answer any questions you may have about why you’re here, what we expect of you, how to do your job, and to familiarize you with the materials you will use to accurately complete your assignment.
General Information

Who is Dikita and what is their relationship to AC Transit (ACT)?

We are Dikita Enterprises, Inc. dba Dikita Management Services (DMS). DMS has conducted data collection and analysis and market research projects for transit agencies all over the US for more than 25 years. Our projects have included bus, light rail, and commuter rail.

Alameda-Contra Costa Transit, aka AC Transit (ACT) is the third-largest public bus system in California, serving 13 cities and adjacent unincorporated areas in Alameda and Contra Costa counties.

Who do you work for?

You are employees of Express Employment Professionals, Not of AC Transit or DMS. DMS has contracted with Express Employment Professionals for your services.

What data are we collecting?

All passenger transit agencies collect certain trip level data to assist them in service planning and improvement. As a normal practice, Agencies want to know:

- Where passengers are coming from
- Where they are going
- Where they got on and off the bus
- How often they take the bus
- How many times they transferred
- If they had a choice of transit options
- Certain demographic information

In this onboard survey we are gathering information about the route they were on when we gave them the survey, where they came from, where they are going, and their name and phone number. Our survey has only 6 questions.

The passenger’s name and phone are required so they may be called to answer additional questions about their trip. The most important element we will collect is their phone number and the route we intercepted them on. A survey is considered incomplete if these two data elements are not present.
After we have collected the completed surveys, a company we are partnered with will call them within 36-48 hours to gather the additional information about their trip.

**When will this data be collected?**

Data will be collected from certain randomly selected trips on each route operated by AC Transit. AC Transit runs service 24-hours a day, 7-days a week and we will collect data 24-hours a day. Most of the work however will be completed during peak hours of operation between 6:00 AM and 7:00 PM.

Each surveyor will normally have a 4-8 hour work assignment each day. Some workdays may be longer or shorter; and some assignments may be split shifts between AM peak hours and PM peak hours.

**Surveyor Qualifications**

Before we describe your job responsibilities, it is important to first explain some of our general rules and requirements. Please keep these in mind.

- Minimum age, 18
- Minimum Education – HS Diploma or GED
- Must have a car or other means of reliable transportation that provides the ability to get you to your report location
- Must be reliable, attendance and punctuality are critical
- Must be able to operate a hand-held computer
- Must be able to communicate to passengers the purpose of the survey and the importance of completing it
- Must be able to recognize where you are at all times while riding the bus
- Must be self motivated, have a positive attitude, outgoing personality, be willing to interact with the passengers, and be customer service oriented
- Must be assertive without being a pushy
- Must be able to ride without motion sickness or incontinence
- Must wear or carry a watch while working (using a cell phone to tell time can be cumbersome, and cell phones should not be used while working, unless you are communicating with your DIKITA Survey Supervisor)
Must be presentable, neatly groomed and professional
Must not exhibit any extremes in hair style, clothing, jewelry or makeup
No unnatural hair color (purple, green, pink, etc.)
No visible body piercings other than normal ear piercings
No visible tattoos

Surveyors are expected to wear a plain white or solid colored shirt or blouse, nothing printed on the shirt or blouse; neatly ironed slacks, khakis or jeans (no holes), and rubber soled shoes.

- No Tank Tops
- No T-shirts
- No Baseball Caps
- No Sports Jerseys
- No Shorts
- No Short Skirts
- No Flip Flops
- No Sagging Pants

**What is my job?**

Your job title is **Surveyor**; your basic job involves boarding buses at specific locations, usually at the garage or at a relief point, with a few exceptions, and scan surveys before handing them out to passengers as they get on the bus; collect completed surveys from passengers as they get off the bus, then scan them again; and record the number of passengers who refuse surveys.

It is important that you master what we are teaching you today because the accuracy of the data you collect and the data collected in the telephone interview is very important to the agency’s service planning and decision making. Your attention to detail is critical.

The ideal surveyor is someone who records data accurately; who is flexible, reliable, assertive, eager to work, available anytime, and always prompt. We often refer to this individual as an “A” performer. Recording data accurately, convincing
passengers to complete the survey and being prompt and reliable are the top three characteristics everyone who works on this project must possess.

**What are DIKITA’s expectations?**

**Punctuality and Absenteeism** - It is essential that you report to work at your scheduled **Report Time**, which is 20 minutes prior to your scheduled **Start Time**, and meet your bus or bus driver as scheduled; you will be paid for this time. If you fail to show up or are late, it will be noted on your record and will affect your job security. Those who fail to report on time more than once may be dismissed. If you are **late two times** during the project, you will be terminated. If you are **absent without proper notification more than once**, you may be subject to disciplinary measures, including termination. If you have difficulty making your scheduled assignment, you must notify your DIKITA Survey Supervisor within 24 hours prior to your scheduled **Report Time**. If you are sick the day you are scheduled, you must notify your DIKITA Survey Supervisor immediately.

**Inclement Weather** – You are expected to report to work regardless of the weather. If the buses are running we are working.

**Audio Devices** - The use of iPods, MP3 players, CD players, or any other distractions are not allowed. Your DIKITA Survey Supervisor is authorized to take these instruments and return them at the end of the assignment or at the next scheduled meeting. Violation of this rule may result in disciplinary action.

**Distractions and Alertness** - It is acceptable to help passengers understand the questions on the survey; but often passengers will want to converse with you. Although, we do not want to appear impolite, it is important to avoid distractions that may keep you from doing your job accurately. Please refrain from carrying on extensive conversations with anyone, including the bus operator, friends and passengers.

In addition to being distracted by people, you may be surprised at how easy it may be to fall asleep during periods of slow activity. If you find yourself falling asleep and cannot continue, get in touch with your DIKITA Survey Supervisor and let him/her know you cannot continue. You cannot continue working if you cannot stay alert. You will not be penalized for being proactive. You will however, be penalized if you have been reported asleep while on duty. Keep in mind that today’s technology typically includes onboard cameras. It’s better to make the work up at a later time than to inaccurately record data.
Use of Cell Phones - As previously stated, use of cell phones while working is prohibited unless you are communicating with your DIKITA Survey Supervisor or for emergency purposes. **Cell phones should be programmed to vibrate only while on the bus.**

Personal Breaks - Longer assignments may have built-in meal breaks. Take your break when the operator takes one. Onboard a bus, the operator may or may not take a formal break, and if he/she does it may not be more than 10 minutes. Remember, the bus operator is the captain of the ship and can make your assignment easier if you are courteous and cooperative.

**Other Rules to Remember**

- Don’t give passengers directions or answer questions about the bus or its schedules. It is not your job. Refer them to the bus operator
- Don’t sit in a seat if there are no seats available for paying passengers
- Don’t ever help passengers with strollers, wheelchairs, luggage or anything they carry on or off the bus. Though your inclination is to be helpful, there are certain liability issues associated with these actions. Refer them to the operator.
- Don’t bring anything onboard that is against safety and security rules
- Don’t read a book, play a game, or do anything that distracts you from your task at hand, even though you may not pick up or let off any passengers for several stops in a row. It is important that you refrain from doing things that distract your attention from the bus’s arrival at the next stop
- Don’t leave personal items in your seat or leave them unattended. Keep them to a minimum and keep them with you at all times. We advise women not to bring their purses as it is easy to lose them while working.

**TERMINOLOGY/GLOSSARY**

Some terms we frequently use are defined below. Please become familiar with them.

**Arrival Time** – The time the bus arrives at a stop or transit center

**Assignment** – A surveyor’s schedule of work for the day

**Boarding Location** – It is a bus stop or transit station where a passenger starts their trip or gets on the bus
**Bus Stop** - Pre-defined location for passengers to board and/or alight the bus, typically at the curb, or in a median, sometimes a Park-n-Ride or Transit station

**Cross Street** – Is the street that the bus is intersecting; i.e. Fourth Avenue and Main Street, Main Street is the Cross Street. When referring to an intersection, the cross street is listed second.

**Deadhead (Miles and Hours)** - The miles and hours that a transit vehicle travels when out of revenue service. Deadhead includes:
- Leaving or returning to the garage or yard facility
- Changing routes
- When there is no expectation of carrying revenue passengers

**Departure Time** – The time the bus leaves the bus stop

**Direction** – The direction of a route; for example, north, south, east, or west. Sometimes the direction is referred to as inbound or outbound. A route that goes in a loop is said to go clockwise or counterclockwise

**Dispatcher** – the person at the garage who gives the drivers their assignments and tells them which bus they are driving. He or she is the central point of communication with the drivers in the field and in the garage.

**End Location** – The place, usually a garage or dispatch location where a surveyor completes their assignment

**End Time** – The time a surveyor will stop distributing surveys and recording data at the end of their assignment

**Flag Stop** – When a customer hails an approaching bus; this is similar to hailing a cab in a major metropolitan city.

**Passenger** – An individual at least 16-years old who is on board, boarding or de-boarding a revenue service vehicle. This excludes operators, transit employees and contractors

**Pullout** – The time the bus pulls out of the garage, may also be the **Start Time** on your schedule

**Pull In** – The time the bus pulls into the garage

**Relief** – a driver or surveyor who relieves another driver or surveyor during the normal duty of a block. In other words, if a bus is out for 18 hours, it may have 2 or 3 relief drivers.
**Report Time** - The time a surveyor will report to work for their assignment; pay usually begins at this time.

**Report End Time** - The time the surveyor is officially off the clock; pay usually ends at this time.

**Report End Location** – The place where you will hand over your paperwork to your DIKITA Survey Supervisor, the garage in mostly all cases.

**Report Location** – The place a surveyor reports to work for their assignment; The garage in most cases.

**Route** - The geographical path followed by a bus from start to finish for a given trip. A route may have many runs

**Route Number** – The number assigned to a specific route. Look for this number and the Block Number to locate your bus

**Run** - A schedule of bus trips that are considered an operator’s assignment for the day. A run has many trips. For survey purposes, a run may be your assignment. A run may have several routes.

**Run Street** – Is the street that the bus is traveling on; i.e. Fourth Avenue and Main Street, Fourth Avenue is the Run Street. This is the most important concept you will learn. When referring to an intersection, the run street is listed first.

**Start Time** – The time the bus officially leaves the garage if pulling out. If not pulling out of the garage, the start time is the time it leaves from the bus stop at a relief point.

**Trip** - A one-way movement of a bus from the beginning of a route to the end of the same route. A trip has many bus stops

**Trip Cover Sheet** – aka Trip Log,

**Trip Envelope** – Is the envelope containing your Trip Cover Sheet and surveys for each trip of your assignment. Each trip of your assignment will have an envelope to put your collected surveys in. It is important that you put the right surveys into the right Trip Envelope. This is your work product. You will have a separate Trip Envelope for each assignment

**Vehicle Number** – A unique number painted on the outside of the bus, used for identification.
INTRODUCTION TO MILITARY TIME

It is important to understand how to convert standard to military time. Note that the chart below shows Midnight as 0000 not 2400

<table>
<thead>
<tr>
<th>Regular Time</th>
<th>Military Time</th>
<th>Regular Time</th>
<th>Military Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Midnight</td>
<td>0000</td>
<td>Noon</td>
<td>1200</td>
</tr>
<tr>
<td>1:00 a.m.</td>
<td>0100</td>
<td>1:00 p.m.</td>
<td>1300</td>
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<td>2:00 a.m.</td>
<td>0200</td>
<td>2:00 p.m.</td>
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<td>11:00 a.m.</td>
<td>1100</td>
<td>11:00 p.m.</td>
<td>2300</td>
</tr>
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</table>

An easy way to remember military time is to remember that the morning is just as you know it, i.e., 11:00 is 1100 (eleven hundred hours). The afternoon requires you to add 12 to the time. For example 1:00 PM is 1 plus 12 or 1300 (thirteen hundred hours) and 6PM is 6 plus 12 or 1800 (eighteen hundred hours).
UNDERSTANDING YOUR ASSIGNMENT SHEET

Assignment Sheet - Your Assignment Sheet or Schedule tells you when, where and how to work. The assignment sheet contains a number of data elements; however, we will discuss only those fields that are important to you doing your job.

The long rows of data tell you where and when you begin and end your assignment

- **Block Number** - The block number is shown in the front window of the bus; use this number to locate the correct bus for your assignment
- **Assignment Number** – Is the Block Number plus one or more of the following identifiers.
  a. **WK** = Weekday
  b. **SA** = Saturday
  c. **SU** = Sunday
  d. **AM** = Assignment begins in AM
  e. **PM** = Assignment begins in PM

For example, Assignment Number 40003SAPM is block 40003 operating on Saturday, and the assignment begins in the PM

- **Surveyor** – That’s you; if there’s another name there you either have the wrong assignment sheet or you’re working someone else’s assignment
- **Report Time** - Time to be IN THE GARAGE or at your report location, 20 minutes before your Start Time
- **Start Time** – Is the time the bus leaves the Start Location; and when you begin to hand out surveys; 1st trip start time
- **End Time** – Is the time your assignment ends, and the end time of your last trip; work stops here
- **Sign-out Time** – May or may not be the same as End Time
- **End Location** – Is the place where you complete your assignment, stop handing out surveys and get off the bus
- **Trips** – Is the number of Trips for that assignment

The short rows of data following the long row tell you about the Trips from the beginning to the end of your assignment

- **Route Number** – Is the number assigned to the route you are working
- **Direction** – Tells you the direction of travel for that Trip
Here **Start Time** and **End Time** are the times you begin and end **THIS** Trip or segment of your assignment

**Layover** – Is the number of minutes between Trips

**READ BETWEEN THE LINES:** The notes written between the long row and the short rows tell you what to do next. It is important to note that the Block Number is always a part of the Assignment Number.

**What do I need to do my job?**

You **MUST** carry a California state or government issued photo I.D. on you at all times while working. In addition you will need the following in order to complete your assignment.

**Assignment (Surveyor Schedule by Date)**
**Badge (You can’t board the bus without it)**
**Backpack**
**Deck of Surveys**
**Pencils**
**Hand-held Computer (Biggie or Slim)**
**Rubber Bands**
**Trip Envelopes with Trip Cover Sheets**
**Watch**
YOUR TRIP ENVELOPE AND TRIP COVER SHEET

You will have ONE Trip Envelope and ONE Trip Cover Sheet for every trip in your assignment. The Trip Envelope is a white 10” x 13” envelope with a large see-thru panel on the front containing your surveys and Trip Cover Sheet.

The Trip Cover Sheet is the most important item in your Trip Envelope other than the actual surveys.

Accurate completion of the Trip Cover Sheet is critical to validating the data collected. It contains fields that have been completed for you, and others that you must complete. The following information has been completed for you, but requires your verification. Make sure these match your Schedule:

- Assignment Number
- Block Number
- Route
- Date
- Trip Time (Beginning to End)
- Surveyor

The information you must complete on your Trip Cover Sheet include:

- **Vehicle Number** - The identifying number painted in several places on the bus. You must record this number on your Trip Cover Sheet before you board your bus at the beginning of each trip.
- **Deck 1, 2 and 3** – Beginning and ending serial numbers you distributed from each Deck you open.
- **Total # of Surveys enclosed**
- **Refused Survey Tick marks** \[ \text{ indicates five } \] Only if hand-held computers are not working
- **Total # of Surveys Refused** (count tick marks) Only if hand-held computers are not working
- **Comments**

The trip cover sheet helps us identify:

- The date and time the surveys were collected
- The route and Trip the enclosed surveys were collected on
- The number of surveys collected
The number of surveys distributed
The number of people who refused
Who collected the surveys
The total number of people who boarded

**Deck**—Is a prepackaged stack of **25 sequentially numbered surveys**

- The last digit of the **first survey** serial number in a “fresh” Deck will always be **ONE or SIX**.
- The last digit of the **last survey** serial number in a “fresh” Deck will always be **FIVE or ZERO**.

For example, the first survey serial number of your Deck may be 2501 and the last serial number in the Deck is 2525. The next Deck may begin with 2526 and end with 2550. The Decks you receive do not have to be sequential, but the serial numbers of each survey within the Deck must be in sequential order.

As the survey progresses, there may be surveys left over from different Decks. In this case, the supervisor may have you use a group of sequentially numbered left over surveys before opening a “fresh” Deck.

For example, if a surveyor brought back a bundle with 12 surveys left, bearing serial numbers 15014 thru 15025, then your first deck would begin with 15014.

**Survey**—The surveys are the questionnaires you are distributing. They are your work product. Every survey is a part of a Deck. Keeping track of every survey, the Deck it came from, and the Trip it came from is vital.

**Refusal**—Ideally we want each passenger to complete the survey; but there will be those who refuse to accept it. Each time a passenger refuses the survey you must record it on the Trip Cover Sheet by using “tick marks”. If you have a passenger who previously refused come back later and want to complete the survey, write “minus” tick marks -llll at the bottom of the refusal box.

**Where do I report each day?**

Most of your assignments will begin and/or end at the garage locations; others will begin and/or end in the field. Your DIKITA Survey Supervisor will provide individual instructions, and arrange transportation for those whose assignments do not begin and/or end at the garage. In these instances you will ride with the driver if he is being relieved or relieving another.
Remember that it is **CRITICAL** that you notify your **DIKITA Survey Supervisor Anita** at (773) 814-5295 as early as possible if you cannot report for work.

**What do I do when I arrive?**

- Immediately find your DIKITA Survey Supervisor and **Sign-in**
- Verify your name, assignment number, date, start and end times, pick up your material
- Make sure you understand your assignment  
  - When and where to get off the bus at the end of your assignment  
  - If your assignment is beginning or ending in mid-trip  
  - Verify that your Trip Envelopes and Trip Cover Sheets match what’s on your assignment sheet
- Synchronize your watch with the DIKITA Survey Supervisor’s watch
- Be sure you’re wearing your I.D. Badge where it can easily be seen
- Locate your bus/driver. The DIKITA Survey Supervisor will assist you. Your bus will display the Block Number, Route Number and Route Name and unique Vehicle Number. (Be aware that bus drivers sometimes leave early. Visiting with other surveyors, and trips to the vending machine or restroom should be made before you report for your shift.)
- Make certain you are boarding the right bus, show the driver your assignment sheet to verify that the Block Number, the Route Number, and the Trip Time agrees with your assigned trip times. It is very important that you board the bus to which you are assigned. Data collected on a bus other than the one to which you are assigned is of no value to this survey, and you will be deemed as not following instructions.
- After you have found the right bus, verify the bus number (usually a four digit number painted in several places on the exterior of the bus.)
- Check In with Driver - Gaining the cooperation of the bus driver will make your job easier. When you are boarding the bus, politely introduce yourself, and explain who you are and why you’re there.
**I’ve found the right bus and introduced myself to the driver; now what?**

- Record the vehicle number on your Trip Cover Sheet
- Open your first Deck of surveys and record the first serial number on your Trip Cover Sheet
- Secure your Trip Cover Sheet to your clipboard so that it’s easily accessible
- Position your first Deck of surveys with the first serial number facing up
- Verify that your hand-held computer is functioning properly and set to the correct trip

**ABOUT THE SURVEY**

The survey has been printed in English/Spanish, and English/Mandarin; and has only 6 questions.

1. What route are you on right now?
2. Where are you coming from now?
3. Where are you going to now?
4. What’s your name?
5. What’s your phone number?
6. What is the best day and time to call you?

Passengers who complete the survey should fill out the tear off strip at the bottom of the survey and keep it. The date, route, and time they board the bus will be needed when they are called about the survey.

**How do I distribute and collect the surveys?**

The survey has been printed with an **ON barcode** below the serial number on the top right side of the page above the "Fill out survey" graphic; and an **OFF barcode** below the "Return when exiting" graphic on the bottom right side of the page.

You will work in teams of two for each assignment; using two hand-held computers we call **“Biggie”** and **“Slim”**. **Biggie** and **Slim** are synchronized and talk to each other. **Biggie** contains all of the route data for this survey project and is equipped with GPS. Detailed information and training on these computers will be provided later.
• Team Member A should take a position behind the driver near the front door of the bus
• Team Member B should take a position near the rear door
• As passengers board, Team Member A will greet them quickly and ask them to complete a survey to help improve transportation
• Using Biggie Team Member A will scan the ON barcode of each survey as it is handed to a passenger along with a pencil
• Once the bus leaves the stop, brace yourself so that you do not fall; then offer a survey to those passengers who got past you when boarding.
• Team Member B, using SLIM will scan the OFF barcode of each survey taken from passengers as they exit the bus and collect pencils. Team Member A may also need to scan offs and take completed surveys and pencils, as some passengers may exit the bus via the front door.
• When a passenger refuses the survey, That Team Member will scan the Passenger On barcode on his/her Trip Cover Sheet
• For every passenger who does not return a survey upon exiting that Team Member will scan the Passenger OFF barcode on his/her Trip cover Sheet
• Place the completed surveys on your clipboard underneath your trip cover sheet until you have an opportunity during the trip to put them into the trip envelope
• At the end of your trip record Ending Serial Number (the last one you handed out) under Deck 1 or 2 or 3
• If you hand out all surveys in a deck, record the serial number of the last survey handed out in that deck
• Open a new deck and record the Beginning Serial Number of that deck in the box under Deck (2 or 3) on your Trip Cover Sheet
• Count the number of surveys collected (whether completed or not) and record that number in the box labeled # of Surveys Enclosed
• Place the completed surveys with the Trip Cover Sheet on top in the Trip Envelope
• Please take advantage of every opportunity you have to visit with passengers and encourage them to complete the survey

ONBOARD SAFETY

While onboard any bus, please note the following for a safer and more enjoyable trip:

• Use seat backs and handrails while walking through a moving bus
• Watch your step when boarding and de-boarding the bus
• Be sure to step over the gap between the bus and curb
• Wear shoes with rubber soles
• Never attempt to board or exit a moving bus

FREQUENTLY ASKED QUESTIONS

What if the bus breaks down?

If your bus breaks down and another is sent to relieve it,

• Record the time of the break down and the length of the delay on the Trip Cover Sheet in the Comments section
• Collect all of your materials
• Call your DIKITA Survey Supervisor
• Board the relief bus
• Record the vehicle number of the relief vehicle on your Trip Cover Sheet
• Continue with your surveying
• Always follow the driver; if he goes back to the garage, you go with him

What if I miss a trip?

If you miss your assigned bus or an assigned trip because you’re assigned bus does not come to the location as scheduled, or because the bus you rode to get to your Report Location is so late that you cannot make your connection, call the DIKITA Survey Supervisor for instructions.

Who will assist me if I have a problem?

Your DIKITA Survey Supervisors will be on duty during all shifts. Your DIKITA Survey Supervisor will meet you at the garage to supply you with your work schedules, computers and materials, and to collect these items after your shift is complete.

Although the DIKITA Survey Supervisor on duty may not be present during your entire shift, he or she will spot check regularly to resolve any problems that may arise, and is always reachable by phone. Your DIKITA Survey Supervisors for this project are Anita Stewart (773) 814-5295 and Larry Stewart (773)
844-0052. Your DIKITA Survey Supervisor may ride with you from time to time to review your work and ensure that you are following the required survey procedures. You will always report to the garage to begin your shift. You may or may not pull out or back in with your bus or bus driver.

**What if I have an emergency?**

If you are on assignment and have an emergency that will affect the completion of your assignment, immediately contact the DIKITA Survey Supervisor.

If you have an emergency and are not going to be able to come to work, please call the DIKITA Survey Supervisor as soon as you know you are going to miss your assignment, EVEN IF IT IS DURING THE NIGHT.